

# Assistance Programs Eligibility Guidelines

Below is an overview of the Water Revenue Bureau's (WRB) income-based assistance and benefits. When you provide a completed application, along with all required documentation, WRB uses the application to determine and enroll you in the program that is most beneficial to you.

## Tiered Assistance Program (TAP)

If your household income is equal to or less than 150% of the **Federal Poverty Level (FPL)**, your monthly water bill payment could be fixed at between 2% and 3% of household income.

## Is your household income greater than 150% of FPL?

**Special Hardship Claims:** If your household has special circumstances (such as the loss of a job or death of a primary wage earner), your monthly water bill payment could be fixed at 4% of household income. For more information, see **Attachment C**.

**If your income is between 150–250% of FPL** you may still be eligible for monthly payments of about 4% of household income.

## Senior Citizen Discount

Seniors 65 or older may be eligible for monthly bills discounted by 25% if household income is less than \$38,800 per year.

Eligible Monthly Income Levels (This Chart does not apply to TAP Hardship and Senior Citizen Discounts.)		
Household Size	Maximum Gross Income (150% of FPL)	Maximum Gross Income (250% of FPL)
1 person	\$1,956 / month	\$3,260 / month
2 people	\$2,644 / month	\$4,406 / month
3 people	\$3,331 / month	\$5,552 / month
4 people	\$4,019 / month	\$6,698 / month
5 people	\$4,706 / month	\$7,844 / month
6 people	\$5,394 / month	\$8,990 / month
7 people	\$6,081 / month	\$10,135 / month
8 people	\$6,769 / month	\$11,281 / month
For each additional person:	Add \$688 to the amount above	Add \$1,146 to the amount above

If monthly household income is within the limits shown in this column, you may be eligible for **monthly water bills fixed at between 2% and 3% of household income.**

If monthly household income is within the limits shown in this column, you may be eligible for **monthly water bills of about 4% of household income.**

Federal poverty guidelines are updated annually and published in the Federal Register. Current guidelines can be accessed at: <https://www.federalregister.gov/documents/2025/01/17/2025-01377/annual-update-of-the-hhs-poverty-guidelines>