



Office of the
Victim Advocate
CITY OF PHILADELPHIA

Supporting Victims and Co-victims.
Advocating for their needs.



City of Philadelphia's Office of the Victim Advocate
Resource Guide

April 2024

About OVA

MISSION: Created in 2022, the Office of the Victim Advocate (OVA) provides coordination, strategic planning, and service provision oversight for victims, co-victims, and survivors of crime, with a special emphasis on gun violence and homicide.

VISION: The OVA achieves its mission through the active promotion of the Office and its resources, a commitment to engaging the communities it serves to provide the most culturally relevant and helpful services possible, and by maintaining active partnerships with victim advocates and the communities they serve.

The Office of Victim Advocate is led by Victim Advocate Adara L. Combs Esq. The OVA serves as an information and support hub for victims, community agencies, government partners, and the community at large. The office provides support to existing advocacy and service agencies, advocates for policy and legislation changes that positively impact victims of crime and ensures that the voices of victims in Philadelphia are not only heard but amplified.

Staff Directory



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Contact Us



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Email: Victim.Advocate@phila.gov



Website: phila.gov/victim-advocate

Creating Safer Communities

What Are We Doing?

On January 2, 2024, Cherelle Parker was inaugurated as the 100th mayor of Philadelphia, becoming the first woman to lead the city and hold the office in 341 years.

Mayor Parker is a former public school teacher, a state legislator who headed the Philadelphia delegation, and member of Philadelphia City Council, where she represented the 9th District and rose to become majority leader. As a lifelong Philadelphian, she's committed to fighting every day for Philadelphians.

With public safety as a paramount concern, Mayor Parker, Chief Public Safety Director Adam Geer, Victim Advocate Adara Combs, and every agency within the Office of Public Safety are committed to bridging the gap between our community and the services available to provide a safer Philadelphia for all.

Parker's 100-day action plan focuses on:



**Public
Safety**



**Clean and
Green**



Housing



**Economic
Opportunity**



Education



Roundtables
(business, faith-based, and intergovernmental)

What Can You Do?

We encourage you to use this guide to connect those in need to resources in our community and to raise awareness about the services that are available.

Victim Services

Central Division Victim Services

Serving crime victims in the 6th, 9th, 22nd Police Districts

☎ 215-763-3280

📍 1538 Cecil B. Moore
Philadelphia PA 19121

🕒 Monday - Friday 9am - 5pm

🌐 www.Cdvservices.org

East Division Victim Services

Serving crime victims in the 24th, 25th, 26th Police Districts

Concilio

☎ 215-627-3100

📍 141 E. Hunting Park Ave.
Philadelphia, PA 19124

🌐 www.elconcilio.net

Congresso

☎ 215-763-8870

📍 216 W. Somerset St.
Philadelphia, PA 19133

🌐 www.congresso.net

Northeast Victim Services

Serving crime victims in the 2nd, 7th, 8th, 15th Police Districts

☎ 215-332-3888

📍 16 Old Ashton Road, Suite #5
Philadelphia, PA 19152

🕒 Monday - Friday 8:30am - 4:30pm

🌐 www.nevs.org

Northwest Victim Services

Serving crime victims in the 5th, 14th, 35th, 39th Police Districts

☎ 215-438-4410

📍 6023 Germantown Ave.
Philadelphia, PA 19144

🕒 Monday - Friday 9am - 5pm

🌐 www.northwestvictimservices.org

Victim/Witness Services of South Philadelphia

Serving crime victims in the 1st, 3rd, 17th Police Districts

☎ 215-551-3360

📍 1426 S. 12th St.
Philadelphia, PA 19147

🕒 Monday - Friday 9am - 5pm

🌐 www.vwssp.org

West/Southwest Victim Services (AVP) Anti Violence Partnership of Philadelphia.

Serving crime victims in the 12th, 16th, 18th, 19th Police Districts

☎ 267-567-6776

📍 4946 Parkside Ave.
Philadelphia, PA 19131

🕒 Monday - Friday 9am - 5pm

🌐 www.avpphila.org

Philadelphia Districts Attorney's Office

Provides legal support for victims/survivors of violence.

☎ 215-686-8000

📍 3 S. Penn Sq.
Philadelphia, PA 19107

🕒 Monday - Friday 9am - 5pm

🌐 www.phillyda.org

Victim Services (cont)

Every Murder is Real (EMIR)

Provides advocacy for families of crime victims with legal and emotional support, and education.

☎ 215-848-4068

📍 59 E. Haines St.
Philadelphia, PA 19144

🕒 Monday - Friday 9am - 5pm

🌐 www.emirphilly.org

Woman Against Abuse (WAA)

Provides safe housing, legal centers, community education and advocacy for women of domestic violence.

☎ 215-386-1280

📍 100 S. Broad St. Suite 1341
Philadelphia, PA 19102

🕒 Monday - Friday 9am - 5pm

🌐 www.womenagainstabuse.org

Woman Organized Against Rape (WOAR)

Provides survivors, victim response, therapy services and advocacy for women.

☎ 215-985-3333

📍 One Penn Center @ Suburban Station
1617 JFK Blvd. Suite 800
Philadelphia, PA 19103

🕒 Monday - Friday 9am - 5pm

🌐 www.woar.org

Philadelphia Anti-Drug/ Anti-Violence Network (PAAN)

Provides community crisis intervention, intensive prevention and community engagement services.

☎ 215-851-0110

📍 2700 N. 17th St. Suite 200, Lehigh Pavilion
Philadelphia, PA 19103

🌐 www.paan1989.org

Support Center for Child Advocates

Provides advocacy for children that have experienced abuse or neglect by securing social services, finding alternative homes and helping them testify in court.

☎ 267-546-9200

📍 1617 John F. Kennedy Blvd. Suite 1200
Philadelphia, PA 19103

🕒 Monday - Friday 9am - 5pm

🌐 www.sccalaw.org

Women in Transition

Provides counseling, peer support groups, advocacy, education, and training for women of domestic violence, substance abuse, etc.

☎ 215-564-5301

📍 718 Arch St. Suite 401
Philadelphia, PA. 19106

🕒 Monday - Friday 9am - 5pm

🌐 www.witransition.org

HIAS

Provides legal and social services to low-income and at-risk immigrants and refugees.

☎ 215-832-0900

📍 600 Chestnut St Suite 500B
Philadelphia, PA 19106

🕒 Monday - Friday 9:00am - 5:00pm

🌐 www.hiaspa.org

Nationalities Service Center

Provides an array of services for immigrants and refugees.

☎ 215-893-8400

📍 1216 Arch St Fl 4 Ste 4
Philadelphia PA 19107

🕒 Monday - Friday 9:00am - 5:00pm

🌐 www.nscphila.org

Victim Services (cont)

Families of Murder Victims (FMV)

Provides case updates to co-victims of homicide during the preliminary hearing stage.

☎ 215-217-3754

📍 4946 Parkside Ave.
Philadelphia, PA 19131

🕒 Monday - Friday 9:00am – 5:00pm

🌐 www.avpphila.org

Philadelphia Children Alliance

Provides forensic interviews and victim services to child victim.

☎ 215-387-9500

📍 300 E. Hunting Park Ave
Philadelphia, PA 19124

🌐 www.philachildrensalliance.org

C.A.R.I.E

Offers various services for those 60+ years of age or older.

☎ 215-545-5728

☎ 1-800-356-3606

📍 1650 Arch St.
Philadelphia, PA 19103

🕒 Monday - Friday 9:00am – 5:00pm

🌐 www.carie.org

Mothers In Charge

Provides violence prevention, education and intervention-based organization. Advocates and support youth, young adults, families and communities affected by violence.

☎ 215-228-1718

📍 2839 Girard Avenue
Philadelphia PA, 19130

🌐 www.mothersincharge.org

Victims Compensation Assistance Program (VCAP)

Provides help to victims and their families through the emotional and physical aftermath of a crime by easing the financial impact placed upon them by the crime.

☎ 1-800-233-2339 or 717-783-5153.

🌐 www.pccd.pa.gov/Victim-Services

Legal Services

Free Community Legal Services

Women Against Abuse Legal Center (WAA)

Provides legal representation, court advocacy, telephone counseling, referrals, victim's compensation assistance.

☎ 215-686-7082

📍 100 S Broad St. 5th Floor (Land Title Bldg.) Philadelphia, PA 19102

🕒 Monday - Friday 9am-5pm

🌐 www.womenagainstabuse.org

Philadelphia Legal Assistance

Provides legal assistance for abuse, custody, support, public benefits, consumer law, etc.

☎ 215-981-3800

📍 718 Arch St. Suite 300N
Philadelphia, PA 19106

🕒 Monday - Friday 9am - 5pm

🌐 www.philalegal.org

Philadelphia Legal Assistance Family Law and Immigrant Women's hotline

This is a program within Philadelphia Legal Assistance.

☎ 215-981-3838

🕒 Monday - Thursday 9:30am-12pm

🌐 www.philalegal.org

Temple Legal Aid Office

Provides legal aid for custody, adoption, paternity, spousal/child support, health insurance issues, benefits for disabled and chronically ill, etc. By appointment only.

☎ 215-204-1800

📍 1719 N. Broad St.
Philadelphia, PA 19122

🕒 Monday - Friday 9am - 5pm

🌐 www.law.temple.edu

Women's Law Project

Provides legal assistance and support for: abuse, custody, support, divorce, women's rights.

☎ 215-928-9801

📍 125 S. 9th St. #300.
Philadelphia, PA 19107

🕒 Monday - Friday 9:00am - 5:00pm

🌐 www.womenslawproject.org

Community Legal Services

Provides services for public benefits, employment, housing, criminal records, consumer rights, families, and seniors.

☎ 215-981-3700/215-227-2400

📍 1424 Chestnut St.
Philadelphia, PA 19102
1410 W Erie Ave.
Philadelphia, PA 19140

🕒 Monday - Friday 9am - 5pm

🌐 www.clsphila.org

Mazzoni Center — Legal Services

Legal and health assistance for LGBTQIA+ individuals in a wide range of areas.

📍 1348 Bainbridge St.
Philadelphia, PA 19147

🕒 Monday - Thursday 8am - 9pm
Friday 8am - 5pm

🌐 www.mazzonicenter.org

Legal Services (cont)

Senior Law Center

Offers representation in senior abuse cases, and a variety of issues for those 60+.

☎ 215-988-1244

📍 2 Penn Center,
1650 Arch St #1820
Philadelphia, PA 19103

🕒 Monday - Friday 8:30am - 5pm

🌐 www.seniorlawcenter.org

Legal Clinic for the Disabled

Aids with phone intake, general legal services including abuse cases for people with physical disabilities.

☎ 215-587-3350. TTY: 215-687-3350

📍 1513 Race St.
Philadelphia, PA 19102

🕒 Monday - Friday 8am- 5pm

🌐 www.legalclinicforthedisabled.org

Christian Legal Clinic

Offers legal services, pro-se coaching, and spiritual care in various locations throughout the city.

☎ 215-399-0064

📍 4455 N. 6th St. Suite 100
Philadelphia, PA 19140

🕒 Monday - Friday 8:30am- 4:30pm

🌐 www.clcphila.org

Attorney Referrals

Philadelphia Bar Association

Lawyer referrals and information services (LRIS)

The LRIS answers basic legal questions and refers callers to attorneys when appropriate. Private attorneys will charge \$35 for 30 minutes of consultation.

☎ 215-238-6300

📍 1101 Market St.
Philadelphia, PA 19107

🕒 Monday - Friday 8:30- 4:30pm

🌐 www.Philadelphiabar.org

Nationalities Service Center

NSC offers comprehensive services and supports for immigrants and refugees.

☎ 215-893-8400

📍 1216 Arch St.
Philadelphia PA 19107

🕒 Monday - Friday 9am - 5pm

🌐 www.nscphila.org

Philadelphia Lawyers for Social Equity P.L.S.E

Provides free legal advice and representation to low-income Philadelphia residents whose criminal records are holding them back from achieving their social and career potentials.

☎ (267) 519-5323

📍 111 S 38th St, Philadelphia, PA 19102

🕒 Monday - Friday 9:00am - 5:00pm

🌐 <https://plsephilly.org>

Housing/ Shelter

Office of Homeless Services (OHS)

Provides emergency shelter for families experiencing homelessness.

☎ 215-686-7175

📍 Intake at 1430 Cherry St.
Philadelphia, PA 19102

Appletree Family Central Intake Center

The Hub for all intake for shelter placement.

📍 215-686-7150

☎ 1430 Cherry St
Philadelphia PA 19102

🕒 Monday - Friday 7am- 5pm

Roosevelt Darby Center

Provides listings for homeless shelters, day shelters, and residential alcohol treatment. Offers specialized housing services for men.

☎ 215-685-3700

📍 804 N. Broad St. - 10th floor
Philadelphia, PA 19130

🕒 Monday - Friday 7am- 5pm

People's Emergency Center

Provides transitional housing/ shelter for women and children. Need OHS Referral

☎ 215-382-7522

📍 3902 Spring Garden St
Philadelphia PA 19104

🕒 Monday -Saturday 7am- 3pm

The Salvation Army Red Shield Family Residence

Shelter provided for families. Must get a referral from Appletree Center (215) 686- 7151

☎ 215-787-2887

📍 715 N Broad St Philadelphia, PA 19123

🕒 365 days a year, 24 hours a day

Office of Emergency Shelter and Services (OESS)

Provides emergency housing for families who are being evicted.

215-686-7104

☎ 1315 Cherry Street - 2nd Floor
Philadelphia, PA 19107

🕒 Monday - Friday 8am- 5pm

Philadelphia Housing Authority

Apply for Public Housing

☎ 215-684-4000

📍 2013 Ridge Avenue
Philadelphia, PA 19121

🕒 Monday - Friday 9am- 4pm

🌐 www.pha.phila.gov

Project Home: Outreach Center

Offers transitional and permanent housing, shelter services, mental health services, and drug/alcohol abuse treatment.

☎ 215-232-7272

📍 1515 Fairmount Ave.
Philadelphia, PA 19130

🕒 Monday - Friday 8am- 4pm

🌐 www.projecthome.org

Office of Supportive Housing

Provides housing assistance with rent, security deposits, utilities and other needs.

☎ 215-686-7175

📍 1401 John F. Kennedy Blvd - 10th floor
Philadelphia PA 19102

🕒 Monday - Friday 7am- 3pm

Housing/ Shelter (cont)

Gaudenzia House Of Passage

Provides housing and substance abuse treatments for single women.

- ☎ 267-713-7778
- 📍 111 N 49th St.
Philadelphia, PA 19139
- 🕒 Thursday 7am - 4pm
- 🌐 www.gaudenzia.org

Gaudenzia Reentry House

Serves as a halfway house for adult men with substance abuse, and other mental health needs.

- ☎ 717-819-1826
- 📍 2100 W. Venango St.
Philadelphia, PA 19140
- 🕒 Monday - Friday 9am- 5pm
- 🌐 www.gaudenzia.org

Youth Emergency Services

Provides 30 day shelter, food, and clothing for youth ages 12-17.

- ☎ 215-787-0633 or
1-800-371-SAFE
- 📍 1526 Fairmount Ave.
Philadelphia, PA 19130
- 🕒 24 hours/7 days a week
- 🌐 www.ysiphilly.org

Covenant House

Provides housing assessment and supportive services for those ages 21 and younger.

- ☎ 215-951-5411
- 📍 31 E Armat St.
Philadelphia, PA 19144
- 🕒 365 days a year/ 24 hours a day
- 🌐 www.covenanthousepa.org

Dawn's Place

Provides housing, trauma recovery resources, and vocational training.

- ☎ 215-849-2396
- 📍 PO Box 48253
Philadelphia PA 19144
- 🌐 www.ahomefordawn.org

Interfaith Hospitality Network

Provides emergency housing, supportive services, and youth programs.

- ☎ 215-247-4663
- 📍 7047 Germantown Ave.
Philadelphia, PA 19119
- 🕒 Thursday 1pm - 3pm
Saturday 11:30am - 1:30pm
- 🌐 www.familypromiseph.org

Whosoever Gospel Mission

Provides shelter, food, clothing, education, counseling and rehabilitation.

- ☎ 215-438-3094
- 📍 101 E. Cheltenham Ave.
Philadelphia, PA 19144
- 🕒 Monday - Saturday 9:45am- 4:30pm
- 🌐 www.whosoevergospel.org

Sunday Breakfast Rescue (Philly House)

Provides shelter and long-term recovery programs.

- ☎ 215-922-6400
- 📍 301 N 13th St
Philadelphia, PA 19107
- 🕒 365 days a year/ 24 hours a day
- 🌐 www.phillyhouse.org

Lutheran Settlement House (LSH)

Provides homeless, food, domestic violence, senior and education services.

- ☎ 215-426-8610
- 📍 1340 Frankford Ave
Philadelphia, PA 19125
- 🕒 Monday - Friday 9:00am - 3:00pm
- 🌐 <https://www.lutheransettlement.org>

Youth/Young Adult Services

Valley Youth House

Provides services to youth ages 18-24 experiencing homelessness.

☎ 215- 925- 3180

📍 1500 Sansom St. - Suite 300A
Philadelphia, PA 19102

🕒 Monday & Thursday 10am- 6pm
Tuesday & Friday 10am- 5pm
Wednesday 10am- 5:30pm

(Several locations visit website)

🌐 www.valleyyouthhouse.org

National Teen Dating Abuse Hotline

Provides 24/7 information, support, & advocacy to young people between the ages 13-26 who have questions or concerns about their romantic relationship(s). Services are free of charge and remain anonymous.

☎ 1-866-331-9474

🕒 24/7 email, chat, or
text "loveis" to 22522

🌐 www.loveisrespect.org

Youth Emergency Shelter Services

Provides counseling, shelter, and services for youth ages 12-18 years old.

☎ 215- 787-0663
(Runaway Youth Hotline)

🕒 24 hours

🌐 www.ysiphilly.org

The Attic Youth Center

Provides counseling programs and support for LGBTQIA+ youth.

☎ 215- 545- 4331

📍 225 S. 16th St.
Philadelphia, PA 19102

🕒 Monday - Wednesday - Thursday
10am- 6pm
Tuesday & Friday 10am- 6pm

🌐 www.atticyouthcenter.org

Children Crisis Treatment Center

Serves the mental and behavioral needs of children and families beginning in early childhood.

☎ 215-496-0707

📍 1080 N Delaware Ave
Philadelphia, PA 19125

🕒 Monday -Thursday 8:30am -
8:00pm Friday 8:30am - 5:00pm

🌐 <https://www.cctckids.org>

Uplift Center for Grieving Children

Provides help to children grieving a death, to heal and grow through their grief.

☎ (267) 437-3123

📍 3300 Henry Ave Ste 102,
Philadelphia, PA 19129

🌐 upliftphilly.org

YEAH PHILLY

Provides Advocacy for young ages 15 - 24 in West/Southwest Philadelphia who have been impacted by Violence with a special focus on those who have been labeled as having violent histories.

☎ 267-892-3538

📍 5257 Walton Ave
Philadelphia, PA 19143

🌐 www.yeahphilly.com

Young Chances Foundation

Offers a community engagement center that allows community youth access to year round educational and recreational programs.

☎ 267-585-2923

📍 2703 Tasker St.
Philadelphia, PA 19145

🌐 www.youngchances.org

New Options More Opportunités (NOMO)

Offers a holistic program that includes education, job training, counseling, and more, empowering youth for a brighter future.

☎ 267-807-1120

📍 925 N. Broad St.
Philadelphia, PA 19123

🌐 www.nomofoundation.org

Childcare, Health, and Safety

Department of Human Services

- ☎ 215- 683 4DHS (4347)
- ☎ To report child abuse/neglect
215-683-6100
- ☎ Parent action network
215-727-3687 (parenting classes).

🌐 www.dhs.pa.gov

Child Care Information Services (CCIS)

Hotline to help find, select, and pay for childcare.

☎ 1-888-461-5437

🌐 www.philadelphiachildcare.org

Youth Services Inc.

Offers programs that strengthen families and keep children safe.

☎ 215- 222-3262

📍 401 N. 34th St.
Philadelphia, PA 19104

🌐 www.ysiphilly.org

Children's Hospital of Philadelphia (CHOP)

☎ 1-800-879-2467


📍 3401 Civic Center Blvd Philadelphia
PA 19104

🌐 www.chop.edu


Elderly Services

Philadelphia Corporation of the Aging

Provides in home support, transportation, employment assistance, and care support.

 215-765-9040


 642 N. Broad St.
Philadelphia, PA 19130

 Monday - Friday 8:30am- 5pm


 www.pcacares.org

Senior Law Centers

Offers representation in senior abuse cases and a variety of other services for seniors 60 and over.

 215-988-1242


 1650 Arch St # 1820
Philadelphia, PA 19103

 Monday - Friday 8:30am- 5pm

 www.seniorlawcenter.org

C.A.R.I.E

Offers various services for those 60+ years of age or older

 215- 545- 5728
1-800-356-3606


 1650 Arch St.
Philadelphia, PA 19103

 Monday - Friday 9am- 5pm

 www.carie.org


Lutheran Settlement House

Free individual/group counseling & support for seniors

 215-426-8610

 1340 Frankford Avenue
Philadelphia, PA 19125

Se Habla Espanol.

 www.lutheransettlement.org

Counseling

Lutheran Settlement House

Free individual/group counseling & support for survivors of domestic violence.

☎ 215-426-8610

📍 1340 Frankford Ave
Philadelphia, PA 19125

Se Habla Espanol.

🌐 www.lutheransettlement.org

Women In Transition Lifeline

Free counseling & referrals for women affected by domestic violence and/or substance abuse.

☎ 215-751-1111

📍 718 Arch St. - Suite 401N
Philadelphia, PA 19106

🕒 Monday - Friday 9am - 5pm

🌐 www.helpwomen.org

Children's Crisis Treatment Center

Offers outpatient services for victims ages 2 1/2 - 13 1/2 who have experienced physical trauma. This facility only accepts Medicaid and Medicare.

☎ 215-496-0707

📍 1080 N. Delaware Ave.
Philadelphia, PA 19125

🌐 www.cctckids.org

CFAR: Center for Families and Relationships

Provides counseling for singles, couples, and families.

☎ 215-537-5367

📍 7901 Bustleton Ave. - Suite 300
Philadelphia PA 19152

🕒 Monday - Friday 9am- 9pm
Saturday 9am- 5pm

🌐 www.cfarcounseling.org

Women's Opportunities Resource Center

Promotes social and economic services to those in need. Open to all.

☎ 215-564-5500

📍 2010 Chestnut St.
Philadelphia PA 19103

🕒 Monday - Thursday 9am- 6pm
Friday 9am- 5pm

🌐 www.worc-pa.com

Philadelphia Ceasefire Cure Violence

Provides outreach workers to mediate conflicts in the community

☎ 215-806-8493

📍 1700 N Broad St Room 316 N 3rd
Floor, Philadelphia, PA 19121

🌐 www.philaceasefire.com

Mothers In Charge

Provides violence prevention, education and intervention-based organization. Advocates and support youth, young adults, families and communities affected by violence.

☎ 215-228-1718

📍 2839 Girard Avenue
Philadelphia PA, 19130

🌐 www.mothersincharge.org

Uplift Center for Grieving Children

Provides grief counseling and support groups for children dealing with death

☎ 267-437-3123

📍 3300 Henry Ave Suite 102,
Philadelphia, PA 19129

🕒 Monday - Friday 9am - 5pm

🌐 www.upliftphilly.org

Healing Hurt People at Drexel

Services provided trauma-focused therapy, peer support, and intensive case management to help heal young victims of violence between the ages of 8 - 35

☎ 215-895-2000

📍 Drexel University, 3141 Chestnut St.
Philadelphia PA 19104

🌐 [www.drexel.edu/cnsj/
healinghurtpeople](http://www.drexel.edu/cnsj/healinghurtpeople)

Community Behavioral Health (CBH)

Provides mental health services

☎ 1-888-545-2600

📍 801 Market St, Philadelphia, PA 19107

🕒 24 Hours

🌐 www.cbhphilly.org

Every Murder is Real (EMIR)

Provides advocacy for families of crime victims with legal and emotional support, and education.

☎ 215-848-4068

📍 59 E. Haines St. Philadelphia, PA 19144

🕒 Monday - Friday 9am - 5pm

🌐 www.emirphilly.org

24 Hour Domestic Violence/Sexual Assault Hotlines

Phila. Domestic Violence Hotline

For crisis intervention – discussing shelter and other options.

☎ 1-866- Safe014
1-866-723-3014

Se habla Espanol.

Woman Organized Against Rape

Provides individual and group counseling for victims of sexual assault and their families. Provide hospital and court accompaniment.

☎ 215-985-3333

📍 1617 John F Kennedy Blvd., Suite 800
Philadelphia, PA 19103

🌐 www.woar.org

National Domestic Violence Hotline

Crisis intervention and referrals.

☎ 1-800-799-7233
TTY: 1-800-787-3224

Se Habla Espanol

🌐 www.ndvh.org

National Human Trafficking Resource Hotline

Offers emergency assistance and provides referrals for additional services.

☎ 1-888-373-7888

🌐 www.humantraffickinghotline.org

City of Philadelphia Directory

For more information on victim services and resources in your neighborhood, please contact the **Office of Victim Advocate**

- ☎ (215) 686-2115
- ✉ Victim.Advocate@Phila.gov
- 🌐 phila.gov/victim-advocate

2-1-1 Hotline

2-1-1 provides an easy-to-remember telephone number and website for finding health and human services for everyday needs.

Dial 2-1-1
211sepa.org

Office of the Mayor

- ☎ (215) 686-2181
- ✉ Cherelle.Parker@phila.gov
- 🌐 phila.gov/mayor

Office of Safe Neighborhoods

- ☎ 215-686-0789
- 🌐 phila.gov/ovp

Office of Reentry Partnerships (ORP)

- ☎ (215) 683-3370
- ✉ orp@phila.gov
- 🌐 phila.gov/departments/office-of-reentry-partnerships

Town Watch Integrated Services (TWIS)

- ☎ (215) 686-1459
- 🌐 phila.gov/townwatch

Office of Criminal Justice

- ☎ (215) 686-3603
- 🌐 phila.gov/departments/office-of-criminal-justice/

Philadelphia District Attorney's Office

- ☎ (215) 686- 8000
- ✉ justice@phila.gov
- 🌐 phila.gov/districtattorney

Department of Behavioral Health and Intellectual Disability Services

- ☎ (215) 685-5400
- 🌐 dbhidscommunications@phila.gov
dbhids.org

Department of Human Services

- ☎ (215) 683-4347
- 🌐 phila.gov/dhs

Department of Public Health

- ☎ (215) 686-5200
- 🌐 phila.gov/health

Department of Streets

- ☎ 311
- ✉ csstreets@phila.gov
- 🌐 philadelphiathecity.com/street-department

Division of Housing & Community Development

- ☎ (215) 686-9749
- 🌐 phila.gov/dhcd

Mayor's Office of Black Male Engagement




- ☎ (215) 686-0332
- ✉ obme@phila.gov
- 🌐 phila.gov/obme

City of Philadelphia Directory (cont)

Mayor's Office of Engagement for Women

 (215) 686-2154
 phila.gov/oew




Mayor's Office of Youth Engagement

 (215) 686-2159
 youthengagement@phila.gov
 phila.gov/youth-engagement

Office of Community Empowerment and Opportunity

 (215) 685-3600
 ceoinfo@phila.gov
 phila.gov/ceo



Commission of Human Relations

 215-686-4670
 pchr@phila.gov
 phila.gov/departments/philadelphia-commission-on-human-relations/


Office of Homeless Services

 (215) 686-7175
 ohs@phila.gov
 philadelphiaofficeofhomelessservices.org



Office of LGBT Affairs

 (215) 686-0330
 phila.gov/departments/office-of-lgbt-affairs

Police Advisory Commission

 (215) 685-0891
 pac@phila.gov
 phila.gov/pac

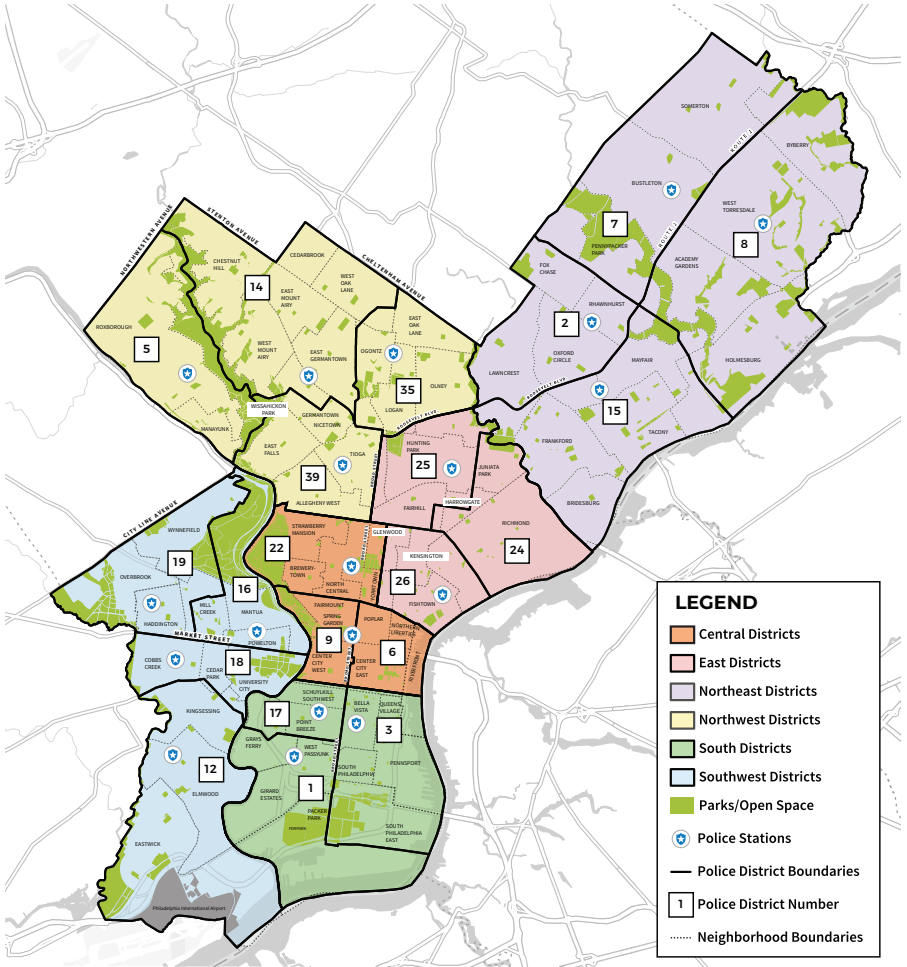
Adult Probation

 215-683-1000
 courts.phila.gov

Juvenile Probation

 (215) 683-9183

Police District Map



Police District Contact Information

When contacting the police districts for victim-related needs, please ask for the Victim Assistance Officer.

DISTRICT	LOCATION	CITY PHONE NUMBER
1st	2301 S. 24th St	215-686-3010
2nd	7306 Castor Ave	215-686-3020
3rd	1300 S. 11th St	215-686-3030
South Street Mini Station	905 South St	215-922-6706
5th	6666 Ridge Ave	215-686-3050
6th	PPSB, 1st Fl, Suite 37	215-686-3060
7th	1701 Bowler St	215-686-3070
8th	3100 Red Lion Rd	215-686-3080
9th	PPSB, 1st Fl, Suite 5	215-686-3090
12th	6448 Woodland Ave	215-686-3120
14th	43 W. Haines St	215-686-3140
15th	2831 Levick St	215-686-3150
16th	3900 Lancaster Ave	215-686-3160
17th	1201 S. 20th St	215-686-3170
18th	5510 Pine St	215-686-3180
University City District	3942 Chestnut St	215-243-0667
19th	6059 Haverford Ave	215-686-3190
22nd	1747 N. 17th St	215-686-3220
24th	3901 Whitaker Ave	215-686-3240
Kensington & Allegheny District (K&A)	1952 E. Allegheny Ave	215-683-8615/16
25th	3901 Whitaker Ave	215-686-3250
26th	615 E. Girard Ave	215-686-3260
35th	5960 N. Broad St	215-686-3350
39th	2201 W. Hunting Park Ave	215-686-3390
Center City District	660 Chestnut St	215-440-5551
PA Convention Center	1300 Race St	215-418-4955



Office of the
Victim Advocate
CITY OF PHILADELPHIA