



Office of the  
**Youth Ombudsperson**  
CITY OF PHILADELPHIA

## WHAT WE DO

- **Respond** to questions and concerns about services, treatment, living conditions, health, safety, and wellbeing.
- **Evaluate** quality of care, treatment, education, and other services.
- **Review** the policies, procedures, and performance standards city agencies use to monitor facilities and investigate complaints.
- **Monitor** complaints, data, and city agency investigations.
- **Publish** know-your-rights information so that youth in placement can advocate for themselves.

## SCAN TO REPORT!

Need to report something?  
Scan the QR code to access  
our online form here!



## CONNECT WITH US.



OYO@PHILA.GOV  
601 WALNUT ST.  
SUITE 300 E  
PHILADELPHIA, PA  
19106

**(215) 686-1178**

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