



Office of the Youth Ombudsperson

CITY OF PHILADELPHIA



WHO WE ARE



The Youth Ombudsperson helps to make sure youth in placement are safe and supported.



WHAT WE DO

- Respond to questions and concerns about services, treatment, living conditions, health, safety, and wellbeing.
- Evaluate quality of care, treatment, education, and other services.
- Review the policies, procedures, and performance standards city agencies use to monitor facilities and investigate complaints.
- Monitor complaints, data, and city agency investigations.
- Publish know-your-rights information so that youth in placement can advocate for themselves.

SCAN TO REPORT!

Need to report something? Scan the QR code to access our online form here!



CONNECT WITH US.



OYO@PHILA.GOV
601 WALNUT ST.
SUITE 300 E
PHILADELPHIA,
PA 19106

(215) 686-1178

X @ FOLLOW US!

@PHLYouthOmbuds