



## CPOC September 2024 Complaint Referral Report

In September 2024, 23 complaints of police misconduct were received by CPOC and referred to the Philadelphia Police Department (PPD) Internal Affairs Division (IAD). So far in 2024, CPOC has received and referred a total of 145 complaints to IAD.

Summaries of the 23 complaints from September 2024 are below. All demographic data is reported by complainants. These complaints only represent complaints submitted directly to CPOC and do not account for complaints filed directly with PPD.

These summaries are allegations made by complainants, they do not represent any findings or conclusions.

Date Received	Demographics	Division	Summary
9/4/2024	M – B/AA	Central	The complainant called 911 after a car accident. The officer did not prepare an accurate report and was rude and dismissive to complainant's significant other.
9/5/2024	NA	South West	The complainant witnessed officers in a police vehicle using offensive language on their speaker to yell at young people walking home from school.
9/6/2024	NA	North East	The complainant called PPD to assist in receiving their child from their co-parent. The Officer who arrived on the scene was rude, gave false information regarding the situation, and did not assist in receiving the child from the co-parent.
9/6/2024	F – H/L	East	The complainant went to SVU to file a report. The interview room they waited in smelled of urine. When they asked to wait outside until the officers were ready to do the interview, the officer and supervisor did not allow this and were rude and dismissive. The supervising officer provided contact information for a children's victim specialist to complete the interview. As of reporting, the Complainant had not heard back from the contact to complete the interview.
9/11/2024	Anonymous	N/A	Officer made discriminatory remarks in social media posts on social media, violating PPD policy.
9/13/2024	F – B/AA	North West	The complainant filed a police report in order to file a private criminal complaint against another individual. The officer they filed the report with shared their personal information (address) with the individual they were filing the complaint against, leaving them feeling their safety was at risk.
9/13/2024	M – B/AA	Central	During a traffic stop, the complainant was physically dragged from their vehicle and physically assaulted. The police searched the complainant's vehicle without their consent. Complainant felt that this interaction was a result of racial profiling.
9/16/2024	F – H/L	East	The complainant made several complaints to the police about ongoing issues of drug sales on their block, but have yet to see any action taken by police.

9/16/2024	F – B/AA	South West	Since July, the complainant has made several attempts to file a police report in person and over the phone with the district. During a recent interaction at the district, officers call the complainant “mentally ill,” “crazy,” and said that there “was something wrong with them.” As of reporting, the complainant had not been able to file a police report.
9/17/2024	F – N/A	North East	The complainant experienced a lack of service when requesting assistance from police regarding domestic abuse from a spouse. Complainant feels they are getting the run around by police and no one will provide clear answers to help resolve their issues. Most recently, a detective said come by “anytime” to discuss the situation, but when the complainant arrived they were told the detective would have to set up an appointment later that day.
9/17/2024	Anonymous	Central	The complainant was improperly and unlawfully arrested, and shoved by PPD officers.
9/19/2024	M – B/AA	East	The complainant was approached by an officer while in their vehicle at a gas station. The officer told the complainant that their front windshield was “heavily tinted” and asked for their license. About a week and a half later they got a citation, which stated the offense was operating a vehicle without wearing a seatbelt. The complainant feels this is inconsistent since the officer claimed the vehicle was “heavily tinted” and they were preparing to get out of the vehicle to get gas.
9/23/2024	F – B/AA	North West	The complainant called the police about obtaining a PFA. The officer provided misinformation about the PFA and used coded language that the complainant felt was racially biased. The officer also did not call for a supervisor when originally requested. It took several requests before a supervisor arrived on the scene.
9/23/2024	M – B/AA	North West	The complainant called 911 after a domestic dispute with a relative. Officers never responded to the request for help.
9/23/2024	F – W	East	The complainant went to file a report with SVU. During the interview the Detective asked confrontation and accusatory questions. The complainant felt the office needed more training to interact with victims with more care.
9/24/2024	F – H/L	East	The complainant witnessed an off-duty officer, who is their neighbor, arrive at home in plain clothes intoxicated. Approximately one hour later, the officer was dressed in full uniform heading to work.
9/24/2024	F – B/AA	Central	The complainant’s vehicle was hit while parked, and they called 911 to file a police report. Two officers passed by on patrol who the complainant thought were sent by dispatch. The officers refused to take a report, taunted the complainant, and even threatened to give the complainant a ticket. The complainant stated they had to go to the district to file a police report.
9/25/2024	M – B/AA	Central	The complainant called police to follow up on a case of their stolen motorbike. The Detective they spoke with was rude and unprofessional, and accused the complainant of insurance fraud. As of reporting, the complainant had not received an update regarding their case.
9/25/2024	F – B/AA	North East	The complainant has been cooperating in the investigation into the shooting-death of their child. However, the complainant has reached out recently to attempt to get updates on their case, but

			the detectives are never available when they call. The complainant is frustrated by the lack of communication from the Detectives and feels they have not received proper service.
9/26/2024	Anonymous	South West	The complainant alleges they were improperly arrested during an illegal eviction and forcefully removed from their home by police. The complainant also says they were physically abused by police during the incident.
9/26/2024	F – N/A	South West	The complainant pulled into a gas station to make a police report after their car was side-swiped by another vehicle which left the scene. The area happened to be near a construction zone. An officer approached the vehicle and the complainant attempted to explain the situation. The officer was verbally abusive and did not assist with the hit-and-run incident.
9/27/2024	F – B/AA	North East	The complainant called 911 on two separate occasions, and no police responded. One was a noise complaint involving their neighbors. The second was to report their belligerent, intoxicated, and verbally abusive spouse.
9/30/2024	F – H/L	South	The complainant drove down a side street to get to their parking garage. While the street has a “Do Not Enter” sign, it is legal for residents to drive on to get to their garage parking. An officer questioned the complainant about whether they lived at their own home and was rude, dismissive, and unprofessional during the interaction.