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| **Partner Name** | **Service** | **Phone** | **Address** | **Resource Details** |
| **Help Line** | | | | |
| SEPA 211 | General Info/Resource and Referrals | Dial 211 |  |  |
| City of Philadelphia 311 | City Services and local food pantry locations | Dial 311 |  | Non-emergency phone number for City services including L&I (License & Inspections), make complaints for report problems |
| Community Legal Services | Legal Services | 215-981-3700 |  |  |
| Department of Behavioral Health and disability Services (DBHIdS) Help Line | Mental/Emotional Health or Substance Abuse | 215-685-6440 |  |  |
| Phila Domestic Violence Hotline | Domestic Violence | 1-866-723-3014 |  |  |
| **Important Document Replacement** | | | | |
| PennDot | Driver’s license, state ID and car registration replacement | 717-412-5300 |  |  |
| PHL City ID | State ID | Call 311 |  | Provides secure and affordable photo IDs to Philadelpha resident 13 and older |
| PA Photo ID Factsheet | Homeless PA Photo ID |  |  | [PennDOT -PA Homeless Photo Identification Card Fact Sheet (state.pa.us)](https://www.dot.state.pa.us/public/DVSPubsForms/BDL/BDL%20Fact%20Sheets/FS-HomelessID.pdf) |
| Pa Dept. Of Health | Applications for replacement of important documents such as birth certificates |  |  | [Forms (pa.gov)](https://www.health.pa.gov/topics/certificates/Pages/Forms.aspx) |
| PennDOT Driver License Center | Replace a state ID at no cost. | 717-412-5300 | Various | To obtain an ID at no cost, individuals experiencing homelessness must apply in person at a PennDOT Driver License Center and must meet identification and other requirements. The applicant must inform the Driver License Center counter staff they are applying for or renewing their existing Pennsylvania photo ID and are requesting a free ID due to their homeless status. The individual will be required to certify on the application that they are homeless as defined in Section 103 of the McKinney-Vento Homeless Assistance Act |
| Broad Street Ministry (BSM | Voucher to help replace valid (non-expired) State ID | 215-735-4847 | 315 South Broad Street, Philadelphia, PA 19070 | Vouchers must then be taken to PennDOT at 801 Arch Street for a duplicate ID or license. |
| **Benefit Assistance** | | | | |
| BenePhilly | Online access to apply for public benefits. | 844-848-4376 |  | [BenePhilly](https://www.phila.gov/programs/benephilly/) |
| **Transportation** | | | | |
| SEPTA | SEPTA passes | 215-580-7800 |  |  |
| **Clothing/Household Items** | | | | |
| The Wardrobe | Adult Clothing | 215-568-6693 Ext.10 |  | Make an appt. using the phone number or online scheduler. Must reference the ID #1423 |
| Cradles to Crayons | Kid Clothing | 215-455-7442 | 5050 Parkside Ave Phila, PA 19131 | Hours of operation are Mon. – Sat. 9 am – 7 pm and Sun. 10 am – 6 pm |
| **Housing/Shelter/Rental Assiatnce** | | | | |
| TURN | Tenant Union Representative Network | 267-635-4100 Ask for Riquan King | 100 South Broad Street, Ste. 800 Philadelphia, PA 19110 | Tenet rights and apartment inspection assistance |
| OHS | Rental Assistance | 215-686-7177 |  | Homeless prevent team |
| The Urban League of Philadelphia | Housing Assistance | 215-985-3220 ext 235 |  | Contact via email at housing@urbanleaguephila.org |
| **Feeding/Food** | | | | |
| City of Philadelphia | Feeding/food pantries | Dial 311 | Various Locations | [www.phila.gov/food](http://www.phila.gov/food) |
| Why Hunger | Feeding | 1-800-5-HUNGRY |  | Call or text zip code to locate food sites near you |
| **Utilities** | | | | |
| PECO | Electric Dept | 1-800-841-4141 |  |  |
| PWD | Water Dept | 215-685-6300 |  |  |
| PGW | Gas Det | 215-235-1212 |  |  |
| LIHEAP | Utility assistance | 1-866-857-7095 |  | Online Form: COMPASS |
| **Youth/Children Services** | | | | |
| WIC (Women, Infants and Children | Infants | 215-978-6100 | Various Locations | Provides eligible caregivers with financial assistance to purchase food and formula. Open Monday-Thursdays 7am-1pm |
| Maternity Care Coalition | Infants | 215-989-3589 |  | Free Pack n/Play cribs |
| Catholic Social Services – Cassa del Carmen (North Phila) | Food, diapers and formula | 267-331-2500 | 4400 North Reese St. (19140) | Monday to Wednesday: 9am-12pm. Call for appointment. Open to public. |
| Catholic Social Services (Southwest Phila) | Food and diapers | 215-724-8550 | 6214 Grays Ave (19142) | Monday, Wednesday and Friday: 10am-1pm. Call for appointment. Open to public. |
| Catholic Social Services (Northeast Phila) | Food and diapers | 215-624-5920 | 7340 Jackson St. (19136) | Monday and Wednesday: 9am – 12pm. Call for appointment. Open to public. |
| Philadelphia Diaper Bank | Diapers | 215-919-8500 | Various | For more information and locations: HOME |
| **Political Support** | | | | |
| Senator Dillon | Contact for Senator Dillon’s offices | 215-281-2539 | 12361 Academy Road Philadelphia, PA 19154 |  |
| **Pets** | | | | |
| ACCT | Pet retrieval and support | 267-385-3800 |  |  |
| **Mail Services** | | | | |
| Broad Street Ministry (BSM) Mail Services | BSM can help provide a safe place to receive mail. | 215-735-4847 ext 103 | 315 South Broad street Philadelphia, PA 19107 | To sign up stop by BSM during the hours of 11:30am-3:00pm Monday through Friday. |
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