



Partner Name	Service	Phone	Address	Resource Details
Help Line				
SEPA 211	General Info/Resource and Referrals	Dial 211		
City of Philadelphia 311	City Services and local food pantry locations	Dial 311		Non-emergency phone number for City services including L&I (License & Inspections), make complaints for report problems
Community Legal Services	Legal Services	215-981-3700		
Department of Behavioral Health and disability Services (DBHIdS) Help Line	Mental/Emotional Health or Substance Abuse	215-685-6440		
Phila Domestic Violence Hotline	Domestic Violence	1-866-723-3014		
Important Document Replacement				
PennDot	Driver's license, state ID and car registration replacement	717-412-5300		
PHL City ID	State ID	Call 311		Provides secure and affordable photo IDs to Philadelphia resident 13 and older
PA Photo ID Factsheet	Homeless PA Photo ID			PennDOT -PA Homeless Photo Identification Card Fact Sheet (state.pa.us)
Pa Dept. Of Health	Applications for replacement of important documents such			Forms (pa.gov)

	as birth certificates			
PennDOT Driver License Center	Replace a state ID at no cost.	717-412-5300	Various	To obtain an ID at no cost, individuals experiencing homelessness must apply in person at a PennDOT Driver License Center and must meet identification and other requirements. The applicant must inform the Driver License Center counter staff they are applying for or renewing their existing Pennsylvania photo ID and are requesting a free ID due to their homeless status. The individual will be required to certify on the application that they are homeless as defined in Section 103 of the McKinney-Vento Homeless Assistance Act
Broad Street Ministry (BSM)	Voucher to help replace valid (non-expired) State ID	215-735-4847	315 South Broad Street, Philadelphia, PA 19070	Vouchers must then be taken to PennDOT at 801 Arch Street for a duplicate ID or license.
Benefit Assistance				
BenePhilly	Online access to apply for public benefits.	844-848-4376		BenePhilly
Transportation				
SEPTA	SEPTA passes	215-580-7800		
Clothing/Household Items				
The Wardrobe	Adult Clothing	215-568-6693 Ext.10		Make an appt. using the phone number or online scheduler. Must reference the ID #1423
Cradles to Crayons	Kid Clothing	215-455-7442	5050 Parkside Ave Phila, PA 19131	Hours of operation are Mon. – Sat. 9 am – 7 pm and Sun. 10 am – 6 pm
Housing/Shelter/Rental Assistance				

TURN	Tenant Union Representative Network	267-635-4100 Ask for Riquan King	100 South Broad Street, Ste. 800 Philadelphia, PA 19110	Tenet rights and apartment inspection assistance
OHS	Rental Assistance	215-686-7177		Homeless prevent team
The Urban League of Philadelphia	Housing Assistance	215-985-3220 ext 235		Contact via email at housing@urbanleag uephila.org
Feeding/Food				
City of Philadelphia	Feeding/food pantries	Dial 311	Various Locations	www.phila.gov/food
Why Hunger	Feeding	1-800-5-HUNGRY		Call or text zip code to locate food sites near you
Utilities				
PECO	Electric Dept	1-800-841-4141		
PWD	Water Dept	215-685-6300		
PGW	Gas Det	215-235-1212		
LIHEAP	Utility assistance	1-866-857-7095		Online Form: COMPASS
Youth/Children Services				
WIC (Women, Infants and Children)	Infants	215-978-6100	Various Locations	Provides eligible caregivers with financial assistance to purchase food and formula. Open Monday-Thursdays 7am-1pm
Maternity Care Coalition	Infants	215-989-3589		Free Pack n/Play cribs
Catholic Social Services – Cassa del Carmen (North Phila)	Food, diapers and formula	267-331-2500	4400 North Reese St. (19140)	Monday to Wednesday: 9am-12pm. Call for appointment. Open to public.
Catholic Social Services (Southwest Phila)	Food and diapers	215-724-8550	6214 Grays Ave (19142)	Monday, Wednesday and Friday: 10am-1pm. Call for appointment. Open to public.
Catholic Social Services (Northeast Phila)	Food and diapers	215-624-5920	7340 Jackson St. (19136)	Monday and Wednesday: 9am – 12pm. Call for

				appointment. Open to public.
Philadelphia Diaper Bank	Diapers	215-919-8500	Various	For more information and locations: HOME
Political Support				
Senator Street	Contact for Senator Street's offices	215-227-6161 215-457-5200	1621 West Jefferson Street, Philadelphia PA 4458A Germantown Avenue	Contact for rent rebate information
Pets				
ACCT	Pet retrieval and support	267-385-3800		
Mail Services				
Broad Street Ministry (BSM) Mail Services	BSM can help provide a safe place to receive mail.	215-735-4847 ext 103	315 South Broad street Philadelphia, PA 19107	To sign up stop by BSM during the hours of 11:30am-3:00pm Monday through Friday.