

Submitted Date	1. How would you rate your overall experience at the Rain Check workshop?	2. How effective was the educational component of the workshop on the topics of stormwater management, the Rain Check process, and Green City, Clean Waters?	3. Were you able to get answers to your questions at the workshop?	4. How much knowledge do you feel you gained pertaining to the stormwater tool you planned to have installed through Rain Check?	5. After attending the workshop, would you recommend Rain Check to your friends, family, and neighbors?	6. Please provide any comments or suggestions that you feel might help us improve the Rain Check program. (maximum length 255 characters)
12/21/2015 10:50	Excellent	Very effective	Yes	A lot	Yes	
12/18/2015 9:47	Good	Very effective	Yes	A little	Yes	Lot of ground covered in 60 minutes - the info comes very fast!
12/14/2015 12:10	Good	Somewhat effective	Yes	A lot	Yes	It was a great presentation! It might be helpful to make clear when going through the outline of rain barrel or other projects that you can also do both!
11/27/2015 14:23	Excellent	Very effective	Somewhat	A lot	Yes	Maybe have a suggestion to bring along property photos so we could get more of our specific questions answered at the workshop. The workshop was excellent; concise and informative. Any resident who is not taking advantage of this opportunity is very short sighted!
11/20/2015 7:23	Excellent	Very effective	Yes	A little	Yes	
11/19/2015 14:36	Good	Very effective	Yes	A lot	Yes	
11/18/2015 14:05	Excellent	Very effective	Yes	A lot	Yes	Compelling
11/15/2015 13:44	Excellent	Very effective	Yes	A lot	Yes	
11/3/2015 15:54	Excellent	Very effective	Yes	A lot	Yes	
11/3/2015 15:51	Excellent	Very effective	Yes	A little	Yes	Great job; the format is hard in having to wait until the end to ask question but I understand the reason it's done that way. Lots of content in a short period of time. Very informative and something I would definitely recommend to my neighbors.
11/3/2015 14:07	Excellent	Very effective	Yes	A lot	Yes	
11/3/2015 14:04	Excellent	Very effective	Yes	A lot	Yes	Zac was very helpful and took his time to explain everything to anybody with questions.
10/28/2015 12:18	Excellent	Very effective	Yes	A lot	Yes	
10/27/2015 17:00	Excellent	Very effective	Yes	A lot	Yes	The presentation was excellent--both the content of it, which was really informative (well beyond what I was expecting), as well as the delivery of it, which was interesting and engaging. I have already recommended it to people!
10/27/2015 11:18	Excellent	Very effective	Yes	A lot	Yes	I have already signed up for the whole house assessment. This seems like a great program! I have not experienced the next phase of the program so it is hard for me to answer this question. However, I would extend the workshop by at least 10-15 minutes to allow for a more moderate pace. I appreciated the information on general city water management and would have liked more of that!
10/26/2015 23:15	Excellent	Very effective	Yes	A lot	Yes	
10/26/2015 17:27	Excellent	Somewhat effective	Yes	A little	Yes	
10/26/2015 17:09	Excellent	Somewhat effective	Yes	A little	Yes	I am grateful to the Phila Water Dept and the PA Horticultural Society such innovative, environmental programs that promise to benefit our city and region for decades to come. The Rain Barrel Workshop was very informative.
10/26/2015 16:54	Excellent	Very effective	Yes	A lot	Yes	
10/26/2015 11:54	Good	Very effective	Yes	A lot	Yes	
10/26/2015 11:24	Excellent	Very effective	Yes	A lot	Yes	It was great, and for people who were less informed about stormwater going in, I think that that 1 hour packed a lot in (in a good way).
10/23/2015 9:33	Excellent	Very effective	Yes	A lot	Yes	
10/22/2015 14:33	Excellent	Very effective	Yes	A lot	Yes	Made copies of the program brochure for all my coworkers who own in Phila. Great job, great program.
10/22/2015 14:20	Excellent	Very effective	N/A	A lot	Yes	
10/6/2015 15:33	Excellent	Very effective	Yes	A little	Yes	
10/2/2015 22:37	Excellent	Very effective	Yes	A lot	Yes	
10/1/2015 12:35	Excellent	Very effective	Yes	A lot	Yes	
9/30/2015 14:47	Neutral	Somewhat effective	Yes	A little	Yes	Zach knew his stuff. I, however, had read all the PHS info online so there wasn't much new in the workshop. The Q & A time was helpful and part on permeable paving. Zach spoke very fast as to get through the info in time but as a result his delivery wasn't personable and was rote - just repeating the slides. That made it kind of boring. I would like to know more about decorating rain barrels. I.e.: what kind of paint sticks best to the plastic, and what are the best materials to use to attach mosaics etc. to the rain barrel. Perhaps a decorate your rain barrel work shop could be arranged. Zac was a great presenter, well organized, knowledgeable and a dynamic and a clear speaker. I am also interested in working with a local organization to get information on ways of preventing / reducing salt on roads from ice and snow storms from harming our beautiful Delaware River. Any links you would recommend? Thank you for the workshop, Chara Eisner
9/28/2015 20:22	Excellent	Very effective	Somewhat	A lot	Yes	
9/26/2015 11:17	Excellent	Very effective	Yes	A lot	Yes	Zach was an excellent presenter. I felt I learned a huge amount about rain water management and also the Rain Check program during the hour presentation.
9/25/2015 20:22	Excellent	Very effective	Yes	A lot	Yes	Take it to the neighborhoods, community groups
9/25/2015 20:21	Excellent	Very effective	Yes	A lot	Yes	
9/24/2015 11:19	Good	Very effective	N/A	A little	Yes	The before and after photos of treatments are effective and could be expanded. If tailored to each neighborhood during presentation, it could give the audience a better understanding of possibilities close at hand.
9/24/2015 7:49	Excellent	Very effective	Yes	A lot	Yes	
9/23/2015 16:14	Excellent	Very effective	Yes	A lot	Yes	Dedicating a significant time to overview the PHS etc, pushes the program over an hour. Perhaps one change would be to discuss the PHS initiative/membership etc pre or post Rain Check content.
9/23/2015 15:49	Excellent	Very effective	Yes	A lot	Yes	
9/23/2015 13:36	Good	Very effective	N/A	A little	Yes	
9/22/2015 9:19	Excellent	Very effective	Somewhat	A lot	Yes	
9/22/2015 13:15	Excellent	Very effective	Yes	A lot	Yes	If the Raincheck's website's information is/was the same as the workshop's information re how the \$2000 grant's application is calculated (i.e. \$2000 max - (\$3000) total amt of project = \$1000 v \$15/sq ft pavers - (\$3000) total amt of project = \$1500)
9/21/2015 17:57	Excellent	Very effective	Yes	A lot	Yes	
9/21/2015 13:18	Good	Very effective	Yes	A lot	Yes	I was unable to utilize any of the options offered due to the restrictions of the program offerings (no rain barrels or planters on roofs). Some information I received at the workshop (i.e., how to maintain the rain barrel) could be reproduced in some kind of written documentation for safe keeping. (Perhaps I will receive such doc when the barrel is installed?) 1234567
9/21/2015 12:11	Excellent	Very effective	Yes	A lot	Yes	I think this is a great program, and the presentation was accessible and informative. My only suggestion is that you might give a better idea of what the home consultation offers. Thank you!
9/21/2015 11:55	Excellent	Very effective	Yes	A lot	Yes	
9/21/2015 11:24	Excellent	Very effective	Somewhat	A little	Yes	
9/18/2015 21:28	Excellent	Very effective	Yes	A lot	Yes	
9/14/2015 16:10	Excellent	Very effective	Yes	A lot	Yes	
9/14/2015 9:17	Excellent	Very effective	Yes	A lot	Yes	Have you considered putting a symbol in the Rain Check sign that can be read by a Smart Phone? Also could consider subsidizing a second planter?
9/1/2015 13:55	Excellent	Very effective	Yes	Not very much	Yes	Excellent presentation on stormwater issues.
9/1/2015 10:11	Excellent	Very effective	Yes	A lot	Yes	I previously attended the PHS Pop-Up Garden event on "Rain Barrels and Rain Gardens" with much of the same material covered. It would have been nice to sign up for a rain barrel installation at the Pop-Up event.
8/29/2015 11:18	Excellent	Very effective	Yes	A lot	Yes	
8/28/2015 11:16	Good	Very effective	Yes	A lot	Yes	I already knew the science and policy issues, but the extent of the matching funds for landscaping was new to me. I believe the presentation was well put together. At this time I have no suggestions for improvement.
8/25/2015 17:14	Good	Very effective	N/A	A lot	Yes	Thank you
8/25/2015 13:36	Excellent	Very effective	Yes	A lot	Yes	Learned a lot, got excited about it, want to follow through, and it seems easy to follow through on! Great job! Thanks.
8/25/2015 11:54	Good	Neutral	No	A lot	Yes	The presenter was not respectful in acknowledging the question that I had. She answered all the questions around me prior to answering my questions. Not a good thing
8/25/2015 7:29	Excellent	Very effective	Yes	A lot	Yes	
8/24/2015 17:15	Excellent	Very effective	Yes	A lot	Yes	
8/24/2015 16:26	Excellent	Very effective	Yes	A lot	Yes	
8/24/2015 16:07	Excellent	Very effective	Yes	A lot	Maybe	After two and a half months of waiting for a rain garden which I paid for, I have not been contacted. I thought that I would be enjoying beautiful flowers all summer, but now it is almost autumn! I think that I have been forgotten. There seemed to be an overlap between two of the assessment forms Property assessment v Whole house assessment?
8/24/2015 15:58	Good	Somewhat effective	Yes	A little	Yes	The staff would be much more effective in answering specific questions if they had several ride-alongs with the contractors and people doing the install work. Additional exposure of PHS staff to rain tool evaluation/consulting criteria would be useful. They don't have more than a superficial understanding of which scenarios would make the most sense for which rain tools.
8/24/2015 15:40	Excellent	Very effective	Yes	A lot	Yes	The waiver is extreme by stating that even if you are assigned a contractor who damages you or your property, you waive the right to seek damages.
8/6/2015 7:29	Excellent	Very effective	Yes	A lot	Yes	
7/29/2015 12:54	Excellent	Very effective	Yes	A lot	Yes	
7/24/2015 14:04	Excellent	Very effective	Yes	A lot	Yes	
7/22/2015 10:40	Excellent	Very effective	Yes	A lot	Yes	
7/21/2015 17:55	Excellent	Very effective	Yes	A lot	Yes	
7/20/2015 17:20	Excellent	Very effective	N/A	A lot	Yes	
7/20/2015 17:08	Excellent	Very effective	Yes	A lot	Yes	I loved the workshop and have been telling everyone I know about it and the Rain Check program. The program--and presentation of it!C/was/is so well thought out and designed. I was really, really impressed.
7/20/2015 16:35	Good	Very effective	Yes	A lot	Yes	I didn't know I should have brought a checkbook. I didn't know there was going to be an option to invest in other storm water management tools at the workshop.
7/20/2015 16:28	Excellent	Very effective	Yes	A lot	Yes	Disappointed that consultation will not occur for at least one month.
7/17/2015 11:08	Excellent	Very effective	Yes	A lot	Yes	In fact, I already did recommend it to two people as soon as I left the workshop! :)
7/17/2015 11:05	Excellent	Very effective	Yes	A lot	Yes	
7/17/2015 7:58	Excellent	Very effective	N/A	Not very much	Yes	Please note that I am a civil engineer that works with stormwater issues in the city on a daily basis so I was already educated about these issues and tools. The information was presented in a simple manner for anyone to understand.
7/16/2015 21:50	Excellent	Very effective	Yes	A lot	Yes	Very informative. Looking forward to my rain barrel. Spreading the word.
7/16/2015 17:06	Excellent	Very effective	Yes	A little	Yes	Zachary was very enthusiastic and knowledgeable about the topic! I am inspired to create as much permeable surface as I can on my property!
7/16/2015 17:00	Excellent	Very effective	N/A	A lot	Yes	
7/16/2015 16:22	Excellent	Very effective	Yes	A lot	Yes	really, I can think of no suggestions for improvement -- clear message with clear info as to how to get what you want from the rain check program
7/16/2015 16:15	Excellent	Very effective	Yes	A lot	Yes	
7/16/2015 16:11	Excellent	Very effective	Yes	A lot	Yes	It's very well done.
7/16/2015 12:46	Good	Very effective	Yes	A lot	No	I wish I'd known before the program that rain barrel washer cannot be used on a vegetable garden. That's all I grow, do I was pretty disappointed.
7/16/2015 12:17	Excellent	Very effective	Yes	A little	Yes	I would like to learn more about the permeable street projects. There was one done on Hutchison between Catharine & Christian Street. I know our street would benefit from it so much, as the dirt underneath it has eroded and the road is sinking.
7/8/2015 11:08	Good	Very effective	Yes	A lot	Yes	
7/4/2015 12:24	Excellent	Very effective	Yes	A lot	Yes	
7/1/2015 17:19	Excellent	Very effective	Somewhat	A lot	Yes	Zach is just the right sort of person to spread the "gospel" of Rain Check! He is so totally conversant with the program aspects, details and overall logic that it communicates very effectively, even to first-timers. It just makes sense."
7/1/2015 16:57	Excellent	Very effective	No	A lot	Yes	Allow some time for audience participation
6/29/2015 17:26	Excellent	Very effective	Yes	A lot	Yes	
6/27/2015 3:11	Excellent	Very effective	Yes	A lot	Yes	Excited about being part of such an important project to help save the planet.
6/24/2015 17:47	Excellent	Very effective	Somewhat	A lot	Yes	
6/24/2015 15:54	Excellent	Somewhat effective	Yes	A little	Yes	
6/23/2015 15:01	Excellent	Very effective	Yes	A lot	Yes	
6/23/2015 11:42	Excellent	Very effective	Yes	A lot	Yes	I just wish it had started earlier.
6/23/2015 11:34	Excellent	Very effective	Yes	A lot	Yes	
6/23/2015 10:48	Excellent	Very effective	Yes	A lot	Yes	Use local PBS and NPR to advertise the PWD rain saver programs. Mike McGrath's "You Bet Your Garden" WHY, broadcast on Saturday is a good outreach for PWD. It fits well with the rain water recharge conservation message.
6/23/2015 10:07	Excellent	Very effective	Yes	A lot	Yes	I am always amazed at the services provided by the city and state regarding a number of things, and now I can add this to the list. Thank you and thank you to Zach and everyone working at the training!
6/22/2015 22:19	Excellent	Very effective	Yes	A lot	Yes	

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6/22/2015 16:49	Good	Somewhat effective	Yes	A lot	No	If chose one of these methods why am I not getting a discount on my water bill. It was the cities choice to use a non porous material to pave the streets and sidewalks. If you want my help, it has to be give and take.
6/22/2015 16:28	Excellent	Very effective	Yes	A lot	Yes	
6/22/2015 16:18	Excellent	Very effective	Yes	A lot	Yes	Great program! Would be helpful for Rain Check to work with the Basement Protection Program people to make sure the whole City Water Department is on the same page about what is okay and not okay to do with overflow from a green tool... :-)
6/22/2015 14:39	Excellent	Very effective	Somewhat	A lot	Yes	
6/22/2015 14:26	Good	Neutral	Yes	A little	Yes	It was a bit of a pain to sit through when I already knew a lot of the information. I wish there were alternatives for people who know about the Green City Clean Water program and (from PHS etc) still want to get the tools, without having to attend a repetitive session
6/13/2015 11:51	Excellent	Very effective	Yes	A lot	Yes	
6/10/2015 16:31	Excellent	Very effective	Yes	A lot	Yes	Zach was terrific! Last presentation over a year ago to Dickinson Square West Civic Association was an ineffective video. Last nite was very professionally prepared and delivered.
6/9/2015 17:40	Excellent	Very effective	Yes	A lot	Yes	
6/3/2015 20:42	Excellent	Very effective	Yes	A lot	Yes	You very efficiently packed a lot of information into a short (and convenient) time. Plus, I'm impressed by the program. Thank you! I'm going to speak with my next-door neighbor and other people on the block about this program. It's excellent!
6/3/2015 12:30	Excellent	Very effective	Yes	A little	Yes	
6/2/2015 13:10	Excellent	Very effective	Yes	A little	Yes	The installation of rain barrels takes far too long.
6/1/2015 16:37	Excellent	Very effective	Yes	A lot	Yes	
6/1/2015 16:22	Excellent	Very effective	Yes	A lot	Yes	Love to have an assessment done as to the feasibility of using pervious pavers in my yard. Looking forward to your reply and meeting.
5/30/2015 16:55	Excellent	Very effective	Yes	A lot	Yes	
5/30/2015 14:17	Good	Very effective	Yes	A lot	Yes	Wonderful presentation!
5/29/2015 14:37	Excellent	Very effective	Yes	A lot	Yes	
5/28/2015 16:58	Neutral	Somewhat effective	Yes	A little	No	I was so excited I recommend this program to everybody I talk to! and I want to join PHS
5/28/2015 15:18	Excellent	Very effective	Yes	A lot	Yes	
5/28/2015 15:17	Excellent	Very effective	Yes	A lot	Yes	Presentation was good but felt very rushed! However, it was very worthwhile and I have already told a neighbor about it and given him some of the fact sheets.
5/23/2015 19:26	Excellent	Very effective	Somewhat	A little	Yes	
5/21/2015 22:08	Excellent	Very effective	Yes	A lot	Yes	Great job. Informative - started and ended on time
5/21/2015 15:44	Excellent	Very effective	Yes	A lot	Yes	
5/14/2015 18:00	Excellent	Very effective	Yes	A lot	Yes	Have already recommended it to friends. This is an exciting program and was a great presentation.
5/13/2015 16:15	Excellent	Very effective	N/A	A lot	Yes	
5/13/2015 15:01	Excellent	Very effective	N/A	A lot	Yes	great program. I just wish the rain tools were mandatory throughout the city!
5/13/2015 10:11	Excellent	Very effective	Yes	A lot	Yes	
5/12/2015 16:35	Good	Somewhat effective	Yes	A little	Yes	Perhaps mention: other programs offered at the workshop, other than the free Barrel, can have a 25.00 fee...only accept cash or check pymt.
5/12/2015 10:36	Excellent	Very effective	N/A	A lot	Yes	
5/12/2015 9:54	Excellent	Very effective	Yes	A lot	Yes	Stapling the materials offered may help..all in one pile...not having to have loose papers in hand.
5/11/2015 17:47	Good	Very effective	Yes	A lot	Yes	
5/11/2015 15:45	Excellent	Very effective	Yes	A lot	Yes	Putting not only the date...but...also the day...on the forms for selecting days for home installation.
5/11/2015 13:08	Excellent	Very effective	Yes	A lot	Yes	
4/22/2015 14:08	Excellent	Very effective	Yes	A lot	Yes	Thats all from here. You all did a fabulous job of presenting
4/22/2015 13:35	Excellent	Very effective	Yes	A lot	Yes	
4/20/2015 17:13	Excellent	Very effective	Yes	A lot	Yes	I've been talking about this since Saturday to anyone who will listen. The program seems to be run well!
4/20/2015 15:13	Excellent	Very effective	Yes	A little	Yes	
4/20/2015 15:07	Good	Very effective	Yes	A lot	Maybe	I thought it was very well done. A lot of information covered in a short amount of time, but it felt well paced and didn't waste my time. I learned a lot and think many people in my neighborhood will be interested. I hope the big blue barrel will help start the conversation! Thank you!
4/20/2015 14:14	Excellent	Very effective	Yes	A lot	Yes	
4/20/2015 13:58	Excellent	Very effective	Yes	A lot	Yes	Thanks for doing this work!
4/20/2015 12:00	Good	Very effective	Yes	A little	Yes	
4/20/2015 11:18	Excellent	Very effective	N/A	A lot	Yes	After the workshop there were several of us ready to sign up for programs before we left, but who needed to pay with credit cards. We were able to pay online using our phone before; however, having an Ipad card reader or computer available for people to make online payments might be useful. Obviously, making it easier for people to pay seems advantageous. Overall, I was so excited and impressed by the program. I have had several correspondence as I had applied before the program was expanded to my zip code and I have been so impressed with the responsive of this team.
4/20/2015 9:31	Excellent	Very effective	Yes	A lot	Yes	
4/18/2015 14:36	Excellent	Very effective	Yes	A lot	Yes	It was quite a fast paced presentation. Would be beneficial to cover some scenarios that would not be eligible for the Rain Check program
4/17/2015 17:33	Excellent	Very effective	Yes	A lot	Yes	
4/17/2015 14:17	Excellent	Very effective	Yes	A lot	Yes	Suggestion; rain barrel kit. If available at Lowes or Home Depot, let participants know, including cost.
4/17/2015 14:04	Excellent	Very effective	Yes	A little	Yes	
4/17/2015 10:31	Good	Very effective	Yes	A lot	Yes	more workshops in neighborhood locations- like maybe a coffee shop/tavern might offer space during a "happy hour" or an hour before a ball game is televised I wanted to get the downspout planter and the pavers but was told is it not doable due to limit of funds. please make that clear on the workshop.
4/17/2015 10:06	Excellent	Very effective	Yes	A lot	Yes	
4/17/2015 10:03	Excellent	Very effective	Yes	A lot	Yes	This is a great program and I have encouraged my family members to reach out for a rain barrel The PWD could increase the participation rate for rain barrel usage by offering a discount on utility bills following rain barrel installation. The presentation could be much shorter for people that only want the rain barrel and are not interested in the other Rain Check tools.
4/17/2015 9:59	Excellent	Very effective	Somewhat	A lot	Yes	
4/16/2015 21:23	Good	Very effective	Yes	A lot	Yes	Community outreach. Keep it in financial terms so folks don't see it as another wasteful government program. \$2 billion vs. \$8 billion got my attention. Great program! took materials to give to my neighbors they are interested as well! thank you!
4/16/2015 20:41	Excellent	Very effective	Yes	A lot	Yes	
4/16/2015 17:15	Good	Very effective	Yes	A lot	Yes	Excellent presentation. You might add something about rain chains to water barrels at future presentations.
4/16/2015 15:20	Good	Very effective	Yes	A little	Yes	
4/16/2015 15:19	Excellent	Very effective	Yes	A lot	Yes	This is a great program and should get more coverage.
4/16/2015 15:10	Excellent	Very effective	Yes	A lot	Yes	
4/16/2015 14:49	Excellent	Very effective	Yes	A lot	Yes	a lot of time spent advertising PHS - could use a longer workshop for more understanding of the financials & to hear others questions as might pertain to our own projects I think you are doing a great job!
4/14/2015 16:49	Excellent	Very effective	Yes	A lot	Yes	
4/14/2015 13:57	Excellent	Very effective	Yes	A lot	Yes	Trying to pay the \$25 online was confusing.
4/14/2015 12:28	Excellent	Very effective	Yes	A lot	Yes	
4/14/2015 10:14	Excellent	Very effective	Yes	A lot	Yes	This is a great program and should get more coverage.
4/14/2015 9:03	Excellent	Very effective	N/A	A lot	Yes	
4/14/2015 8:27	Excellent	Very effective	Yes	A lot	Yes	a lot of time spent advertising PHS - could use a longer workshop for more understanding of the financials & to hear others questions as might pertain to our own projects I think you are doing a great job!
4/14/2015 7:58	Good	Somewhat effective	Somewhat	A lot	Yes	
4/13/2015 21:29	Excellent	Very effective	Yes	A lot	Yes	Trying to pay the \$25 online was confusing.
4/13/2015 21:09	Excellent	Very effective	N/A	A lot	Yes	
4/13/2015 20:23	Good	Very effective	Yes	A lot	Yes	Trying to pay the \$25 online was confusing.
4/13/2015 20:22	Excellent	Very effective	Yes	A lot	Yes	
4/13/2015 20:09	Excellent	Very effective	Yes	A lot	Yes	