

Submitted Date	1. Overall, how satisfied were you with your Rain Check whole house assessment? (If you were not satisfied, please elaborate in the	2. Was the assessor able to answer all of your questions?	3. Were the assessor's recommendations for stormwater tools clear to you?	4. Do you plan to proceed with the installation of a stormwater tool through Rain Check?	5. Do you feel that \$25 was a reasonable fee for the whole-house assessment (\$300 value total)?	6. Please provide any comments or feedback that you feel will help us improve the Rain Check program.
12/16/2015 16:27	Very satisfied	Yes	Yes	Yes	Yes	So far, this seems like an excellent program and I have been happy with all aspects of it. I wish I had some constructive criticism for you... but, I don't. So far, so good!
11/30/2015 13:18	Very satisfied	Yes	Yes	Yes	Yes	It would be worthwhile letting those who come to your workshops know this that the rain barrel has no water pressure. This 'tool' seems to be more PC than practical.
11/20/2015 8:21	Very satisfied	Yes	Yes	Yes	Yes	I'd be very interested in the potential green roofs program.
11/17/2015 13:28	Very satisfied	Yes	Yes	Maybe	Yes	
10/28/2015 13:48	Very satisfied	Yes	Yes	Yes	Yes	
10/11/2015 11:58	Very satisfied	Yes	Yes	Yes	Yes	
10/6/2015 16:44	Moderately satisfied	No	Yes	Yes	Yes	
9/30/2015 17:41	Very satisfied	Yes	Yes	No	Yes	
9/19/2015 16:31	Very satisfied	Yes	Yes	Yes	Yes	Somehow I wish more people could hear about this program through their local paper or block captains or something. A fee is needed so people are committed to the assessment but for some people that really is too expensive. I am particularly concerned about the elderly.
9/19/2015 12:52	Very satisfied	Yes	Yes	Yes	Yes	"My Way" is a program that helps people with chores in their home. Maybe this organization and others could describe and help people know what this program can offer them.
8/31/2015 14:50	Very satisfied	Yes	Yes	Yes	Yes	The assessor was great - he came exactly at the scheduled time, was courteous and knowledgeable.
8/29/2015 10:20	Moderately satisfied	Yes	Yes	Maybe	Yes	
8/20/2015 9:10	Very satisfied	Yes	Yes	Yes	Yes	My only comment is that the process should take place within a shorter time span.. but..considering the amount of people interested & perhaps the shortage of contractors slowed down the process& and hopefully in the future, there will be more contractors to hasten the process.
8/13/2015 10:42	Very satisfied	Yes	Yes	Yes	Yes	Everyone I have encountered have been pleasant & professional & willing to assist me with all my questions & concerns&, and that is why I have re-enrolled with PHS during the Rain Check class.
8/10/2015 14:57	Moderately satisfied	No	Somewhat	Maybe	Yes	I will send in a separate email because this didn't go through the first time.
8/10/2015 14:54	Moderately satisfied	No	Somewhat	Maybe	Yes	The assessor didn't know anything about the rain barrel program. I was under the mistaken impression that the rain barrels and the other tools were connected. The assessor was very useful in explaining the other tools. However, the plan came back a little bit different than what I had expected. It included two different rain gardens, one in the front and one in the back. Because there were two, they are much smaller than I had expected. This works because they both come in under the price limit for the subsidy, but it makes it more complicated for me to figure out how two small gardens will fit in/change my current landscaping. It would have been helpful to know in advance that this was what the proposal would be. I was expecting a proposal for a full garden in the front and a full garden in the back, and then being able to choose which one was better for me if both were not possible. I think this happened because she didn't know in advance whether one or two gardens would be covered and she addressed it by keeping both gardens small to go in under the limit. I would recommend better clarity about this in advance.
8/9/2015 15:44	Very satisfied	Yes	Yes	Yes	Yes	
8/4/2015 18:48	Very satisfied	Yes	Yes	Yes	Yes	
7/13/2015 21:34	Very satisfied	Yes	Yes	Yes	Yes	Thank you for the opportunity to participate.
7/13/2015 21:29	Very satisfied	No	Yes	Maybe	Yes	Options are somewhat limited by various restrictions on tools. Wish there were options for permeable sidewalks. Would be more interested if payment could potentially be through a low-interest-rate loan.
7/13/2015 16:22	Very satisfied	Yes	Yes	Yes	Yes	Thanks!
7/13/2015 12:57	Very satisfied	Yes	Yes	Yes	Yes	
6/30/2015 10:51	Very satisfied	Yes	Yes	Yes	Yes	
6/25/2015 10:14	Moderately satisfied	Yes	Somewhat	Yes	Yes	The assessor made a determination that due to poor soil conditions a rain garden could not be installed. The assessor also made a recommendation that new soil could replace the bad soil, but that was not indicated in her report.
6/23/2015 21:40	Very satisfied	Yes	Yes	Yes	Yes	
6/16/2015 12:57	Very satisfied	Yes	Yes	Maybe	Yes	Eric Lowry was wonderful! Very nice and extremely knowledgeable. He took a lot of time with me to explain everything. I was very impressed. Thank you for this service!
6/14/2015 13:25	Very satisfied	Yes	Yes	Yes	Yes	Eric Lowry was great. He was very precise, detail-oriented, and knowledgeable about everything that we spoke of. I received poor service from Plantarium with my rain barrel. Overall I really like the program.
6/11/2015 12:17	Neutral	Yes	Somewhat	Maybe	Yes	To date, have not received written assessment. Not prepared to make an informed decision
5/20/2015 17:08	Very satisfied	Yes	Yes	Maybe	Yes	Great program, The systems the program has in place are fine. I have no suggestions on improvements.
5/18/2015 15:45	Very satisfied	Yes	Yes	Yes	Yes	1234567io