

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/3/2017 - 6:00 PM 7/4/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	8
Sub-Total Requested through City	0
Requested through City (mail)	0
Requested through City (print)	0
Sub-Total Requested through Web Page	8
Requested through Web Page (mail)	6
Requested through Web Page (print)	2

Replacement Applications Requested

Total Requested	0
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Applications Submitted

Total Submitted *	2
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/4/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	14,577
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	151

Replacement Applications Generated

Total Generated	2
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Applications Submitted

Total Submitted *	27
Sub-Total Submitted from Mass Mailing	0
Submitted from June Mass Mailing	0
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	27
Submitted not from Mass Mailing (online)	27
Submitted not from Mass Mailing (print or mail)	0

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/4/2017 - 6:00 PM 7/5/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	99
Sub-Total Requested through City	67
Requested through City (mail)	60
Requested through City (print)	7
Sub-Total Requested through Web Page	32
Requested through Web Page (mail)	12
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	1
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Applications Submitted

Total Submitted *	561
Submitted Online	13
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	548
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/5/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	14,676
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	250

Replacement Applications Generated

Total Generated	3
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Applications Submitted

Total Submitted *	588
Sub-Total Submitted from Mass Mailing	548
Submitted from June Mass Mailing	548
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	40
Submitted not from Mass Mailing (online)	40
Submitted not from Mass Mailing (print or mail)	0

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/5/2017 - 6:00 PM 7/6/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	119
Sub-Total Requested through City	81
Requested through City (mail)	69
Requested through City (print)	12
Sub-Total Requested through Web Page	38
Requested through Web Page (mail)	8
Requested through Web Page (print)	30

Replacement Applications Requested

Total Requested	1
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Applications Submitted

Total Submitted *	120
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	2
Submitted via Vanguard from June Mass Mailing	109
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/6/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	14,795
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	369

Replacement Applications Generated

Total Generated	4
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Applications Submitted

Total Submitted *	708
Sub-Total Submitted from Mass Mailing	657
Submitted from June Mass Mailing	657
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	51
Submitted not from Mass Mailing (online)	49
Submitted not from Mass Mailing (print or mail)	2

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/6/2017 - 6:00 PM 7/7/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	107
Sub-Total Requested through City	68
Requested through City (mail)	52
Requested through City (print)	16
Sub-Total Requested through Web Page	39
Requested through Web Page (mail)	12
Requested through Web Page (print)	27

Replacement Applications Requested

Total Requested	7
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Applications Submitted

Total Submitted *	152
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	1
Submitted via Vanguard from June Mass Mailing	146
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/7/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	14,902
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	476

Replacement Applications Generated

Total Generated	11
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Applications Submitted

Total Submitted *	860
Sub-Total Submitted from Mass Mailing	803
Submitted from June Mass Mailing	803
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	57
Submitted not from Mass Mailing (online)	54
Submitted not from Mass Mailing (print or mail)	3

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/7/2017 - 6:00 PM 7/10/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	149
Sub-Total Requested through City	96
Requested through City (mail)	76
Requested through City (print)	20
Sub-Total Requested through Web Page	53
Requested through Web Page (mail)	22
Requested through Web Page (print)	31

Replacement Applications Requested

Total Requested	8
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Applications Submitted

Total Submitted *	364
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	11
Submitted via Vanguard from June Mass Mailing	344
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/10/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,051
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	625

Replacement Applications Generated

Total Generated	19
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Applications Submitted

Total Submitted *	1,224
Sub-Total Submitted from Mass Mailing	1,147
Submitted from June Mass Mailing	1,147
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	77
Submitted not from Mass Mailing (online)	63
Submitted not from Mass Mailing (print or mail)	14

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/10/2017 - 6:00 PM 7/11/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	101
Sub-Total Requested through City	67
Requested through City (mail)	53
Requested through City (print)	14
Sub-Total Requested through Web Page	34
Requested through Web Page (mail)	11
Requested through Web Page (print)	23

Replacement Applications Requested

Total Requested	8
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Applications Submitted

Total Submitted *	362
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	7
Submitted via Vanguard from June Mass Mailing	349
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/11/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,152
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	726

Replacement Applications Generated

Total Generated	27
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Applications Submitted

Total Submitted *	1,586
Sub-Total Submitted from Mass Mailing	1,496
Submitted from June Mass Mailing	1,496
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	90
Submitted not from Mass Mailing (online)	69
Submitted not from Mass Mailing (print or mail)	21

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/11/2017 - 6:00 PM 7/12/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	112
Sub-Total Requested through City	79
Requested through City (mail)	61
Requested through City (print)	18
Sub-Total Requested through Web Page	33
Requested through Web Page (mail)	12
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	1
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Applications Submitted

Total Submitted *	112
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	14
Submitted via Vanguard from June Mass Mailing	92
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/12/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,264
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	838

Replacement Applications Generated

Total Generated	28
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Applications Submitted

Total Submitted *	1,698
Sub-Total Submitted from Mass Mailing	1,588
Submitted from June Mass Mailing	1,588
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	110
Submitted not from Mass Mailing (online)	75
Submitted not from Mass Mailing (print or mail)	35

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/12/2017 - 6:00 PM 7/13/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	97
Sub-Total Requested through City	62
Requested through City (mail)	53
Requested through City (print)	9
Sub-Total Requested through Web Page	35
Requested through Web Page (mail)	14
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	21
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Applications Submitted

Total Submitted *	256
Submitted Online	11
Submitted via Vanguard not from Mass Mailing	20
Submitted via Vanguard from June Mass Mailing	225
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/13/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,361
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	935

Replacement Applications Generated

Total Generated	49
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Applications Submitted

Total Submitted *	1,954
Sub-Total Submitted from Mass Mailing	1,813
Submitted from June Mass Mailing	1,813
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	141
Submitted not from Mass Mailing (online)	86
Submitted not from Mass Mailing (print or mail)	55

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/13/2017 - 6:00 PM 7/14/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	112
Sub-Total Requested through City	69
Requested through City (mail)	54
Requested through City (print)	15
Sub-Total Requested through Web Page	43
Requested through Web Page (mail)	18
Requested through Web Page (print)	25

Replacement Applications Requested

Total Requested	11
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Applications Submitted

Total Submitted *	416
Submitted Online	7
Submitted via Vanguard not from Mass Mailing	33
Submitted via Vanguard from June Mass Mailing	376
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/14/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,473
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,047

Replacement Applications Generated

Total Generated	60
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Applications Submitted

Total Submitted *	2,370
Sub-Total Submitted from Mass Mailing	2,189
Submitted from June Mass Mailing	2,189
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	181
Submitted not from Mass Mailing (online)	93
Submitted not from Mass Mailing (print or mail)	88

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/14/2017 - 6:00 PM 7/17/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	128
Sub-Total Requested through City	90
Requested through City (mail)	71
Requested through City (print)	19
Sub-Total Requested through Web Page	38
Requested through Web Page (mail)	17
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	18
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Applications Submitted

Total Submitted *	239
Submitted Online	14
Submitted via Vanguard not from Mass Mailing	15
Submitted via Vanguard from June Mass Mailing	210
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/17/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,601
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,175

Replacement Applications Generated

Total Generated	78
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Applications Submitted

Total Submitted *	2,609
Sub-Total Submitted from Mass Mailing	2,399
Submitted from June Mass Mailing	2,399
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	210
Submitted not from Mass Mailing (online)	107
Submitted not from Mass Mailing (print or mail)	103

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/17/2017 - 6:00 PM 7/18/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	91
Sub-Total Requested through City	68
Requested through City (mail)	51
Requested through City (print)	17
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	8
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	16
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Applications Submitted

Total Submitted *	147
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	26
Submitted via Vanguard from June Mass Mailing	118
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/18/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,692
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,266

Replacement Applications Generated

Total Generated	94
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Applications Submitted

Total Submitted *	2,756
Sub-Total Submitted from Mass Mailing	2,517
Submitted from June Mass Mailing	2,517
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	239
Submitted not from Mass Mailing (online)	110
Submitted not from Mass Mailing (print or mail)	129

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/18/2017 - 6:00 PM 7/19/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	95
Sub-Total Requested through City	62
Requested through City (mail)	54
Requested through City (print)	8
Sub-Total Requested through Web Page	33
Requested through Web Page (mail)	11
Requested through Web Page (print)	22

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	268
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	40
Submitted via Vanguard from June Mass Mailing	219
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/19/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,787
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,361

Replacement Applications Generated

Total Generated	108
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Applications Submitted

Total Submitted *	3,024
Sub-Total Submitted from Mass Mailing	2,736
Submitted from June Mass Mailing	2,736
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	288
Submitted not from Mass Mailing (online)	119
Submitted not from Mass Mailing (print or mail)	169

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/19/2017 - 6:00 PM 7/20/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	96
Sub-Total Requested through City	63
Requested through City (mail)	55
Requested through City (print)	8
Sub-Total Requested through Web Page	33
Requested through Web Page (mail)	13
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	25
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Applications Submitted

Total Submitted *	108
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	20
Submitted via Vanguard from June Mass Mailing	83
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/20/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,883
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,457

Replacement Applications Generated

Total Generated	133
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Applications Submitted

Total Submitted *	3,132
Sub-Total Submitted from Mass Mailing	2,819
Submitted from June Mass Mailing	2,819
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	313
Submitted not from Mass Mailing (online)	124
Submitted not from Mass Mailing (print or mail)	189

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/20/2017 - 6:00 PM 7/21/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	112
Sub-Total Requested through City	63
Requested through City (mail)	55
Requested through City (print)	8
Sub-Total Requested through Web Page	49
Requested through Web Page (mail)	20
Requested through Web Page (print)	29

Replacement Applications Requested

Total Requested	38
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Applications Submitted

Total Submitted *	165
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	40
Submitted via Vanguard from June Mass Mailing	119
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/21/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	15,995
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,569

Replacement Applications Generated

Total Generated	171
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Applications Submitted

Total Submitted *	3,297
Sub-Total Submitted from Mass Mailing	2,938
Submitted from June Mass Mailing	2,938
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	359
Submitted not from Mass Mailing (online)	130
Submitted not from Mass Mailing (print or mail)	229

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/21/2017 - 6:00 PM 7/24/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	119
Sub-Total Requested through City	81
Requested through City (mail)	71
Requested through City (print)	10
Sub-Total Requested through Web Page	38
Requested through Web Page (mail)	15
Requested through Web Page (print)	23

Replacement Applications Requested

Total Requested	22
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Applications Submitted

Total Submitted *	123
Submitted Online	12
Submitted via Vanguard not from Mass Mailing	22
Submitted via Vanguard from June Mass Mailing	89
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/24/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,114
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,688

Replacement Applications Generated

Total Generated	193
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Applications Submitted

Total Submitted *	3,420
Sub-Total Submitted from Mass Mailing	3,027
Submitted from June Mass Mailing	3,027
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	393
Submitted not from Mass Mailing (online)	142
Submitted not from Mass Mailing (print or mail)	251

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/24/2017 - 6:00 PM 7/25/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	114
Sub-Total Requested through City	88
Requested through City (mail)	73
Requested through City (print)	15
Sub-Total Requested through Web Page	26
Requested through Web Page (mail)	13
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	24
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Applications Submitted

Total Submitted *	422
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	94
Submitted via Vanguard from June Mass Mailing	319
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/25/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,228
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,802

Replacement Applications Generated

Total Generated	217
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Applications Submitted

Total Submitted *	3,842
Sub-Total Submitted from Mass Mailing	3,346
Submitted from June Mass Mailing	3,346
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	496
Submitted not from Mass Mailing (online)	151
Submitted not from Mass Mailing (print or mail)	345

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/25/2017 - 6:00 PM 7/26/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	106
Sub-Total Requested through City	70
Requested through City (mail)	53
Requested through City (print)	17
Sub-Total Requested through Web Page	36
Requested through Web Page (mail)	12
Requested through Web Page (print)	24

Replacement Applications Requested

Total Requested	35
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Applications Submitted

Total Submitted *	92
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	33
Submitted via Vanguard from June Mass Mailing	54
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/26/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,334
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	1,908

Replacement Applications Generated

Total Generated	252
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Applications Submitted

Total Submitted *	3,934
Sub-Total Submitted from Mass Mailing	3,400
Submitted from June Mass Mailing	3,400
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	534
Submitted not from Mass Mailing (online)	156
Submitted not from Mass Mailing (print or mail)	378

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/26/2017 - 6:00 PM 7/27/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	121
Sub-Total Requested through City	79
Requested through City (mail)	64
Requested through City (print)	15
Sub-Total Requested through Web Page	42
Requested through Web Page (mail)	10
Requested through Web Page (print)	32

Replacement Applications Requested

Total Requested	26
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Applications Submitted

Total Submitted *	147
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	42
Submitted via Vanguard from June Mass Mailing	96
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/27/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,455
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,029

Replacement Applications Generated

Total Generated	278
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Applications Submitted

Total Submitted *	4,081
Sub-Total Submitted from Mass Mailing	3,496
Submitted from June Mass Mailing	3,496
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	585
Submitted not from Mass Mailing (online)	165
Submitted not from Mass Mailing (print or mail)	420

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/27/2017 - 6:00 PM 7/28/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	87
Sub-Total Requested through City	64
Requested through City (mail)	55
Requested through City (print)	9
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	6
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	27
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Applications Submitted

Total Submitted *	220
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	69
Submitted via Vanguard from June Mass Mailing	141
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/28/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,542
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,116

Replacement Applications Generated

Total Generated	305
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Applications Submitted

Total Submitted *	4,301
Sub-Total Submitted from Mass Mailing	3,637
Submitted from June Mass Mailing	3,637
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	664
Submitted not from Mass Mailing (online)	175
Submitted not from Mass Mailing (print or mail)	489

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/28/2017 - 6:00 PM 7/31/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	122
Sub-Total Requested through City	88
Requested through City (mail)	68
Requested through City (print)	20
Sub-Total Requested through Web Page	34
Requested through Web Page (mail)	10
Requested through Web Page (print)	24

Replacement Applications Requested

Total Requested	38
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Applications Submitted

Total Submitted *	121
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	46
Submitted via Vanguard from June Mass Mailing	66
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 7/31/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,664
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,238

Replacement Applications Generated

Total Generated	343
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Applications Submitted

Total Submitted *	4,422
Sub-Total Submitted from Mass Mailing	3,703
Submitted from June Mass Mailing	3,703
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	719
Submitted not from Mass Mailing (online)	184
Submitted not from Mass Mailing (print or mail)	535

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 7/31/2017 - 6:00 PM 8/1/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	102
Sub-Total Requested through City	72
Requested through City (mail)	51
Requested through City (print)	21
Sub-Total Requested through Web Page	30
Requested through Web Page (mail)	9
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	33
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Applications Submitted

Total Submitted *	218
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	70
Submitted via Vanguard from June Mass Mailing	142
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/1/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,766
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,340

Replacement Applications Generated

Total Generated	376
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Applications Submitted

Total Submitted *	4,640
Sub-Total Submitted from Mass Mailing	3,845
Submitted from June Mass Mailing	3,845
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	795
Submitted not from Mass Mailing (online)	190
Submitted not from Mass Mailing (print or mail)	605

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/1/2017 - 6:00 PM 8/2/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	90
Sub-Total Requested through City	56
Requested through City (mail)	46
Requested through City (print)	10
Sub-Total Requested through Web Page	34
Requested through Web Page (mail)	9
Requested through Web Page (print)	25

Replacement Applications Requested

Total Requested	32
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Applications Submitted

Total Submitted *	93
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	34
Submitted via Vanguard from June Mass Mailing	55
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/2/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,856
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,430

Replacement Applications Generated

Total Generated	408
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Applications Submitted

Total Submitted *	4,733
Sub-Total Submitted from Mass Mailing	3,900
Submitted from June Mass Mailing	3,900
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	833
Submitted not from Mass Mailing (online)	194
Submitted not from Mass Mailing (print or mail)	639

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/2/2017 - 6:00 PM 8/3/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	84
Sub-Total Requested through City	59
Requested through City (mail)	52
Requested through City (print)	7
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	5
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	26
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Applications Submitted

Total Submitted *	134
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	62
Submitted via Vanguard from June Mass Mailing	62
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/3/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	16,940
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,514

Replacement Applications Generated

Total Generated	434
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Applications Submitted

Total Submitted *	4,867
Sub-Total Submitted from Mass Mailing	3,962
Submitted from June Mass Mailing	3,962
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	905
Submitted not from Mass Mailing (online)	204
Submitted not from Mass Mailing (print or mail)	701

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/3/2017 - 6:00 PM 8/4/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	98
Sub-Total Requested through City	70
Requested through City (mail)	55
Requested through City (print)	15
Sub-Total Requested through Web Page	28
Requested through Web Page (mail)	11
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	21
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Applications Submitted

Total Submitted *	170
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	76
Submitted via Vanguard from June Mass Mailing	88
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/4/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,038
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,612

Replacement Applications Generated

Total Generated	455
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Applications Submitted

Total Submitted *	5,037
Sub-Total Submitted from Mass Mailing	4,050
Submitted from June Mass Mailing	4,050
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	987
Submitted not from Mass Mailing (online)	210
Submitted not from Mass Mailing (print or mail)	777

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/4/2017 - 6:00 PM 8/7/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	120
Sub-Total Requested through City	76
Requested through City (mail)	62
Requested through City (print)	14
Sub-Total Requested through Web Page	44
Requested through Web Page (mail)	16
Requested through Web Page (print)	28

Replacement Applications Requested

Total Requested	45
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Applications Submitted

Total Submitted *	92
Submitted Online	11
Submitted via Vanguard not from Mass Mailing	40
Submitted via Vanguard from June Mass Mailing	41
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/7/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,158
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,732

Replacement Applications Generated

Total Generated	500
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Applications Submitted

Total Submitted *	5,129
Sub-Total Submitted from Mass Mailing	4,091
Submitted from June Mass Mailing	4,091
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,038
Submitted not from Mass Mailing (online)	221
Submitted not from Mass Mailing (print or mail)	817

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/7/2017 - 6:00 PM 8/8/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	88
Sub-Total Requested through City	59
Requested through City (mail)	45
Requested through City (print)	14
Sub-Total Requested through Web Page	29
Requested through Web Page (mail)	8
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	34
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Applications Submitted

Total Submitted *	222
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	117
Submitted via Vanguard from June Mass Mailing	100
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/8/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,246
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,820

Replacement Applications Generated

Total Generated	534
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Applications Submitted

Total Submitted *	5,351
Sub-Total Submitted from Mass Mailing	4,191
Submitted from June Mass Mailing	4,191
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,160
Submitted not from Mass Mailing (online)	226
Submitted not from Mass Mailing (print or mail)	934

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/8/2017 - 6:00 PM 8/9/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	100
Sub-Total Requested through City	72
Requested through City (mail)	56
Requested through City (print)	16
Sub-Total Requested through Web Page	28
Requested through Web Page (mail)	10
Requested through Web Page (print)	18

Replacement Applications Requested

Total Requested	39
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Applications Submitted

Total Submitted *	15
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	5
Submitted via Vanguard from June Mass Mailing	6
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/9/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,346
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	2,920

Replacement Applications Generated

Total Generated	573
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Applications Submitted

Total Submitted *	5,366
Sub-Total Submitted from Mass Mailing	4,197
Submitted from June Mass Mailing	4,197
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,169
Submitted not from Mass Mailing (online)	230
Submitted not from Mass Mailing (print or mail)	939

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/9/2017 - 6:00 PM 8/10/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	115
Sub-Total Requested through City	81
Requested through City (mail)	58
Requested through City (print)	23
Sub-Total Requested through Web Page	34
Requested through Web Page (mail)	16
Requested through Web Page (print)	18

Replacement Applications Requested

Total Requested	27
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Applications Submitted

Total Submitted *	166
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	89
Submitted via Vanguard from June Mass Mailing	67
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/10/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,461
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,035

Replacement Applications Generated

Total Generated	600
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Applications Submitted

Total Submitted *	5,532
Sub-Total Submitted from Mass Mailing	4,264
Submitted from June Mass Mailing	4,264
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,268
Submitted not from Mass Mailing (online)	240
Submitted not from Mass Mailing (print or mail)	1,028

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/10/2017 - 6:00 PM 8/11/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	118
Sub-Total Requested through City	83
Requested through City (mail)	62
Requested through City (print)	21
Sub-Total Requested through Web Page	35
Requested through Web Page (mail)	15
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	37
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Applications Submitted

Total Submitted *	81
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	44
Submitted via Vanguard from June Mass Mailing	27
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/11/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,579
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,153

Replacement Applications Generated

Total Generated	637
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Applications Submitted

Total Submitted *	5,613
Sub-Total Submitted from Mass Mailing	4,291
Submitted from June Mass Mailing	4,291
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,322
Submitted not from Mass Mailing (online)	250
Submitted not from Mass Mailing (print or mail)	1,072

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/11/2017 - 6:00 PM 8/14/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	142
Sub-Total Requested through City	89
Requested through City (mail)	54
Requested through City (print)	35
Sub-Total Requested through Web Page	53
Requested through Web Page (mail)	24
Requested through Web Page (print)	29

Replacement Applications Requested

Total Requested	39
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Applications Submitted

Total Submitted *	69
Submitted Online	11
Submitted via Vanguard not from Mass Mailing	33
Submitted via Vanguard from June Mass Mailing	25
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/14/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,721
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,295

Replacement Applications Generated

Total Generated	676
-----------------	-----

Applications Submitted

Total Submitted *	5,682
Sub-Total Submitted from Mass Mailing	4,316
Submitted from June Mass Mailing	4,316
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,366
Submitted not from Mass Mailing (online)	261
Submitted not from Mass Mailing (print or mail)	1,105

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/14/2017 - 6:00 PM 8/15/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	71
Sub-Total Requested through City	49
Requested through City (mail)	43
Requested through City (print)	6
Sub-Total Requested through Web Page	22
Requested through Web Page (mail)	5
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	46
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Applications Submitted

Total Submitted *	149
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	89
Submitted via Vanguard from June Mass Mailing	57
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/15/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,792
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,366

Replacement Applications Generated

Total Generated	722
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Applications Submitted

Total Submitted *	5,831
Sub-Total Submitted from Mass Mailing	4,373
Submitted from June Mass Mailing	4,373
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,458
Submitted not from Mass Mailing (online)	264
Submitted not from Mass Mailing (print or mail)	1,194

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/15/2017 - 6:00 PM 8/16/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	91
Sub-Total Requested through City	58
Requested through City (mail)	51
Requested through City (print)	7
Sub-Total Requested through Web Page	33
Requested through Web Page (mail)	6
Requested through Web Page (print)	27

Replacement Applications Requested

Total Requested	39
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Applications Submitted

Total Submitted *	66
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	38
Submitted via Vanguard from June Mass Mailing	23
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/16/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,883
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,457

Replacement Applications Generated

Total Generated	761
-----------------	-----

Applications Submitted

Total Submitted *	5,897
Sub-Total Submitted from Mass Mailing	4,396
Submitted from June Mass Mailing	4,396
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,501
Submitted not from Mass Mailing (online)	269
Submitted not from Mass Mailing (print or mail)	1,232

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/16/2017 - 6:00 PM 8/17/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	92
Sub-Total Requested through City	57
Requested through City (mail)	47
Requested through City (print)	10
Sub-Total Requested through Web Page	35
Requested through Web Page (mail)	14
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	20
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Applications Submitted

Total Submitted *	98
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	53
Submitted via Vanguard from June Mass Mailing	35
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/17/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	17,975
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,549

Replacement Applications Generated

Total Generated	781
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Applications Submitted

Total Submitted *	5,995
Sub-Total Submitted from Mass Mailing	4,431
Submitted from June Mass Mailing	4,431
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,564
Submitted not from Mass Mailing (online)	279
Submitted not from Mass Mailing (print or mail)	1,285

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/17/2017 - 6:00 PM 8/18/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	92
Sub-Total Requested through City	72
Requested through City (mail)	54
Requested through City (print)	18
Sub-Total Requested through Web Page	20
Requested through Web Page (mail)	4
Requested through Web Page (print)	16

Replacement Applications Requested

Total Requested	47
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Applications Submitted

Total Submitted *	129
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	83
Submitted via Vanguard from June Mass Mailing	43
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/18/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,067
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,641

Replacement Applications Generated

Total Generated	828
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Applications Submitted

Total Submitted *	6,124
Sub-Total Submitted from Mass Mailing	4,474
Submitted from June Mass Mailing	4,474
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,650
Submitted not from Mass Mailing (online)	282
Submitted not from Mass Mailing (print or mail)	1,368

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/18/2017 - 6:00 PM 8/21/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	127
Sub-Total Requested through City	79
Requested through City (mail)	68
Requested through City (print)	11
Sub-Total Requested through Web Page	48
Requested through Web Page (mail)	17
Requested through Web Page (print)	31

Replacement Applications Requested

Total Requested	44
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Applications Submitted

Total Submitted *	63
Submitted Online	15
Submitted via Vanguard not from Mass Mailing	33
Submitted via Vanguard from June Mass Mailing	15
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/21/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,194
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,768

Replacement Applications Generated

Total Generated	872
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Applications Submitted

Total Submitted *	6,187
Sub-Total Submitted from Mass Mailing	4,489
Submitted from June Mass Mailing	4,489
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,698
Submitted not from Mass Mailing (online)	297
Submitted not from Mass Mailing (print or mail)	1,401

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/21/2017 - 6:00 PM 8/22/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	86
Sub-Total Requested through City	62
Requested through City (mail)	46
Requested through City (print)	16
Sub-Total Requested through Web Page	24
Requested through Web Page (mail)	7
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	37
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Applications Submitted

Total Submitted *	232
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	166
Submitted via Vanguard from June Mass Mailing	63
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/22/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,280
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,854

Replacement Applications Generated

Total Generated	909
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Applications Submitted

Total Submitted *	6,419
Sub-Total Submitted from Mass Mailing	4,552
Submitted from June Mass Mailing	4,552
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,867
Submitted not from Mass Mailing (online)	300
Submitted not from Mass Mailing (print or mail)	1,567

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/22/2017 - 6:00 PM 8/23/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	89
Sub-Total Requested through City	53
Requested through City (mail)	45
Requested through City (print)	8
Sub-Total Requested through Web Page	36
Requested through Web Page (mail)	9
Requested through Web Page (print)	27

Replacement Applications Requested

Total Requested	46
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Applications Submitted

Total Submitted *	94
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	67
Submitted via Vanguard from June Mass Mailing	19
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/23/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,369
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	3,943

Replacement Applications Generated

Total Generated	955
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Applications Submitted

Total Submitted *	6,513
Sub-Total Submitted from Mass Mailing	4,571
Submitted from June Mass Mailing	4,571
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	1,942
Submitted not from Mass Mailing (online)	308
Submitted not from Mass Mailing (print or mail)	1,634

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/23/2017 - 6:00 PM 8/24/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	102
Sub-Total Requested through City	65
Requested through City (mail)	52
Requested through City (print)	13
Sub-Total Requested through Web Page	37
Requested through Web Page (mail)	14
Requested through Web Page (print)	23

Replacement Applications Requested

Total Requested	45
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Applications Submitted

Total Submitted *	104
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	80
Submitted via Vanguard from June Mass Mailing	16
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/24/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,471
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,045

Replacement Applications Generated

Total Generated	1,000
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Applications Submitted

Total Submitted *	6,617
Sub-Total Submitted from Mass Mailing	4,587
Submitted from June Mass Mailing	4,587
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,030
Submitted not from Mass Mailing (online)	316
Submitted not from Mass Mailing (print or mail)	1,714

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/24/2017 - 6:00 PM 8/25/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	112
Sub-Total Requested through City	75
Requested through City (mail)	62
Requested through City (print)	13
Sub-Total Requested through Web Page	37
Requested through Web Page (mail)	16
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	65
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Applications Submitted

Total Submitted *	57
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	42
Submitted via Vanguard from June Mass Mailing	7
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/25/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,583
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,157

Replacement Applications Generated

Total Generated	1,065
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Applications Submitted

Total Submitted *	6,674
Sub-Total Submitted from Mass Mailing	4,594
Submitted from June Mass Mailing	4,594
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,080
Submitted not from Mass Mailing (online)	324
Submitted not from Mass Mailing (print or mail)	1,756

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/25/2017 - 6:00 PM 8/28/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	107
Sub-Total Requested through City	65
Requested through City (mail)	50
Requested through City (print)	15
Sub-Total Requested through Web Page	42
Requested through Web Page (mail)	11
Requested through Web Page (print)	31

Replacement Applications Requested

Total Requested	49
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Applications Submitted

Total Submitted *	124
Submitted Online	7
Submitted via Vanguard not from Mass Mailing	99
Submitted via Vanguard from June Mass Mailing	18
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/28/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,690
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,264

Replacement Applications Generated

Total Generated	1,114
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Applications Submitted

Total Submitted *	6,798
Sub-Total Submitted from Mass Mailing	4,612
Submitted from June Mass Mailing	4,612
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,186
Submitted not from Mass Mailing (online)	331
Submitted not from Mass Mailing (print or mail)	1,855

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/28/2017 - 6:00 PM 8/29/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	97
Sub-Total Requested through City	67
Requested through City (mail)	53
Requested through City (print)	14
Sub-Total Requested through Web Page	30
Requested through Web Page (mail)	8
Requested through Web Page (print)	22

Replacement Applications Requested

Total Requested	46
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Applications Submitted

Total Submitted *	107
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	86
Submitted via Vanguard from June Mass Mailing	17
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/29/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,787
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,361

Replacement Applications Generated

Total Generated	1,160
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Applications Submitted

Total Submitted *	6,905
Sub-Total Submitted from Mass Mailing	4,629
Submitted from June Mass Mailing	4,629
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,276
Submitted not from Mass Mailing (online)	335
Submitted not from Mass Mailing (print or mail)	1,941

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/29/2017 - 6:00 PM 8/30/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	107
Sub-Total Requested through City	70
Requested through City (mail)	65
Requested through City (print)	5
Sub-Total Requested through Web Page	37
Requested through Web Page (mail)	12
Requested through Web Page (print)	25

Replacement Applications Requested

Total Requested	35
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Applications Submitted

Total Submitted *	73
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	58
Submitted via Vanguard from June Mass Mailing	9
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/30/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,894
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,468

Replacement Applications Generated

Total Generated	1,195
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Applications Submitted

Total Submitted *	6,978
Sub-Total Submitted from Mass Mailing	4,638
Submitted from June Mass Mailing	4,638
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,340
Submitted not from Mass Mailing (online)	341
Submitted not from Mass Mailing (print or mail)	1,999

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/30/2017 - 6:00 PM 8/31/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	89
Sub-Total Requested through City	56
Requested through City (mail)	48
Requested through City (print)	8
Sub-Total Requested through Web Page	33
Requested through Web Page (mail)	14
Requested through Web Page (print)	19

Replacement Applications Requested

Total Requested	44
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Applications Submitted

Total Submitted *	73
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	50
Submitted via Vanguard from June Mass Mailing	13
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 8/31/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	18,983
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,557

Replacement Applications Generated

Total Generated	1,239
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Applications Submitted

Total Submitted *	7,051
Sub-Total Submitted from Mass Mailing	4,651
Submitted from June Mass Mailing	4,651
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,400
Submitted not from Mass Mailing (online)	351
Submitted not from Mass Mailing (print or mail)	2,049

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 8/31/2017 - 6:00 PM 9/1/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	73
Sub-Total Requested through City	45
Requested through City (mail)	36
Requested through City (print)	9
Sub-Total Requested through Web Page	28
Requested through Web Page (mail)	11
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	28
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Applications Submitted

Total Submitted *	103
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	88
Submitted via Vanguard from June Mass Mailing	10
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/1/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,056
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,630

Replacement Applications Generated

Total Generated	1,267
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Applications Submitted

Total Submitted *	7,154
Sub-Total Submitted from Mass Mailing	4,661
Submitted from June Mass Mailing	4,661
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,493
Submitted not from Mass Mailing (online)	356
Submitted not from Mass Mailing (print or mail)	2,137

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/1/2017 - 6:00 PM 9/4/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	25
Sub-Total Requested through City	13
Requested through City (mail)	13
Requested through City (print)	0
Sub-Total Requested through Web Page	12
Requested through Web Page (mail)	6
Requested through Web Page (print)	6

Replacement Applications Requested

Total Requested	15
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Applications Submitted

Total Submitted *	5
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/4/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,081
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,655

Replacement Applications Generated

Total Generated	1,282
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Applications Submitted

Total Submitted *	7,159
Sub-Total Submitted from Mass Mailing	4,661
Submitted from June Mass Mailing	4,661
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,498
Submitted not from Mass Mailing (online)	361
Submitted not from Mass Mailing (print or mail)	2,137

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/4/2017 - 6:00 PM 9/5/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	89
Sub-Total Requested through City	57
Requested through City (mail)	40
Requested through City (print)	17
Sub-Total Requested through Web Page	32
Requested through Web Page (mail)	9
Requested through Web Page (print)	23

Replacement Applications Requested

Total Requested	36
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Applications Submitted

Total Submitted *	82
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	64
Submitted via Vanguard from June Mass Mailing	13
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/5/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,170
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,744

Replacement Applications Generated

Total Generated	1,318
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Applications Submitted

Total Submitted *	7,241
Sub-Total Submitted from Mass Mailing	4,674
Submitted from June Mass Mailing	4,674
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,567
Submitted not from Mass Mailing (online)	366
Submitted not from Mass Mailing (print or mail)	2,201

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/5/2017 - 6:00 PM 9/6/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	109
Sub-Total Requested through City	82
Requested through City (mail)	69
Requested through City (print)	13
Sub-Total Requested through Web Page	27
Requested through Web Page (mail)	7
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	33
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Applications Submitted

Total Submitted *	124
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	100
Submitted via Vanguard from June Mass Mailing	20
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/6/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,279
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,853

Replacement Applications Generated

Total Generated	1,351
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Applications Submitted

Total Submitted *	7,365
Sub-Total Submitted from Mass Mailing	4,694
Submitted from June Mass Mailing	4,694
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,671
Submitted not from Mass Mailing (online)	370
Submitted not from Mass Mailing (print or mail)	2,301

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/6/2017 - 6:00 PM 9/7/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	100
Sub-Total Requested through City	74
Requested through City (mail)	54
Requested through City (print)	20
Sub-Total Requested through Web Page	26
Requested through Web Page (mail)	7
Requested through Web Page (print)	19

Replacement Applications Requested

Total Requested	44
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Applications Submitted

Total Submitted *	22
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	12
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/7/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,379
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	4,953

Replacement Applications Generated

Total Generated	1,395
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Applications Submitted

Total Submitted *	7,387
Sub-Total Submitted from Mass Mailing	4,694
Submitted from June Mass Mailing	4,694
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,693
Submitted not from Mass Mailing (online)	380
Submitted not from Mass Mailing (print or mail)	2,313

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/7/2017 - 6:00 PM 9/8/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	115
Sub-Total Requested through City	69
Requested through City (mail)	43
Requested through City (print)	26
Sub-Total Requested through Web Page	46
Requested through Web Page (mail)	7
Requested through Web Page (print)	39

Replacement Applications Requested

Total Requested	47
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Applications Submitted

Total Submitted *	95
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	81
Submitted via Vanguard from June Mass Mailing	10
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/8/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,494
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,068

Replacement Applications Generated

Total Generated	1,442
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Applications Submitted

Total Submitted *	7,482
Sub-Total Submitted from Mass Mailing	4,704
Submitted from June Mass Mailing	4,704
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,778
Submitted not from Mass Mailing (online)	384
Submitted not from Mass Mailing (print or mail)	2,394

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/8/2017 - 6:00 PM 9/11/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	108
Sub-Total Requested through City	65
Requested through City (mail)	55
Requested through City (print)	10
Sub-Total Requested through Web Page	43
Requested through Web Page (mail)	18
Requested through Web Page (print)	25

Replacement Applications Requested

Total Requested	62
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Applications Submitted

Total Submitted *	61
Submitted Online	11
Submitted via Vanguard not from Mass Mailing	40
Submitted via Vanguard from June Mass Mailing	10
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/11/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,602
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,176

Replacement Applications Generated

Total Generated	1,504
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Applications Submitted

Total Submitted *	7,543
Sub-Total Submitted from Mass Mailing	4,714
Submitted from June Mass Mailing	4,714
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,829
Submitted not from Mass Mailing (online)	395
Submitted not from Mass Mailing (print or mail)	2,434

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/11/2017 - 6:00 PM 9/12/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	109
Sub-Total Requested through City	70
Requested through City (mail)	48
Requested through City (print)	22
Sub-Total Requested through Web Page	39
Requested through Web Page (mail)	14
Requested through Web Page (print)	25

Replacement Applications Requested

Total Requested	36
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Applications Submitted

Total Submitted *	91
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	79
Submitted via Vanguard from June Mass Mailing	9
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/12/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,711
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,285

Replacement Applications Generated

Total Generated	1,540
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Applications Submitted

Total Submitted *	7,634
Sub-Total Submitted from Mass Mailing	4,723
Submitted from June Mass Mailing	4,723
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	2,911
Submitted not from Mass Mailing (online)	398
Submitted not from Mass Mailing (print or mail)	2,513

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/12/2017 - 6:00 PM 9/13/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	72
Sub-Total Requested through City	60
Requested through City (mail)	46
Requested through City (print)	14
Sub-Total Requested through Web Page	12
Requested through Web Page (mail)	1
Requested through Web Page (print)	11

Replacement Applications Requested

Total Requested	32
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Applications Submitted

Total Submitted *	107
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	95
Submitted via Vanguard from June Mass Mailing	10
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/13/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,783
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,357

Replacement Applications Generated

Total Generated	1,572
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Applications Submitted

Total Submitted *	7,741
Sub-Total Submitted from Mass Mailing	4,733
Submitted from June Mass Mailing	4,733
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,008
Submitted not from Mass Mailing (online)	400
Submitted not from Mass Mailing (print or mail)	2,608

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/13/2017 - 6:00 PM 9/14/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	103
Sub-Total Requested through City	75
Requested through City (mail)	50
Requested through City (print)	25
Sub-Total Requested through Web Page	28
Requested through Web Page (mail)	13
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	32
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Applications Submitted

Total Submitted *	64
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	54
Submitted via Vanguard from June Mass Mailing	4
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/14/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,886
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,460

Replacement Applications Generated

Total Generated	1,604
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Applications Submitted

Total Submitted *	7,805
Sub-Total Submitted from Mass Mailing	4,737
Submitted from June Mass Mailing	4,737
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,068
Submitted not from Mass Mailing (online)	406
Submitted not from Mass Mailing (print or mail)	2,662

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/14/2017 - 6:00 PM 9/15/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	84
Sub-Total Requested through City	72
Requested through City (mail)	53
Requested through City (print)	19
Sub-Total Requested through Web Page	12
Requested through Web Page (mail)	3
Requested through Web Page (print)	9

Replacement Applications Requested

Total Requested	30
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Applications Submitted

Total Submitted *	108
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	92
Submitted via Vanguard from June Mass Mailing	13
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/15/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	19,970
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,544

Replacement Applications Generated

Total Generated	1,634
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Applications Submitted

Total Submitted *	7,913
Sub-Total Submitted from Mass Mailing	4,750
Submitted from June Mass Mailing	4,750
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,163
Submitted not from Mass Mailing (online)	409
Submitted not from Mass Mailing (print or mail)	2,754

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/15/2017 - 6:00 PM 9/18/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	87
Sub-Total Requested through City	63
Requested through City (mail)	47
Requested through City (print)	16
Sub-Total Requested through Web Page	24
Requested through Web Page (mail)	5
Requested through Web Page (print)	19

Replacement Applications Requested

Total Requested	57
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Applications Submitted

Total Submitted *	46
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	33
Submitted via Vanguard from June Mass Mailing	4
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/18/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,057
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,631

Replacement Applications Generated

Total Generated	1,691
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Applications Submitted

Total Submitted *	7,959
Sub-Total Submitted from Mass Mailing	4,754
Submitted from June Mass Mailing	4,754
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,205
Submitted not from Mass Mailing (online)	418
Submitted not from Mass Mailing (print or mail)	2,787

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/18/2017 - 6:00 PM 9/19/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	86
Sub-Total Requested through City	61
Requested through City (mail)	48
Requested through City (print)	13
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	10
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	38
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Applications Submitted

Total Submitted *	140
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	120
Submitted via Vanguard from June Mass Mailing	11
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/19/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,143
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,717

Replacement Applications Generated

Total Generated	1,729
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Applications Submitted

Total Submitted *	8,099
Sub-Total Submitted from Mass Mailing	4,765
Submitted from June Mass Mailing	4,765
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,334
Submitted not from Mass Mailing (online)	427
Submitted not from Mass Mailing (print or mail)	2,907

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/19/2017 - 6:00 PM 9/20/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	80
Sub-Total Requested through City	55
Requested through City (mail)	46
Requested through City (print)	9
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	8
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	46
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Applications Submitted

Total Submitted *	65
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	55
Submitted via Vanguard from June Mass Mailing	5
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/20/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,223
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,797

Replacement Applications Generated

Total Generated	1,775
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Applications Submitted

Total Submitted *	8,164
Sub-Total Submitted from Mass Mailing	4,770
Submitted from June Mass Mailing	4,770
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,394
Submitted not from Mass Mailing (online)	432
Submitted not from Mass Mailing (print or mail)	2,962

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/20/2017 - 6:00 PM 9/21/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	96
Sub-Total Requested through City	80
Requested through City (mail)	67
Requested through City (print)	13
Sub-Total Requested through Web Page	16
Requested through Web Page (mail)	7
Requested through Web Page (print)	9

Replacement Applications Requested

Total Requested	22
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Applications Submitted

Total Submitted *	56
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	46
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/21/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,319
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,893

Replacement Applications Generated

Total Generated	1,797
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Applications Submitted

Total Submitted *	8,220
Sub-Total Submitted from Mass Mailing	4,772
Submitted from June Mass Mailing	4,772
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,448
Submitted not from Mass Mailing (online)	440
Submitted not from Mass Mailing (print or mail)	3,008

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/21/2017 - 6:00 PM 9/22/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	88
Sub-Total Requested through City	64
Requested through City (mail)	44
Requested through City (print)	20
Sub-Total Requested through Web Page	24
Requested through Web Page (mail)	4
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	25
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Applications Submitted

Total Submitted *	124
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	118
Submitted via Vanguard from June Mass Mailing	4
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/22/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,407
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	5,981

Replacement Applications Generated

Total Generated	1,822
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Applications Submitted

Total Submitted *	8,344
Sub-Total Submitted from Mass Mailing	4,776
Submitted from June Mass Mailing	4,776
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,568
Submitted not from Mass Mailing (online)	442
Submitted not from Mass Mailing (print or mail)	3,126

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/22/2017 - 6:00 PM 9/25/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	98
Sub-Total Requested through City	68
Requested through City (mail)	53
Requested through City (print)	15
Sub-Total Requested through Web Page	30
Requested through Web Page (mail)	12
Requested through Web Page (print)	18

Replacement Applications Requested

Total Requested	39
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Applications Submitted

Total Submitted *	61
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	51
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/25/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,505
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,079

Replacement Applications Generated

Total Generated	1,861
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Applications Submitted

Total Submitted *	8,405
Sub-Total Submitted from Mass Mailing	4,777
Submitted from June Mass Mailing	4,777
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,628
Submitted not from Mass Mailing (online)	451
Submitted not from Mass Mailing (print or mail)	3,177

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/25/2017 - 6:00 PM 9/26/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	91
Sub-Total Requested through City	70
Requested through City (mail)	57
Requested through City (print)	13
Sub-Total Requested through Web Page	21
Requested through Web Page (mail)	7
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	40
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Applications Submitted

Total Submitted *	92
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	84
Submitted via Vanguard from June Mass Mailing	5
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/26/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,596
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,170

Replacement Applications Generated

Total Generated	1,901
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Applications Submitted

Total Submitted *	8,497
Sub-Total Submitted from Mass Mailing	4,782
Submitted from June Mass Mailing	4,782
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,715
Submitted not from Mass Mailing (online)	454
Submitted not from Mass Mailing (print or mail)	3,261

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/26/2017 - 6:00 PM 9/27/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	75
Sub-Total Requested through City	45
Requested through City (mail)	31
Requested through City (print)	14
Sub-Total Requested through Web Page	30
Requested through Web Page (mail)	13
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	35
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Applications Submitted

Total Submitted *	58
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	49
Submitted via Vanguard from June Mass Mailing	3
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/27/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,671
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,245

Replacement Applications Generated

Total Generated	1,936
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Applications Submitted

Total Submitted *	8,555
Sub-Total Submitted from Mass Mailing	4,785
Submitted from June Mass Mailing	4,785
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,770
Submitted not from Mass Mailing (online)	460
Submitted not from Mass Mailing (print or mail)	3,310

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/27/2017 - 6:00 PM 9/28/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	75
Sub-Total Requested through City	53
Requested through City (mail)	44
Requested through City (print)	9
Sub-Total Requested through Web Page	22
Requested through Web Page (mail)	6
Requested through Web Page (print)	16

Replacement Applications Requested

Total Requested	32
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Applications Submitted

Total Submitted *	30
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	20
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/28/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,746
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,320

Replacement Applications Generated

Total Generated	1,968
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Applications Submitted

Total Submitted *	8,585
Sub-Total Submitted from Mass Mailing	4,786
Submitted from June Mass Mailing	4,786
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,799
Submitted not from Mass Mailing (online)	469
Submitted not from Mass Mailing (print or mail)	3,330

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/28/2017 - 6:00 PM 9/29/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	75
Sub-Total Requested through City	51
Requested through City (mail)	42
Requested through City (print)	9
Sub-Total Requested through Web Page	24
Requested through Web Page (mail)	7
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	36
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Applications Submitted

Total Submitted *	115
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	103
Submitted via Vanguard from June Mass Mailing	7
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 9/29/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,821
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,395

Replacement Applications Generated

Total Generated	2,004
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Applications Submitted

Total Submitted *	8,700
Sub-Total Submitted from Mass Mailing	4,793
Submitted from June Mass Mailing	4,793
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,907
Submitted not from Mass Mailing (online)	474
Submitted not from Mass Mailing (print or mail)	3,433

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 9/29/2017 - 6:00 PM 10/2/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	97
Sub-Total Requested through City	67
Requested through City (mail)	46
Requested through City (print)	21
Sub-Total Requested through Web Page	30
Requested through Web Page (mail)	8
Requested through Web Page (print)	22

Replacement Applications Requested

Total Requested	50
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Applications Submitted

Total Submitted *	75
Submitted Online	17
Submitted via Vanguard not from Mass Mailing	56
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/2/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,918
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,492

Replacement Applications Generated

Total Generated	2,054
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Applications Submitted

Total Submitted *	8,775
Sub-Total Submitted from Mass Mailing	4,795
Submitted from June Mass Mailing	4,795
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	3,980
Submitted not from Mass Mailing (online)	491
Submitted not from Mass Mailing (print or mail)	3,489

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/2/2017 - 6:00 PM 10/3/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	69
Sub-Total Requested through City	53
Requested through City (mail)	31
Requested through City (print)	22
Sub-Total Requested through Web Page	16
Requested through Web Page (mail)	3
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	33
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Applications Submitted

Total Submitted *	124
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	109
Submitted via Vanguard from June Mass Mailing	11
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/3/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	20,987
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,561

Replacement Applications Generated

Total Generated	2,087
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Applications Submitted

Total Submitted *	8,899
Sub-Total Submitted from Mass Mailing	4,806
Submitted from June Mass Mailing	4,806
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,093
Submitted not from Mass Mailing (online)	495
Submitted not from Mass Mailing (print or mail)	3,598

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/3/2017 - 6:00 PM 10/4/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	95
Sub-Total Requested through City	66
Requested through City (mail)	44
Requested through City (print)	22
Sub-Total Requested through Web Page	29
Requested through Web Page (mail)	4
Requested through Web Page (print)	25

Replacement Applications Requested

Total Requested	38
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Applications Submitted

Total Submitted *	48
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	39
Submitted via Vanguard from June Mass Mailing	5
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/4/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,082
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,656

Replacement Applications Generated

Total Generated	2,125
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Applications Submitted

Total Submitted *	8,947
Sub-Total Submitted from Mass Mailing	4,811
Submitted from June Mass Mailing	4,811
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,136
Submitted not from Mass Mailing (online)	499
Submitted not from Mass Mailing (print or mail)	3,637

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/4/2017 - 6:00 PM 10/5/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	72
Sub-Total Requested through City	58
Requested through City (mail)	39
Requested through City (print)	19
Sub-Total Requested through Web Page	14
Requested through Web Page (mail)	1
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	36
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Applications Submitted

Total Submitted *	50
Submitted Online	0
Submitted via Vanguard not from Mass Mailing	48
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/5/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,154
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,728

Replacement Applications Generated

Total Generated	2,161
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Applications Submitted

Total Submitted *	8,997
Sub-Total Submitted from Mass Mailing	4,813
Submitted from June Mass Mailing	4,813
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,184
Submitted not from Mass Mailing (online)	499
Submitted not from Mass Mailing (print or mail)	3,685

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/5/2017 - 6:00 PM 10/6/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	77
Sub-Total Requested through City	51
Requested through City (mail)	33
Requested through City (print)	18
Sub-Total Requested through Web Page	26
Requested through Web Page (mail)	6
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	18
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Applications Submitted

Total Submitted *	101
Submitted Online	7
Submitted via Vanguard not from Mass Mailing	87
Submitted via Vanguard from June Mass Mailing	7
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/6/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,231
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,805

Replacement Applications Generated

Total Generated	2,179
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Applications Submitted

Total Submitted *	9,098
Sub-Total Submitted from Mass Mailing	4,820
Submitted from June Mass Mailing	4,820
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,278
Submitted not from Mass Mailing (online)	506
Submitted not from Mass Mailing (print or mail)	3,772

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/6/2017 - 6:00 PM 10/9/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	13
Sub-Total Requested through City	11
Requested through City (mail)	11
Requested through City (print)	0
Sub-Total Requested through Web Page	2
Requested through Web Page (mail)	2
Requested through Web Page (print)	0

Replacement Applications Requested

Total Requested	3
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Applications Submitted

Total Submitted *	72
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	65
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/9/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,244
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,818

Replacement Applications Generated

Total Generated	2,182
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Applications Submitted

Total Submitted *	9,170
Sub-Total Submitted from Mass Mailing	4,822
Submitted from June Mass Mailing	4,822
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,348
Submitted not from Mass Mailing (online)	511
Submitted not from Mass Mailing (print or mail)	3,837

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/9/2017 - 6:00 PM 10/10/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	82
Sub-Total Requested through City	53
Requested through City (mail)	41
Requested through City (print)	12
Sub-Total Requested through Web Page	29
Requested through Web Page (mail)	5
Requested through Web Page (print)	24

Replacement Applications Requested

Total Requested	39
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Applications Submitted

Total Submitted *	13
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	11
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/10/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,326
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,900

Replacement Applications Generated

Total Generated	2,221
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Applications Submitted

Total Submitted *	9,183
Sub-Total Submitted from Mass Mailing	4,822
Submitted from June Mass Mailing	4,822
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,361
Submitted not from Mass Mailing (online)	513
Submitted not from Mass Mailing (print or mail)	3,848

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/10/2017 - 6:00 PM 10/11/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	86
Sub-Total Requested through City	61
Requested through City (mail)	48
Requested through City (print)	13
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	11
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	40
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Applications Submitted

Total Submitted *	107
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	99
Submitted via Vanguard from June Mass Mailing	5
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/11/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,412
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	6,986

Replacement Applications Generated

Total Generated	2,261
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Applications Submitted

Total Submitted *	9,290
Sub-Total Submitted from Mass Mailing	4,827
Submitted from June Mass Mailing	4,827
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,463
Submitted not from Mass Mailing (online)	516
Submitted not from Mass Mailing (print or mail)	3,947

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/11/2017 - 6:00 PM 10/12/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	43
Sub-Total Requested through City	31
Requested through City (mail)	26
Requested through City (print)	5
Sub-Total Requested through Web Page	12
Requested through Web Page (mail)	2
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	38
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Applications Submitted

Total Submitted *	11
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	7
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/12/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,455
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,029

Replacement Applications Generated

Total Generated	2,299
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Applications Submitted

Total Submitted *	9,301
Sub-Total Submitted from Mass Mailing	4,827
Submitted from June Mass Mailing	4,827
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,474
Submitted not from Mass Mailing (online)	520
Submitted not from Mass Mailing (print or mail)	3,954

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/12/2017 - 6:00 PM 10/13/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	89
Sub-Total Requested through City	63
Requested through City (mail)	51
Requested through City (print)	12
Sub-Total Requested through Web Page	26
Requested through Web Page (mail)	7
Requested through Web Page (print)	19

Replacement Applications Requested

Total Requested	36
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Applications Submitted

Total Submitted *	106
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	97
Submitted via Vanguard from June Mass Mailing	7
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/13/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,544
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,118

Replacement Applications Generated

Total Generated	2,335
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Applications Submitted

Total Submitted *	9,407
Sub-Total Submitted from Mass Mailing	4,834
Submitted from June Mass Mailing	4,834
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,573
Submitted not from Mass Mailing (online)	522
Submitted not from Mass Mailing (print or mail)	4,051

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/13/2017 - 6:00 PM 10/16/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	100
Sub-Total Requested through City	70
Requested through City (mail)	54
Requested through City (print)	16
Sub-Total Requested through Web Page	30
Requested through Web Page (mail)	10
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	53
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Applications Submitted

Total Submitted *	74
Submitted Online	7
Submitted via Vanguard not from Mass Mailing	65
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/16/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,644
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,218

Replacement Applications Generated

Total Generated	2,388
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Applications Submitted

Total Submitted *	9,481
Sub-Total Submitted from Mass Mailing	4,836
Submitted from June Mass Mailing	4,836
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,645
Submitted not from Mass Mailing (online)	529
Submitted not from Mass Mailing (print or mail)	4,116

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/16/2017 - 6:00 PM 10/17/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	65
Sub-Total Requested through City	42
Requested through City (mail)	37
Requested through City (print)	5
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	5
Requested through Web Page (print)	18

Replacement Applications Requested

Total Requested	29
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Applications Submitted

Total Submitted *	4
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	1
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/17/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,709
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,283

Replacement Applications Generated

Total Generated	2,417
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Applications Submitted

Total Submitted *	9,485
Sub-Total Submitted from Mass Mailing	4,836
Submitted from June Mass Mailing	4,836
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,649
Submitted not from Mass Mailing (online)	532
Submitted not from Mass Mailing (print or mail)	4,117

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/17/2017 - 6:00 PM 10/18/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	81
Sub-Total Requested through City	58
Requested through City (mail)	48
Requested through City (print)	10
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	6
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	30
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Applications Submitted

Total Submitted *	163
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	150
Submitted via Vanguard from June Mass Mailing	10
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/18/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,790
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,364

Replacement Applications Generated

Total Generated	2,447
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Applications Submitted

Total Submitted *	9,648
Sub-Total Submitted from Mass Mailing	4,846
Submitted from June Mass Mailing	4,846
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,802
Submitted not from Mass Mailing (online)	535
Submitted not from Mass Mailing (print or mail)	4,267

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/18/2017 - 6:00 PM 10/19/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	83
Sub-Total Requested through City	58
Requested through City (mail)	47
Requested through City (print)	11
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	9
Requested through Web Page (print)	16

Replacement Applications Requested

Total Requested	41
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Applications Submitted

Total Submitted *	25
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	19
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/19/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,873
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,447

Replacement Applications Generated

Total Generated	2,488
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Applications Submitted

Total Submitted *	9,673
Sub-Total Submitted from Mass Mailing	4,848
Submitted from June Mass Mailing	4,848
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,825
Submitted not from Mass Mailing (online)	539
Submitted not from Mass Mailing (print or mail)	4,286

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/19/2017 - 6:00 PM 10/20/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	93
Sub-Total Requested through City	61
Requested through City (mail)	46
Requested through City (print)	15
Sub-Total Requested through Web Page	32
Requested through Web Page (mail)	9
Requested through Web Page (print)	23

Replacement Applications Requested

Total Requested	35
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Applications Submitted

Total Submitted *	85
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	75
Submitted via Vanguard from June Mass Mailing	5
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/20/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	21,966
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,540

Replacement Applications Generated

Total Generated	2,523
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Applications Submitted

Total Submitted *	9,758
Sub-Total Submitted from Mass Mailing	4,853
Submitted from June Mass Mailing	4,853
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,905
Submitted not from Mass Mailing (online)	544
Submitted not from Mass Mailing (print or mail)	4,361

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/20/2017 - 6:00 PM 10/23/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	97
Sub-Total Requested through City	72
Requested through City (mail)	58
Requested through City (print)	14
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	10
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	54
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Applications Submitted

Total Submitted *	81
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	72
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/23/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,063
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,637

Replacement Applications Generated

Total Generated	2,577
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Applications Submitted

Total Submitted *	9,839
Sub-Total Submitted from Mass Mailing	4,854
Submitted from June Mass Mailing	4,854
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	4,985
Submitted not from Mass Mailing (online)	552
Submitted not from Mass Mailing (print or mail)	4,433

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/23/2017 - 6:00 PM 10/24/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	81
Sub-Total Requested through City	58
Requested through City (mail)	45
Requested through City (print)	13
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	5
Requested through Web Page (print)	18

Replacement Applications Requested

Total Requested	33
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Applications Submitted

Total Submitted *	72
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	63
Submitted via Vanguard from June Mass Mailing	3
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/24/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,144
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,718

Replacement Applications Generated

Total Generated	2,610
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Applications Submitted

Total Submitted *	9,911
Sub-Total Submitted from Mass Mailing	4,857
Submitted from June Mass Mailing	4,857
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,054
Submitted not from Mass Mailing (online)	558
Submitted not from Mass Mailing (print or mail)	4,496

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/24/2017 - 6:00 PM 10/25/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	85
Sub-Total Requested through City	61
Requested through City (mail)	48
Requested through City (print)	13
Sub-Total Requested through Web Page	24
Requested through Web Page (mail)	9
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	41
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Applications Submitted

Total Submitted *	57
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	49
Submitted via Vanguard from June Mass Mailing	3
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/25/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,229
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,803

Replacement Applications Generated

Total Generated	2,651
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Applications Submitted

Total Submitted *	9,968
Sub-Total Submitted from Mass Mailing	4,860
Submitted from June Mass Mailing	4,860
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,108
Submitted not from Mass Mailing (online)	563
Submitted not from Mass Mailing (print or mail)	4,545

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/25/2017 - 6:00 PM 10/26/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	76
Sub-Total Requested through City	60
Requested through City (mail)	45
Requested through City (print)	15
Sub-Total Requested through Web Page	16
Requested through Web Page (mail)	6
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	41
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Applications Submitted

Total Submitted *	35
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	27
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/26/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,305
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,879

Replacement Applications Generated

Total Generated	2,692
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Applications Submitted

Total Submitted *	10,003
Sub-Total Submitted from Mass Mailing	4,862
Submitted from June Mass Mailing	4,862
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,141
Submitted not from Mass Mailing (online)	569
Submitted not from Mass Mailing (print or mail)	4,572

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/26/2017 - 6:00 PM 10/27/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	45
Sub-Total Requested through City	35
Requested through City (mail)	22
Requested through City (print)	13
Sub-Total Requested through Web Page	10
Requested through Web Page (mail)	2
Requested through Web Page (print)	8

Replacement Applications Requested

Total Requested	29
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Applications Submitted

Total Submitted *	61
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	55
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/27/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,350
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,924

Replacement Applications Generated

Total Generated	2,721
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Applications Submitted

Total Submitted *	10,064
Sub-Total Submitted from Mass Mailing	4,864
Submitted from June Mass Mailing	4,864
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,200
Submitted not from Mass Mailing (online)	573
Submitted not from Mass Mailing (print or mail)	4,627

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/27/2017 - 6:00 PM 10/30/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	74
Sub-Total Requested through City	47
Requested through City (mail)	29
Requested through City (print)	18
Sub-Total Requested through Web Page	27
Requested through Web Page (mail)	14
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	23
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Applications Submitted

Total Submitted *	51
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	43
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/30/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,424
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	7,998

Replacement Applications Generated

Total Generated	2,744
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Applications Submitted

Total Submitted *	10,115
Sub-Total Submitted from Mass Mailing	4,864
Submitted from June Mass Mailing	4,864
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,251
Submitted not from Mass Mailing (online)	581
Submitted not from Mass Mailing (print or mail)	4,670

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/30/2017 - 6:00 PM 10/31/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	49
Sub-Total Requested through City	36
Requested through City (mail)	27
Requested through City (print)	9
Sub-Total Requested through Web Page	13
Requested through Web Page (mail)	5
Requested through Web Page (print)	8

Replacement Applications Requested

Total Requested	34
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Applications Submitted

Total Submitted *	69
Submitted Online	7
Submitted via Vanguard not from Mass Mailing	60
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 10/31/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,473
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,047

Replacement Applications Generated

Total Generated	2,778
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Applications Submitted

Total Submitted *	10,184
Sub-Total Submitted from Mass Mailing	4,866
Submitted from June Mass Mailing	4,866
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,318
Submitted not from Mass Mailing (online)	588
Submitted not from Mass Mailing (print or mail)	4,730

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 10/31/2017 - 6:00 PM 11/1/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	51
Sub-Total Requested through City	38
Requested through City (mail)	27
Requested through City (print)	11
Sub-Total Requested through Web Page	13
Requested through Web Page (mail)	6
Requested through Web Page (print)	7

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	14
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	10
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/1/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,524
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,098

Replacement Applications Generated

Total Generated	2,792
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Applications Submitted

Total Submitted *	10,198
Sub-Total Submitted from Mass Mailing	4,866
Submitted from June Mass Mailing	4,866
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,332
Submitted not from Mass Mailing (online)	592
Submitted not from Mass Mailing (print or mail)	4,740

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/1/2017 - 6:00 PM 11/2/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	82
Sub-Total Requested through City	57
Requested through City (mail)	38
Requested through City (print)	19
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	7
Requested through Web Page (print)	18

Replacement Applications Requested

Total Requested	31
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Applications Submitted

Total Submitted *	141
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	136
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/2/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,606
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,180

Replacement Applications Generated

Total Generated	2,823
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Applications Submitted

Total Submitted *	10,339
Sub-Total Submitted from Mass Mailing	4,868
Submitted from June Mass Mailing	4,868
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,471
Submitted not from Mass Mailing (online)	595
Submitted not from Mass Mailing (print or mail)	4,876

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/2/2017 - 6:00 PM 11/3/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	66
Sub-Total Requested through City	48
Requested through City (mail)	32
Requested through City (print)	16
Sub-Total Requested through Web Page	18
Requested through Web Page (mail)	3
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	26
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Applications Submitted

Total Submitted *	68
Submitted Online	0
Submitted via Vanguard not from Mass Mailing	66
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/3/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,672
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,246

Replacement Applications Generated

Total Generated	2,849
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Applications Submitted

Total Submitted *	10,407
Sub-Total Submitted from Mass Mailing	4,870
Submitted from June Mass Mailing	4,870
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,537
Submitted not from Mass Mailing (online)	595
Submitted not from Mass Mailing (print or mail)	4,942

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/3/2017 - 6:00 PM 11/6/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	98
Sub-Total Requested through City	77
Requested through City (mail)	59
Requested through City (print)	18
Sub-Total Requested through Web Page	21
Requested through Web Page (mail)	4
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	41
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Applications Submitted

Total Submitted *	66
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	59
Submitted via Vanguard from June Mass Mailing	2
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/6/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,770
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,344

Replacement Applications Generated

Total Generated	2,890
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Applications Submitted

Total Submitted *	10,473
Sub-Total Submitted from Mass Mailing	4,872
Submitted from June Mass Mailing	4,872
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,601
Submitted not from Mass Mailing (online)	600
Submitted not from Mass Mailing (print or mail)	5,001

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/6/2017 - 6:00 PM 11/7/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	56
Sub-Total Requested through City	44
Requested through City (mail)	30
Requested through City (print)	14
Sub-Total Requested through Web Page	12
Requested through Web Page (mail)	5
Requested through Web Page (print)	7

Replacement Applications Requested

Total Requested	24
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Applications Submitted

Total Submitted *	93
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	82
Submitted via Vanguard from June Mass Mailing	6
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/7/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,826
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,400

Replacement Applications Generated

Total Generated	2,914
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Applications Submitted

Total Submitted *	10,566
Sub-Total Submitted from Mass Mailing	4,878
Submitted from June Mass Mailing	4,878
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,688
Submitted not from Mass Mailing (online)	605
Submitted not from Mass Mailing (print or mail)	5,083

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/7/2017 - 6:00 PM 11/8/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	66
Sub-Total Requested through City	43
Requested through City (mail)	34
Requested through City (print)	9
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	6
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	25
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Applications Submitted

Total Submitted *	7
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	3
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/8/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,892
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,466

Replacement Applications Generated

Total Generated	2,939
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Applications Submitted

Total Submitted *	10,573
Sub-Total Submitted from Mass Mailing	4,878
Submitted from June Mass Mailing	4,878
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,695
Submitted not from Mass Mailing (online)	609
Submitted not from Mass Mailing (print or mail)	5,086

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/8/2017 - 6:00 PM 11/9/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	55
Sub-Total Requested through City	38
Requested through City (mail)	27
Requested through City (print)	11
Sub-Total Requested through Web Page	17
Requested through Web Page (mail)	5
Requested through Web Page (print)	12

Replacement Applications Requested

Total Requested	22
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Applications Submitted

Total Submitted *	8
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/9/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	22,947
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	0
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,521

Replacement Applications Generated

Total Generated	2,961
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Applications Submitted

Total Submitted *	10,581
Sub-Total Submitted from Mass Mailing	4,878
Submitted from June Mass Mailing	4,878
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,703
Submitted not from Mass Mailing (online)	617
Submitted not from Mass Mailing (print or mail)	5,086

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/9/2017 - 6:00 PM 11/10/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	54
Sub-Total Requested through City	33
Requested through City (mail)	25
Requested through City (print)	8
Sub-Total Requested through Web Page	21
Requested through Web Page (mail)	7
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	21
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Applications Submitted

Total Submitted *	108
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	103
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/10/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	24,117
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,116
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,575

Replacement Applications Generated

Total Generated	2,982
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Applications Submitted

Total Submitted *	10,689
Sub-Total Submitted from Mass Mailing	4,878
Submitted from June Mass Mailing	4,878
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,811
Submitted not from Mass Mailing (online)	622
Submitted not from Mass Mailing (print or mail)	5,189

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/10/2017 - 6:00 PM 11/13/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	81
Sub-Total Requested through City	58
Requested through City (mail)	44
Requested through City (print)	14
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	7
Requested through Web Page (print)	16

Replacement Applications Requested

Total Requested	30
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Applications Submitted

Total Submitted *	48
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	43
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/13/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	24,198
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,116
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,656

Replacement Applications Generated

Total Generated	3,012
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Applications Submitted

Total Submitted *	10,737
Sub-Total Submitted from Mass Mailing	4,879
Submitted from June Mass Mailing	4,879
Submitted from WRAP Recert Mass Mailing	0
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,858
Submitted not from Mass Mailing (online)	626
Submitted not from Mass Mailing (print or mail)	5,232

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/13/2017 - 6:00 PM 11/14/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	67
Sub-Total Requested through City	44
Requested through City (mail)	34
Requested through City (print)	10
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	7
Requested through Web Page (print)	16

Replacement Applications Requested

Total Requested	21
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Applications Submitted

Total Submitted *	77
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	74
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	1
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/14/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	24,265
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,116
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,723

Replacement Applications Generated

Total Generated	3,033
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Applications Submitted

Total Submitted *	10,814
Sub-Total Submitted from Mass Mailing	4,880
Submitted from June Mass Mailing	4,879
Submitted from WRAP Recert Mass Mailing	1
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,934
Submitted not from Mass Mailing (online)	628
Submitted not from Mass Mailing (print or mail)	5,306

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/14/2017 - 6:00 PM 11/15/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	60
Sub-Total Requested through City	40
Requested through City (mail)	30
Requested through City (print)	10
Sub-Total Requested through Web Page	20
Requested through Web Page (mail)	7
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	25
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Applications Submitted

Total Submitted *	32
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	11
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	19
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/15/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	24,325
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,116
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,783

Replacement Applications Generated

Total Generated	3,058
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Applications Submitted

Total Submitted *	10,846
Sub-Total Submitted from Mass Mailing	4,899
Submitted from June Mass Mailing	4,879
Submitted from WRAP Recert Mass Mailing	20
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,947
Submitted not from Mass Mailing (online)	630
Submitted not from Mass Mailing (print or mail)	5,317

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/15/2017 - 6:00 PM 11/16/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	58
Sub-Total Requested through City	44
Requested through City (mail)	32
Requested through City (print)	12
Sub-Total Requested through Web Page	14
Requested through Web Page (mail)	1
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	18
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Applications Submitted

Total Submitted *	65
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	40
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	17
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/16/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	24,383
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,116
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,841

Replacement Applications Generated

Total Generated	3,076
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Applications Submitted

Total Submitted *	10,911
Sub-Total Submitted from Mass Mailing	4,916
Submitted from June Mass Mailing	4,879
Submitted from WRAP Recert Mass Mailing	37
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	5,995
Submitted not from Mass Mailing (online)	638
Submitted not from Mass Mailing (print or mail)	5,357

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/16/2017 - 6:00 PM 11/17/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	53
Sub-Total Requested through City	38
Requested through City (mail)	29
Requested through City (print)	9
Sub-Total Requested through Web Page	15
Requested through Web Page (mail)	5
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	27
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Applications Submitted

Total Submitted *	118
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	85
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	27
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/17/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	24,436
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,116
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,894

Replacement Applications Generated

Total Generated	3,103
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Applications Submitted

Total Submitted *	11,029
Sub-Total Submitted from Mass Mailing	4,944
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	64
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,085
Submitted not from Mass Mailing (online)	643
Submitted not from Mass Mailing (print or mail)	5,442

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/17/2017 - 6:00 PM 11/20/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	82
Sub-Total Requested through City	59
Requested through City (mail)	42
Requested through City (print)	17
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	7
Requested through Web Page (print)	16

Replacement Applications Requested

Total Requested	51
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Applications Submitted

Total Submitted *	72
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	48
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	20
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/20/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	25,324
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	8,976

Replacement Applications Generated

Total Generated	3,154
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Applications Submitted

Total Submitted *	11,101
Sub-Total Submitted from Mass Mailing	4,964
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	84
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,137
Submitted not from Mass Mailing (online)	647
Submitted not from Mass Mailing (print or mail)	5,490

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/20/2017 - 6:00 PM 11/21/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	53
Sub-Total Requested through City	33
Requested through City (mail)	22
Requested through City (print)	11
Sub-Total Requested through Web Page	20
Requested through Web Page (mail)	11
Requested through Web Page (print)	9

Replacement Applications Requested

Total Requested	22
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Applications Submitted

Total Submitted *	17
Submitted Online	1
Submitted via Vanguard not from Mass Mailing	12
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	4
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/21/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	25,377
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,029

Replacement Applications Generated

Total Generated	3,176
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Applications Submitted

Total Submitted *	11,118
Sub-Total Submitted from Mass Mailing	4,968
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	88
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,150
Submitted not from Mass Mailing (online)	648
Submitted not from Mass Mailing (print or mail)	5,502

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/21/2017 - 6:00 PM 11/22/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	45
Sub-Total Requested through City	34
Requested through City (mail)	27
Requested through City (print)	7
Sub-Total Requested through Web Page	11
Requested through Web Page (mail)	4
Requested through Web Page (print)	7

Replacement Applications Requested

Total Requested	18
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Applications Submitted

Total Submitted *	115
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	75
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	38
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/22/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	25,422
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,074

Replacement Applications Generated

Total Generated	3,194
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Applications Submitted

Total Submitted *	11,233
Sub-Total Submitted from Mass Mailing	5,006
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	126
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,227
Submitted not from Mass Mailing (online)	650
Submitted not from Mass Mailing (print or mail)	5,577

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/22/2017 - 6:00 PM 11/23/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	0
Sub-Total Requested through City	0
Requested through City (mail)	0
Requested through City (print)	0
Sub-Total Requested through Web Page	0
Requested through Web Page (mail)	0
Requested through Web Page (print)	0

Replacement Applications Requested

Total Requested	0
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Applications Submitted

Total Submitted *	1
Submitted Online	1
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/23/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	25,422
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,074

Replacement Applications Generated

Total Generated	3,194
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Applications Submitted

Total Submitted *	11,234
Sub-Total Submitted from Mass Mailing	5,006
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	126
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,228
Submitted not from Mass Mailing (online)	651
Submitted not from Mass Mailing (print or mail)	5,577

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/23/2017 - 6:00 PM 11/24/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	35
Sub-Total Requested through City	21
Requested through City (mail)	15
Requested through City (print)	6
Sub-Total Requested through Web Page	14
Requested through Web Page (mail)	11
Requested through Web Page (print)	3

Replacement Applications Requested

Total Requested	16
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Applications Submitted

Total Submitted *	98
Submitted Online	1
Submitted via Vanguard not from Mass Mailing	58
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	39
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/24/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	25,457
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,109

Replacement Applications Generated

Total Generated	3,210
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Applications Submitted

Total Submitted *	11,332
Sub-Total Submitted from Mass Mailing	5,045
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	165
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,287
Submitted not from Mass Mailing (online)	652
Submitted not from Mass Mailing (print or mail)	5,635

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/24/2017 - 6:00 PM 11/27/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	79
Sub-Total Requested through City	47
Requested through City (mail)	30
Requested through City (print)	17
Sub-Total Requested through Web Page	32
Requested through Web Page (mail)	11
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	36
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Applications Submitted

Total Submitted *	35
Submitted Online	11
Submitted via Vanguard not from Mass Mailing	13
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	11
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/27/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	25,536
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	1,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,188

Replacement Applications Generated

Total Generated	3,246
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Applications Submitted

Total Submitted *	11,367
Sub-Total Submitted from Mass Mailing	5,056
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	176
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,311
Submitted not from Mass Mailing (online)	663
Submitted not from Mass Mailing (print or mail)	5,648

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/27/2017 - 6:00 PM 11/28/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	69
Sub-Total Requested through City	47
Requested through City (mail)	30
Requested through City (print)	17
Sub-Total Requested through Web Page	22
Requested through Web Page (mail)	8
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	22
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Applications Submitted

Total Submitted *	10
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/28/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	25,965
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,257

Replacement Applications Generated

Total Generated	3,268
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Applications Submitted

Total Submitted *	11,377
Sub-Total Submitted from Mass Mailing	5,056
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	176
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,321
Submitted not from Mass Mailing (online)	673
Submitted not from Mass Mailing (print or mail)	5,648

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/28/2017 - 6:00 PM 11/29/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	57
Sub-Total Requested through City	38
Requested through City (mail)	20
Requested through City (print)	18
Sub-Total Requested through Web Page	19
Requested through Web Page (mail)	6
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	24
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Applications Submitted

Total Submitted *	31
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	11
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	11
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/29/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,022
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,314

Replacement Applications Generated

Total Generated	3,292
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Applications Submitted

Total Submitted *	11,408
Sub-Total Submitted from Mass Mailing	5,067
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	187
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,341
Submitted not from Mass Mailing (online)	682
Submitted not from Mass Mailing (print or mail)	5,659

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/29/2017 - 6:00 PM 11/30/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	53
Sub-Total Requested through City	34
Requested through City (mail)	19
Requested through City (print)	15
Sub-Total Requested through Web Page	19
Requested through Web Page (mail)	8
Requested through Web Page (print)	11

Replacement Applications Requested

Total Requested	36
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Applications Submitted

Total Submitted *	273
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	134
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	136
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 11/30/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,075
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,367

Replacement Applications Generated

Total Generated	3,328
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Applications Submitted

Total Submitted *	11,681
Sub-Total Submitted from Mass Mailing	5,203
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	323
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,478
Submitted not from Mass Mailing (online)	685
Submitted not from Mass Mailing (print or mail)	5,793

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 11/30/2017 - 6:00 PM 12/1/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	58
Sub-Total Requested through City	38
Requested through City (mail)	29
Requested through City (print)	9
Sub-Total Requested through Web Page	20
Requested through Web Page (mail)	6
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	30
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Applications Submitted

Total Submitted *	107
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	58
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	47
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/1/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,133
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,425

Replacement Applications Generated

Total Generated	3,358
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Applications Submitted

Total Submitted *	11,788
Sub-Total Submitted from Mass Mailing	5,250
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	370
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,538
Submitted not from Mass Mailing (online)	687
Submitted not from Mass Mailing (print or mail)	5,851

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/1/2017 - 6:00 PM 12/4/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	68
Sub-Total Requested through City	39
Requested through City (mail)	29
Requested through City (print)	10
Sub-Total Requested through Web Page	29
Requested through Web Page (mail)	12
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	26
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Applications Submitted

Total Submitted *	65
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	30
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	27
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/4/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,201
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,493

Replacement Applications Generated

Total Generated	3,384
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Applications Submitted

Total Submitted *	11,853
Sub-Total Submitted from Mass Mailing	5,277
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	397
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,576
Submitted not from Mass Mailing (online)	695
Submitted not from Mass Mailing (print or mail)	5,881

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/4/2017 - 6:00 PM 12/5/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	50
Sub-Total Requested through City	33
Requested through City (mail)	24
Requested through City (print)	9
Sub-Total Requested through Web Page	17
Requested through Web Page (mail)	4
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	5
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	1
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/5/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,251
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,543

Replacement Applications Generated

Total Generated	3,398
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Applications Submitted

Total Submitted *	11,858
Sub-Total Submitted from Mass Mailing	5,277
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	397
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,581
Submitted not from Mass Mailing (online)	699
Submitted not from Mass Mailing (print or mail)	5,882

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/5/2017 - 6:00 PM 12/6/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	64
Sub-Total Requested through City	48
Requested through City (mail)	37
Requested through City (print)	11
Sub-Total Requested through Web Page	16
Requested through Web Page (mail)	6
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	144
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	73
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	69
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/6/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,315
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,607

Replacement Applications Generated

Total Generated	3,412
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Applications Submitted

Total Submitted *	12,002
Sub-Total Submitted from Mass Mailing	5,346
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	466
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,656
Submitted not from Mass Mailing (online)	701
Submitted not from Mass Mailing (print or mail)	5,955

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/6/2017 - 6:00 PM 12/7/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	44
Sub-Total Requested through City	28
Requested through City (mail)	24
Requested through City (print)	4
Sub-Total Requested through Web Page	16
Requested through Web Page (mail)	6
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	44
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	14
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	24
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/7/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,359
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,651

Replacement Applications Generated

Total Generated	3,426
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Applications Submitted

Total Submitted *	12,046
Sub-Total Submitted from Mass Mailing	5,370
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	490
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,676
Submitted not from Mass Mailing (online)	707
Submitted not from Mass Mailing (print or mail)	5,969

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/7/2017 - 6:00 PM 12/8/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	56
Sub-Total Requested through City	36
Requested through City (mail)	24
Requested through City (print)	12
Sub-Total Requested through Web Page	20
Requested through Web Page (mail)	8
Requested through Web Page (print)	12

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	86
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	52
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	29
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/8/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,415
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,707

Replacement Applications Generated

Total Generated	3,440
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Applications Submitted

Total Submitted *	12,132
Sub-Total Submitted from Mass Mailing	5,399
Submitted from June Mass Mailing	4,880
Submitted from WRAP Recert Mass Mailing	519
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,733
Submitted not from Mass Mailing (online)	712
Submitted not from Mass Mailing (print or mail)	6,021

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/8/2017 - 6:00 PM 12/11/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	77
Sub-Total Requested through City	44
Requested through City (mail)	37
Requested through City (print)	7
Sub-Total Requested through Web Page	33
Requested through Web Page (mail)	10
Requested through Web Page (print)	23

Replacement Applications Requested

Total Requested	16
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Applications Submitted

Total Submitted *	123
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	60
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	56
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/11/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,492
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,784

Replacement Applications Generated

Total Generated	3,456
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Applications Submitted

Total Submitted *	12,255
Sub-Total Submitted from Mass Mailing	5,456
Submitted from June Mass Mailing	4,881
Submitted from WRAP Recert Mass Mailing	575
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,799
Submitted not from Mass Mailing (online)	718
Submitted not from Mass Mailing (print or mail)	6,081

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/11/2017 - 6:00 PM 12/12/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	49
Sub-Total Requested through City	35
Requested through City (mail)	24
Requested through City (print)	11
Sub-Total Requested through Web Page	14
Requested through Web Page (mail)	7
Requested through Web Page (print)	7

Replacement Applications Requested

Total Requested	23
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Applications Submitted

Total Submitted *	72
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	37
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	33
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/12/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,541
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,833

Replacement Applications Generated

Total Generated	3,479
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Applications Submitted

Total Submitted *	12,327
Sub-Total Submitted from Mass Mailing	5,489
Submitted from June Mass Mailing	4,881
Submitted from WRAP Recert Mass Mailing	608
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,838
Submitted not from Mass Mailing (online)	720
Submitted not from Mass Mailing (print or mail)	6,118

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/12/2017 - 6:00 PM 12/13/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	34
Sub-Total Requested through City	24
Requested through City (mail)	15
Requested through City (print)	9
Sub-Total Requested through Web Page	10
Requested through Web Page (mail)	4
Requested through Web Page (print)	6

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	7
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	1
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	1
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/13/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,575
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,867

Replacement Applications Generated

Total Generated	3,493
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Applications Submitted

Total Submitted *	12,334
Sub-Total Submitted from Mass Mailing	5,490
Submitted from June Mass Mailing	4,881
Submitted from WRAP Recert Mass Mailing	609
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,844
Submitted not from Mass Mailing (online)	725
Submitted not from Mass Mailing (print or mail)	6,119

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/13/2017 - 6:00 PM 12/14/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	38
Sub-Total Requested through City	30
Requested through City (mail)	25
Requested through City (print)	5
Sub-Total Requested through Web Page	8
Requested through Web Page (mail)	4
Requested through Web Page (print)	4

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	95
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	51
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	38
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/14/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,613
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,905

Replacement Applications Generated

Total Generated	3,507
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Applications Submitted

Total Submitted *	12,429
Sub-Total Submitted from Mass Mailing	5,529
Submitted from June Mass Mailing	4,882
Submitted from WRAP Recert Mass Mailing	647
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,900
Submitted not from Mass Mailing (online)	730
Submitted not from Mass Mailing (print or mail)	6,170

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/14/2017 - 6:00 PM 12/15/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	32
Sub-Total Requested through City	25
Requested through City (mail)	17
Requested through City (print)	8
Sub-Total Requested through Web Page	7
Requested through Web Page (mail)	2
Requested through Web Page (print)	5

Replacement Applications Requested

Total Requested	8
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Applications Submitted

Total Submitted *	47
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	24
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	19
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/15/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	26,645
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,282
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,937

Replacement Applications Generated

Total Generated	3,515
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Applications Submitted

Total Submitted *	12,476
Sub-Total Submitted from Mass Mailing	5,549
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	666
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,927
Submitted not from Mass Mailing (online)	733
Submitted not from Mass Mailing (print or mail)	6,194

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/15/2017 - 6:00 PM 12/18/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	49
Sub-Total Requested through City	31
Requested through City (mail)	27
Requested through City (print)	4
Sub-Total Requested through Web Page	18
Requested through Web Page (mail)	5
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	11
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Applications Submitted

Total Submitted *	98
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	56
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	39
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/18/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,070
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	9,986

Replacement Applications Generated

Total Generated	3,526
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Applications Submitted

Total Submitted *	12,574
Sub-Total Submitted from Mass Mailing	5,588
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	705
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	6,986
Submitted not from Mass Mailing (online)	736
Submitted not from Mass Mailing (print or mail)	6,250

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/18/2017 - 6:00 PM 12/19/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	39
Sub-Total Requested through City	30
Requested through City (mail)	22
Requested through City (print)	8
Sub-Total Requested through Web Page	9
Requested through Web Page (mail)	4
Requested through Web Page (print)	5

Replacement Applications Requested

Total Requested	18
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Applications Submitted

Total Submitted *	89
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	41
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	40
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/19/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,109
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,025

Replacement Applications Generated

Total Generated	3,544
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Applications Submitted

Total Submitted *	12,663
Sub-Total Submitted from Mass Mailing	5,628
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	745
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,035
Submitted not from Mass Mailing (online)	744
Submitted not from Mass Mailing (print or mail)	6,291

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/19/2017 - 6:00 PM 12/20/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	31
Sub-Total Requested through City	22
Requested through City (mail)	15
Requested through City (print)	7
Sub-Total Requested through Web Page	9
Requested through Web Page (mail)	4
Requested through Web Page (print)	5

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	50
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	23
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	22
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/20/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,140
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,056

Replacement Applications Generated

Total Generated	3,558
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Applications Submitted

Total Submitted *	12,713
Sub-Total Submitted from Mass Mailing	5,650
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	767
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,063
Submitted not from Mass Mailing (online)	749
Submitted not from Mass Mailing (print or mail)	6,314

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/20/2017 - 6:00 PM 12/21/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	34
Sub-Total Requested through City	22
Requested through City (mail)	19
Requested through City (print)	3
Sub-Total Requested through Web Page	12
Requested through Web Page (mail)	2
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	10
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Applications Submitted

Total Submitted *	12
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	2
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	2
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/21/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,174
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,090

Replacement Applications Generated

Total Generated	3,568
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Applications Submitted

Total Submitted *	12,725
Sub-Total Submitted from Mass Mailing	5,652
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	769
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,073
Submitted not from Mass Mailing (online)	757
Submitted not from Mass Mailing (print or mail)	6,316

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/21/2017 - 6:00 PM 12/22/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	41
Sub-Total Requested through City	31
Requested through City (mail)	27
Requested through City (print)	4
Sub-Total Requested through Web Page	10
Requested through Web Page (mail)	3
Requested through Web Page (print)	7

Replacement Applications Requested

Total Requested	15
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Applications Submitted

Total Submitted *	6
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	3
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	1
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/22/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,215
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,131

Replacement Applications Generated

Total Generated	3,583
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Applications Submitted

Total Submitted *	12,731
Sub-Total Submitted from Mass Mailing	5,653
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	770
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,078
Submitted not from Mass Mailing (online)	759
Submitted not from Mass Mailing (print or mail)	6,319

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/22/2017 - 6:00 PM 12/25/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	4
Sub-Total Requested through City	1
Requested through City (mail)	1
Requested through City (print)	0
Sub-Total Requested through Web Page	3
Requested through Web Page (mail)	2
Requested through Web Page (print)	1

Replacement Applications Requested

Total Requested	1
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Applications Submitted

Total Submitted *	3
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/25/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,219
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,135

Replacement Applications Generated

Total Generated	3,584
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Applications Submitted

Total Submitted *	12,734
Sub-Total Submitted from Mass Mailing	5,653
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	770
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,081
Submitted not from Mass Mailing (online)	762
Submitted not from Mass Mailing (print or mail)	6,319

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/25/2017 - 6:00 PM 12/26/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	38
Sub-Total Requested through City	29
Requested through City (mail)	24
Requested through City (print)	5
Sub-Total Requested through Web Page	9
Requested through Web Page (mail)	2
Requested through Web Page (print)	7

Replacement Applications Requested

Total Requested	20
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Applications Submitted

Total Submitted *	155
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	82
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	71
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/26/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,257
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,173

Replacement Applications Generated

Total Generated	3,604
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Applications Submitted

Total Submitted *	12,889
Sub-Total Submitted from Mass Mailing	5,724
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	841
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,165
Submitted not from Mass Mailing (online)	764
Submitted not from Mass Mailing (print or mail)	6,401

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/26/2017 - 6:00 PM 12/27/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	42
Sub-Total Requested through City	31
Requested through City (mail)	25
Requested through City (print)	6
Sub-Total Requested through Web Page	11
Requested through Web Page (mail)	1
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	12
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Applications Submitted

Total Submitted *	12
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	5
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	3
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/27/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,299
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,215

Replacement Applications Generated

Total Generated	3,616
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Applications Submitted

Total Submitted *	12,901
Sub-Total Submitted from Mass Mailing	5,727
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	844
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,174
Submitted not from Mass Mailing (online)	768
Submitted not from Mass Mailing (print or mail)	6,406

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/27/2017 - 6:00 PM 12/28/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	43
Sub-Total Requested through City	32
Requested through City (mail)	29
Requested through City (print)	3
Sub-Total Requested through Web Page	11
Requested through Web Page (mail)	2
Requested through Web Page (print)	9

Replacement Applications Requested

Total Requested	12
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Applications Submitted

Total Submitted *	84
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	51
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	31
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/28/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,342
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,258

Replacement Applications Generated

Total Generated	3,628
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Applications Submitted

Total Submitted *	12,985
Sub-Total Submitted from Mass Mailing	5,758
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	875
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,227
Submitted not from Mass Mailing (online)	770
Submitted not from Mass Mailing (print or mail)	6,457

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/28/2017 - 6:00 PM 12/29/2017)

Applications Requested (excluding Replacement Applications)

Total Requested	28
Sub-Total Requested through City	17
Requested through City (mail)	12
Requested through City (print)	5
Sub-Total Requested through Web Page	11
Requested through Web Page (mail)	2
Requested through Web Page (print)	9

Replacement Applications Requested

Total Requested	13
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Applications Submitted

Total Submitted *	24
Submitted Online	1
Submitted via Vanguard not from Mass Mailing	13
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	10
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 12/29/2017)

Applications Generated (excluding Replacement Applications)

Total Generated	27,370
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,286

Replacement Applications Generated

Total Generated	3,641
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Applications Submitted

Total Submitted *	13,009
Sub-Total Submitted from Mass Mailing	5,768
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	885
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,241
Submitted not from Mass Mailing (online)	771
Submitted not from Mass Mailing (print or mail)	6,470

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 12/29/2017 - 6:00 PM 1/1/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	14
Sub-Total Requested through City	6
Requested through City (mail)	6
Requested through City (print)	0
Sub-Total Requested through Web Page	8
Requested through Web Page (mail)	3
Requested through Web Page (print)	5

Replacement Applications Requested

Total Requested	5
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Applications Submitted

Total Submitted *	5
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/1/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	27,384
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,300

Replacement Applications Generated

Total Generated	3,646
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Applications Submitted

Total Submitted *	13,014
Sub-Total Submitted from Mass Mailing	5,768
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	885
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,246
Submitted not from Mass Mailing (online)	776
Submitted not from Mass Mailing (print or mail)	6,470

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/1/2018 - 6:00 PM 1/2/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	45
Sub-Total Requested through City	35
Requested through City (mail)	28
Requested through City (print)	7
Sub-Total Requested through Web Page	10
Requested through Web Page (mail)	1
Requested through Web Page (print)	9

Replacement Applications Requested

Total Requested	21
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Applications Submitted

Total Submitted *	49
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	26
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	21
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/2/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	27,429
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,658
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,345

Replacement Applications Generated

Total Generated	3,667
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Applications Submitted

Total Submitted *	13,063
Sub-Total Submitted from Mass Mailing	5,789
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	906
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,274
Submitted not from Mass Mailing (online)	778
Submitted not from Mass Mailing (print or mail)	6,496

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/2/2018 - 6:00 PM 1/3/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	67
Sub-Total Requested through City	45
Requested through City (mail)	33
Requested through City (print)	12
Sub-Total Requested through Web Page	22
Requested through Web Page (mail)	7
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	15
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Applications Submitted

Total Submitted *	61
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	23
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	30
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/3/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	27,760
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,412

Replacement Applications Generated

Total Generated	3,682
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Applications Submitted

Total Submitted *	13,124
Sub-Total Submitted from Mass Mailing	5,819
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	936
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,305
Submitted not from Mass Mailing (online)	786
Submitted not from Mass Mailing (print or mail)	6,519

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/3/2018 - 6:00 PM 1/4/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	27
Sub-Total Requested through City	20
Requested through City (mail)	19
Requested through City (print)	1
Sub-Total Requested through Web Page	7
Requested through Web Page (mail)	4
Requested through Web Page (print)	3

Replacement Applications Requested

Total Requested	4
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Applications Submitted

Total Submitted *	76
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	50
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	21
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/4/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	27,787
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,439

Replacement Applications Generated

Total Generated	3,686
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Applications Submitted

Total Submitted *	13,200
Sub-Total Submitted from Mass Mailing	5,840
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	957
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,360
Submitted not from Mass Mailing (online)	791
Submitted not from Mass Mailing (print or mail)	6,569

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/4/2018 - 6:00 PM 1/5/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	4
Sub-Total Requested through City	0
Requested through City (mail)	0
Requested through City (print)	0
Sub-Total Requested through Web Page	4
Requested through Web Page (mail)	1
Requested through Web Page (print)	3

Replacement Applications Requested

Total Requested	0
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Applications Submitted

Total Submitted *	1
Submitted Online	1
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/5/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	27,791
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,443

Replacement Applications Generated

Total Generated	3,686
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Applications Submitted

Total Submitted *	13,201
Sub-Total Submitted from Mass Mailing	5,840
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	957
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,361
Submitted not from Mass Mailing (online)	792
Submitted not from Mass Mailing (print or mail)	6,569

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/5/2018 - 6:00 PM 1/8/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	58
Sub-Total Requested through City	40
Requested through City (mail)	32
Requested through City (print)	8
Sub-Total Requested through Web Page	18
Requested through Web Page (mail)	7
Requested through Web Page (print)	11

Replacement Applications Requested

Total Requested	15
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Applications Submitted

Total Submitted *	17
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	7
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	5
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/8/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	27,849
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,501

Replacement Applications Generated

Total Generated	3,701
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Applications Submitted

Total Submitted *	13,218
Sub-Total Submitted from Mass Mailing	5,845
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	962
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,373
Submitted not from Mass Mailing (online)	797
Submitted not from Mass Mailing (print or mail)	6,576

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/8/2018 - 6:00 PM 1/9/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	44
Sub-Total Requested through City	25
Requested through City (mail)	15
Requested through City (print)	10
Sub-Total Requested through Web Page	19
Requested through Web Page (mail)	4
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	17
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Applications Submitted

Total Submitted *	90
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	67
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	19
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/9/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	27,893
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,545

Replacement Applications Generated

Total Generated	3,718
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Applications Submitted

Total Submitted *	13,308
Sub-Total Submitted from Mass Mailing	5,864
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	981
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,444
Submitted not from Mass Mailing (online)	801
Submitted not from Mass Mailing (print or mail)	6,643

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/9/2018 - 6:00 PM 1/10/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	58
Sub-Total Requested through City	44
Requested through City (mail)	34
Requested through City (print)	10
Sub-Total Requested through Web Page	14
Requested through Web Page (mail)	4
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	18
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Applications Submitted

Total Submitted *	4
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	1
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/10/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	27,951
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,603

Replacement Applications Generated

Total Generated	3,736
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Applications Submitted

Total Submitted *	13,312
Sub-Total Submitted from Mass Mailing	5,865
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	982
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,447
Submitted not from Mass Mailing (online)	804
Submitted not from Mass Mailing (print or mail)	6,643

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/10/2018 - 6:00 PM 1/11/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	55
Sub-Total Requested through City	38
Requested through City (mail)	30
Requested through City (print)	8
Sub-Total Requested through Web Page	17
Requested through Web Page (mail)	4
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	28
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Applications Submitted

Total Submitted *	3
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/11/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,006
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,658

Replacement Applications Generated

Total Generated	3,764
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Applications Submitted

Total Submitted *	13,315
Sub-Total Submitted from Mass Mailing	5,865
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	982
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,450
Submitted not from Mass Mailing (online)	807
Submitted not from Mass Mailing (print or mail)	6,643

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/11/2018 - 6:00 PM 1/12/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	48
Sub-Total Requested through City	34
Requested through City (mail)	22
Requested through City (print)	12
Sub-Total Requested through Web Page	14
Requested through Web Page (mail)	4
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	15
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Applications Submitted

Total Submitted *	59
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	44
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	13
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/12/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,054
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,706

Replacement Applications Generated

Total Generated	3,779
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Applications Submitted

Total Submitted *	13,374
Sub-Total Submitted from Mass Mailing	5,878
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	995
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,496
Submitted not from Mass Mailing (online)	809
Submitted not from Mass Mailing (print or mail)	6,687

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/12/2018 - 6:00 PM 1/15/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	23
Sub-Total Requested through City	13
Requested through City (mail)	9
Requested through City (print)	4
Sub-Total Requested through Web Page	10
Requested through Web Page (mail)	4
Requested through Web Page (print)	6

Replacement Applications Requested

Total Requested	0
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Applications Submitted

Total Submitted *	49
Submitted Online	2
Submitted via Vanguard not from Mass Mailing	37
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	10
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/15/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,077
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,729

Replacement Applications Generated

Total Generated	3,779
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Applications Submitted

Total Submitted *	13,423
Sub-Total Submitted from Mass Mailing	5,888
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	1,005
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,535
Submitted not from Mass Mailing (online)	811
Submitted not from Mass Mailing (print or mail)	6,724

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/15/2018 - 6:00 PM 1/16/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	73
Sub-Total Requested through City	44
Requested through City (mail)	26
Requested through City (print)	18
Sub-Total Requested through Web Page	29
Requested through Web Page (mail)	4
Requested through Web Page (print)	25

Replacement Applications Requested

Total Requested	25
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Applications Submitted

Total Submitted *	8
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	3
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	1
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/16/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,150
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,802

Replacement Applications Generated

Total Generated	3,804
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Applications Submitted

Total Submitted *	13,431
Sub-Total Submitted from Mass Mailing	5,889
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	1,006
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,542
Submitted not from Mass Mailing (online)	815
Submitted not from Mass Mailing (print or mail)	6,727

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/16/2018 - 6:00 PM 1/17/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	75
Sub-Total Requested through City	54
Requested through City (mail)	45
Requested through City (print)	9
Sub-Total Requested through Web Page	21
Requested through Web Page (mail)	12
Requested through Web Page (print)	9

Replacement Applications Requested

Total Requested	17
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Applications Submitted

Total Submitted *	15
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	9
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	3
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/17/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,225
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,877

Replacement Applications Generated

Total Generated	3,821
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Applications Submitted

Total Submitted *	13,446
Sub-Total Submitted from Mass Mailing	5,892
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	1,009
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,554
Submitted not from Mass Mailing (online)	818
Submitted not from Mass Mailing (print or mail)	6,736

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/17/2018 - 6:00 PM 1/18/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	76
Sub-Total Requested through City	61
Requested through City (mail)	45
Requested through City (print)	16
Sub-Total Requested through Web Page	15
Requested through Web Page (mail)	6
Requested through Web Page (print)	9

Replacement Applications Requested

Total Requested	27
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Applications Submitted

Total Submitted *	89
Submitted Online	1
Submitted via Vanguard not from Mass Mailing	70
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	18
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/18/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,301
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	10,953

Replacement Applications Generated

Total Generated	3,848
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Applications Submitted

Total Submitted *	13,535
Sub-Total Submitted from Mass Mailing	5,910
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	1,027
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,625
Submitted not from Mass Mailing (online)	819
Submitted not from Mass Mailing (print or mail)	6,806

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/18/2018 - 6:00 PM 1/19/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	70
Sub-Total Requested through City	58
Requested through City (mail)	48
Requested through City (print)	10
Sub-Total Requested through Web Page	12
Requested through Web Page (mail)	6
Requested through Web Page (print)	6

Replacement Applications Requested

Total Requested	24
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Applications Submitted

Total Submitted *	26
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	14
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	6
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/19/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,371
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,023

Replacement Applications Generated

Total Generated	3,872
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Applications Submitted

Total Submitted *	13,561
Sub-Total Submitted from Mass Mailing	5,916
Submitted from June Mass Mailing	4,883
Submitted from WRAP Recert Mass Mailing	1,033
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,645
Submitted not from Mass Mailing (online)	825
Submitted not from Mass Mailing (print or mail)	6,820

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/19/2018 - 6:00 PM 1/22/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	70
Sub-Total Requested through City	50
Requested through City (mail)	45
Requested through City (print)	5
Sub-Total Requested through Web Page	20
Requested through Web Page (mail)	6
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	27
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Applications Submitted

Total Submitted *	56
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	33
Submitted via Vanguard from June Mass Mailing	1
Submitted via Vanguard from WRAP Recert Mass Mailing	12
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/22/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,441
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,093

Replacement Applications Generated

Total Generated	3,899
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Applications Submitted

Total Submitted *	13,617
Sub-Total Submitted from Mass Mailing	5,929
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,045
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,688
Submitted not from Mass Mailing (online)	835
Submitted not from Mass Mailing (print or mail)	6,853

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/22/2018 - 6:00 PM 1/23/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	67
Sub-Total Requested through City	49
Requested through City (mail)	36
Requested through City (print)	13
Sub-Total Requested through Web Page	18
Requested through Web Page (mail)	4
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	30
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Applications Submitted

Total Submitted *	81
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	55
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	20
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/23/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,508
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,160

Replacement Applications Generated

Total Generated	3,929
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Applications Submitted

Total Submitted *	13,698
Sub-Total Submitted from Mass Mailing	5,949
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,065
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,749
Submitted not from Mass Mailing (online)	841
Submitted not from Mass Mailing (print or mail)	6,908

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/23/2018 - 6:00 PM 1/24/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	51
Sub-Total Requested through City	36
Requested through City (mail)	28
Requested through City (print)	8
Sub-Total Requested through Web Page	15
Requested through Web Page (mail)	2
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	26
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Applications Submitted

Total Submitted *	18
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	8
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	5
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/24/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,559
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,211

Replacement Applications Generated

Total Generated	3,955
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Applications Submitted

Total Submitted *	13,716
Sub-Total Submitted from Mass Mailing	5,954
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,070
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,762
Submitted not from Mass Mailing (online)	846
Submitted not from Mass Mailing (print or mail)	6,916

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/24/2018 - 6:00 PM 1/25/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	59
Sub-Total Requested through City	38
Requested through City (mail)	28
Requested through City (print)	10
Sub-Total Requested through Web Page	21
Requested through Web Page (mail)	2
Requested through Web Page (print)	19

Replacement Applications Requested

Total Requested	14
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Applications Submitted

Total Submitted *	44
Submitted Online	7
Submitted via Vanguard not from Mass Mailing	26
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	11
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/25/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,618
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,270

Replacement Applications Generated

Total Generated	3,969
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Applications Submitted

Total Submitted *	13,760
Sub-Total Submitted from Mass Mailing	5,965
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,081
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,795
Submitted not from Mass Mailing (online)	853
Submitted not from Mass Mailing (print or mail)	6,942

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/25/2018 - 6:00 PM 1/26/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	101
Sub-Total Requested through City	78
Requested through City (mail)	66
Requested through City (print)	12
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	7
Requested through Web Page (print)	16

Replacement Applications Requested

Total Requested	23
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Applications Submitted

Total Submitted *	37
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	21
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	11
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/26/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,719
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,371

Replacement Applications Generated

Total Generated	3,992
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Applications Submitted

Total Submitted *	13,797
Sub-Total Submitted from Mass Mailing	5,976
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,092
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,821
Submitted not from Mass Mailing (online)	858
Submitted not from Mass Mailing (print or mail)	6,963

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/26/2018 - 6:00 PM 1/29/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	127
Sub-Total Requested through City	98
Requested through City (mail)	78
Requested through City (print)	20
Sub-Total Requested through Web Page	29
Requested through Web Page (mail)	9
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	28
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Applications Submitted

Total Submitted *	109
Submitted Online	10
Submitted via Vanguard not from Mass Mailing	75
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	24
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/29/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,846
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,498

Replacement Applications Generated

Total Generated	4,020
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Applications Submitted

Total Submitted *	13,906
Sub-Total Submitted from Mass Mailing	6,000
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,116
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,906
Submitted not from Mass Mailing (online)	868
Submitted not from Mass Mailing (print or mail)	7,038

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/29/2018 - 6:00 PM 1/30/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	75
Sub-Total Requested through City	53
Requested through City (mail)	42
Requested through City (print)	11
Sub-Total Requested through Web Page	22
Requested through Web Page (mail)	8
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	21
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Applications Submitted

Total Submitted *	90
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	72
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	9
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/30/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,921
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,573

Replacement Applications Generated

Total Generated	4,041
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Applications Submitted

Total Submitted *	13,996
Sub-Total Submitted from Mass Mailing	6,009
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,125
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	7,987
Submitted not from Mass Mailing (online)	877
Submitted not from Mass Mailing (print or mail)	7,110

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/30/2018 - 6:00 PM 1/31/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	75
Sub-Total Requested through City	57
Requested through City (mail)	44
Requested through City (print)	13
Sub-Total Requested through Web Page	18
Requested through Web Page (mail)	5
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	28
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Applications Submitted

Total Submitted *	28
Submitted Online	7
Submitted via Vanguard not from Mass Mailing	17
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	4
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 1/31/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	28,996
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,648

Replacement Applications Generated

Total Generated	4,069
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Applications Submitted

Total Submitted *	14,024
Sub-Total Submitted from Mass Mailing	6,013
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,129
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,011
Submitted not from Mass Mailing (online)	884
Submitted not from Mass Mailing (print or mail)	7,127

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 1/31/2018 - 6:00 PM 2/1/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	92
Sub-Total Requested through City	60
Requested through City (mail)	44
Requested through City (print)	16
Sub-Total Requested through Web Page	32
Requested through Web Page (mail)	15
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	26
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Applications Submitted

Total Submitted *	74
Submitted Online	1
Submitted via Vanguard not from Mass Mailing	59
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	14
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/1/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,088
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,740

Replacement Applications Generated

Total Generated	4,095
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Applications Submitted

Total Submitted *	14,098
Sub-Total Submitted from Mass Mailing	6,027
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,143
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,071
Submitted not from Mass Mailing (online)	885
Submitted not from Mass Mailing (print or mail)	7,186

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/1/2018 - 6:00 PM 2/2/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	65
Sub-Total Requested through City	49
Requested through City (mail)	38
Requested through City (print)	11
Sub-Total Requested through Web Page	16
Requested through Web Page (mail)	5
Requested through Web Page (print)	11

Replacement Applications Requested

Total Requested	25
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Applications Submitted

Total Submitted *	50
Submitted Online	12
Submitted via Vanguard not from Mass Mailing	32
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	6
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/2/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,153
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,805

Replacement Applications Generated

Total Generated	4,120
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Applications Submitted

Total Submitted *	14,148
Sub-Total Submitted from Mass Mailing	6,033
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,149
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,115
Submitted not from Mass Mailing (online)	897
Submitted not from Mass Mailing (print or mail)	7,218

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/2/2018 - 6:00 PM 2/5/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	95
Sub-Total Requested through City	70
Requested through City (mail)	57
Requested through City (print)	13
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	12
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	30
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Applications Submitted

Total Submitted *	16
Submitted Online	15
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	1
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/5/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,248
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	2,922
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,900

Replacement Applications Generated

Total Generated	4,150
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Applications Submitted

Total Submitted *	14,164
Sub-Total Submitted from Mass Mailing	6,034
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,150
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,130
Submitted not from Mass Mailing (online)	912
Submitted not from Mass Mailing (print or mail)	7,218

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/5/2018 - 6:00 PM 2/6/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	80
Sub-Total Requested through City	52
Requested through City (mail)	43
Requested through City (print)	9
Sub-Total Requested through Web Page	28
Requested through Web Page (mail)	10
Requested through Web Page (print)	18

Replacement Applications Requested

Total Requested	25
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Applications Submitted

Total Submitted *	36
Submitted Online	13
Submitted via Vanguard not from Mass Mailing	18
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	5
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/6/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,623
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,217
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	11,980

Replacement Applications Generated

Total Generated	4,175
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Applications Submitted

Total Submitted *	14,200
Sub-Total Submitted from Mass Mailing	6,039
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,155
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,161
Submitted not from Mass Mailing (online)	925
Submitted not from Mass Mailing (print or mail)	7,236

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/6/2018 - 6:00 PM 2/7/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	71
Sub-Total Requested through City	54
Requested through City (mail)	43
Requested through City (print)	11
Sub-Total Requested through Web Page	17
Requested through Web Page (mail)	6
Requested through Web Page (print)	11

Replacement Applications Requested

Total Requested	28
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Applications Submitted

Total Submitted *	11
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	3
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/7/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,697
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,051

Replacement Applications Generated

Total Generated	4,203
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Applications Submitted

Total Submitted *	14,211
Sub-Total Submitted from Mass Mailing	6,039
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,155
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,172
Submitted not from Mass Mailing (online)	933
Submitted not from Mass Mailing (print or mail)	7,239

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/7/2018 - 6:00 PM 2/8/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	2
Sub-Total Requested through City	0
Requested through City (mail)	0
Requested through City (print)	0
Sub-Total Requested through Web Page	2
Requested through Web Page (mail)	0
Requested through Web Page (print)	2

Replacement Applications Requested

Total Requested	0
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Applications Submitted

Total Submitted *	121
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	96
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	22
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/8/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,699
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,053

Replacement Applications Generated

Total Generated	4,203
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Applications Submitted

Total Submitted *	14,332
Sub-Total Submitted from Mass Mailing	6,061
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,177
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,271
Submitted not from Mass Mailing (online)	936
Submitted not from Mass Mailing (print or mail)	7,335

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/8/2018 - 6:00 PM 2/9/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	64
Sub-Total Requested through City	46
Requested through City (mail)	25
Requested through City (print)	21
Sub-Total Requested through Web Page	18
Requested through Web Page (mail)	8
Requested through Web Page (print)	10

Replacement Applications Requested

Total Requested	38
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Applications Submitted

Total Submitted *	53
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	40
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	9
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/9/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,763
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,117

Replacement Applications Generated

Total Generated	4,241
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Applications Submitted

Total Submitted *	14,385
Sub-Total Submitted from Mass Mailing	6,070
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,186
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,315
Submitted not from Mass Mailing (online)	940
Submitted not from Mass Mailing (print or mail)	7,375

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/9/2018 - 6:00 PM 2/12/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	85
Sub-Total Requested through City	62
Requested through City (mail)	47
Requested through City (print)	15
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	6
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	26
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Applications Submitted

Total Submitted *	51
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	32
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	14
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/12/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,848
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,202

Replacement Applications Generated

Total Generated	4,267
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Applications Submitted

Total Submitted *	14,436
Sub-Total Submitted from Mass Mailing	6,084
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,200
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,352
Submitted not from Mass Mailing (online)	945
Submitted not from Mass Mailing (print or mail)	7,407

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/12/2018 - 6:00 PM 2/13/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	91
Sub-Total Requested through City	61
Requested through City (mail)	50
Requested through City (print)	11
Sub-Total Requested through Web Page	30
Requested through Web Page (mail)	9
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	28
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Applications Submitted

Total Submitted *	20
Submitted Online	17
Submitted via Vanguard not from Mass Mailing	3
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/13/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	29,939
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,293

Replacement Applications Generated

Total Generated	4,295
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Applications Submitted

Total Submitted *	14,456
Sub-Total Submitted from Mass Mailing	6,084
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,200
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,372
Submitted not from Mass Mailing (online)	962
Submitted not from Mass Mailing (print or mail)	7,410

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/13/2018 - 6:00 PM 2/14/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	79
Sub-Total Requested through City	58
Requested through City (mail)	44
Requested through City (print)	14
Sub-Total Requested through Web Page	21
Requested through Web Page (mail)	6
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	25
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Applications Submitted

Total Submitted *	17
Submitted Online	11
Submitted via Vanguard not from Mass Mailing	6
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/14/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,018
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,372

Replacement Applications Generated

Total Generated	4,320
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Applications Submitted

Total Submitted *	14,473
Sub-Total Submitted from Mass Mailing	6,084
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,200
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,389
Submitted not from Mass Mailing (online)	973
Submitted not from Mass Mailing (print or mail)	7,416

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/14/2018 - 6:00 PM 2/15/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	90
Sub-Total Requested through City	65
Requested through City (mail)	59
Requested through City (print)	6
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	4
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	27
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Applications Submitted

Total Submitted *	15
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	6
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/15/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,108
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,462

Replacement Applications Generated

Total Generated	4,347
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Applications Submitted

Total Submitted *	14,488
Sub-Total Submitted from Mass Mailing	6,084
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,200
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,404
Submitted not from Mass Mailing (online)	982
Submitted not from Mass Mailing (print or mail)	7,422

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/15/2018 - 6:00 PM 2/16/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	64
Sub-Total Requested through City	41
Requested through City (mail)	33
Requested through City (print)	8
Sub-Total Requested through Web Page	23
Requested through Web Page (mail)	3
Requested through Web Page (print)	20

Replacement Applications Requested

Total Requested	17
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Applications Submitted

Total Submitted *	222
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	180
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	37
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/16/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,172
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,526

Replacement Applications Generated

Total Generated	4,364
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Applications Submitted

Total Submitted *	14,710
Sub-Total Submitted from Mass Mailing	6,121
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,237
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,589
Submitted not from Mass Mailing (online)	987
Submitted not from Mass Mailing (print or mail)	7,602

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/16/2018 - 6:00 PM 2/19/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	8
Sub-Total Requested through City	2
Requested through City (mail)	1
Requested through City (print)	1
Sub-Total Requested through Web Page	6
Requested through Web Page (mail)	3
Requested through Web Page (print)	3

Replacement Applications Requested

Total Requested	0
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Applications Submitted

Total Submitted *	47
Submitted Online	4
Submitted via Vanguard not from Mass Mailing	34
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	9
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/19/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,180
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,534

Replacement Applications Generated

Total Generated	4,364
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Applications Submitted

Total Submitted *	14,757
Sub-Total Submitted from Mass Mailing	6,130
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,246
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,627
Submitted not from Mass Mailing (online)	991
Submitted not from Mass Mailing (print or mail)	7,636

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/19/2018 - 6:00 PM 2/20/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	71
Sub-Total Requested through City	47
Requested through City (mail)	38
Requested through City (print)	9
Sub-Total Requested through Web Page	24
Requested through Web Page (mail)	11
Requested through Web Page (print)	13

Replacement Applications Requested

Total Requested	49
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Applications Submitted

Total Submitted *	6
Submitted Online	3
Submitted via Vanguard not from Mass Mailing	3
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/20/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,251
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,605

Replacement Applications Generated

Total Generated	4,413
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Applications Submitted

Total Submitted *	14,763
Sub-Total Submitted from Mass Mailing	6,130
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,246
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,633
Submitted not from Mass Mailing (online)	994
Submitted not from Mass Mailing (print or mail)	7,639

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/20/2018 - 6:00 PM 2/21/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	84
Sub-Total Requested through City	48
Requested through City (mail)	36
Requested through City (print)	12
Sub-Total Requested through Web Page	36
Requested through Web Page (mail)	15
Requested through Web Page (print)	21

Replacement Applications Requested

Total Requested	44
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Applications Submitted

Total Submitted *	6
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	0
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/21/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,335
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,689

Replacement Applications Generated

Total Generated	4,457
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Applications Submitted

Total Submitted *	14,769
Sub-Total Submitted from Mass Mailing	6,130
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,246
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,639
Submitted not from Mass Mailing (online)	1,000
Submitted not from Mass Mailing (print or mail)	7,639

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/21/2018 - 6:00 PM 2/22/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	79
Sub-Total Requested through City	54
Requested through City (mail)	36
Requested through City (print)	18
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	9
Requested through Web Page (print)	16

Replacement Applications Requested

Total Requested	40
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Applications Submitted

Total Submitted *	140
Submitted Online	7
Submitted via Vanguard not from Mass Mailing	105
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	28
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/22/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,414
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,768

Replacement Applications Generated

Total Generated	4,497
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Applications Submitted

Total Submitted *	14,909
Sub-Total Submitted from Mass Mailing	6,158
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,274
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,751
Submitted not from Mass Mailing (online)	1,007
Submitted not from Mass Mailing (print or mail)	7,744

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/22/2018 - 6:00 PM 2/23/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	93
Sub-Total Requested through City	67
Requested through City (mail)	49
Requested through City (print)	18
Sub-Total Requested through Web Page	26
Requested through Web Page (mail)	12
Requested through Web Page (print)	14

Replacement Applications Requested

Total Requested	40
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Applications Submitted

Total Submitted *	67
Submitted Online	6
Submitted via Vanguard not from Mass Mailing	46
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	15
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/23/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,507
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,861

Replacement Applications Generated

Total Generated	4,537
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Applications Submitted

Total Submitted *	14,976
Sub-Total Submitted from Mass Mailing	6,173
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,289
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,803
Submitted not from Mass Mailing (online)	1,013
Submitted not from Mass Mailing (print or mail)	7,790

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/23/2018 - 6:00 PM 2/26/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	113
Sub-Total Requested through City	86
Requested through City (mail)	66
Requested through City (print)	20
Sub-Total Requested through Web Page	27
Requested through Web Page (mail)	9
Requested through Web Page (print)	18

Replacement Applications Requested

Total Requested	64
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Applications Submitted

Total Submitted *	48
Submitted Online	13
Submitted via Vanguard not from Mass Mailing	32
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	3
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/26/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,620
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	12,974

Replacement Applications Generated

Total Generated	4,601
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Applications Submitted

Total Submitted *	15,024
Sub-Total Submitted from Mass Mailing	6,176
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,292
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	8,848
Submitted not from Mass Mailing (online)	1,026
Submitted not from Mass Mailing (print or mail)	7,822

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/26/2018 - 6:00 PM 2/27/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	84
Sub-Total Requested through City	59
Requested through City (mail)	42
Requested through City (print)	17
Sub-Total Requested through Web Page	25
Requested through Web Page (mail)	10
Requested through Web Page (print)	15

Replacement Applications Requested

Total Requested	52
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Applications Submitted

Total Submitted *	178
Submitted Online	9
Submitted via Vanguard not from Mass Mailing	143
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	26
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/27/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,704
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	13,058

Replacement Applications Generated

Total Generated	4,653
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Applications Submitted

Total Submitted *	15,202
Sub-Total Submitted from Mass Mailing	6,202
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,318
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	9,000
Submitted not from Mass Mailing (online)	1,035
Submitted not from Mass Mailing (print or mail)	7,965

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/27/2018 - 6:00 PM 2/28/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	69
Sub-Total Requested through City	41
Requested through City (mail)	28
Requested through City (print)	13
Sub-Total Requested through Web Page	28
Requested through Web Page (mail)	4
Requested through Web Page (print)	24

Replacement Applications Requested

Total Requested	58
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Applications Submitted

Total Submitted *	16
Submitted Online	8
Submitted via Vanguard not from Mass Mailing	8
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	0
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 2/28/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,773
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	13,127

Replacement Applications Generated

Total Generated	4,711
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Applications Submitted

Total Submitted *	15,218
Sub-Total Submitted from Mass Mailing	6,202
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,318
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	9,016
Submitted not from Mass Mailing (online)	1,043
Submitted not from Mass Mailing (print or mail)	7,973

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Summary of Application Activity (6:00 PM 2/28/2018 - 6:00 PM 3/1/2018)

Applications Requested (excluding Replacement Applications)

Total Requested	72
Sub-Total Requested through City	51
Requested through City (mail)	39
Requested through City (print)	12
Sub-Total Requested through Web Page	21
Requested through Web Page (mail)	4
Requested through Web Page (print)	17

Replacement Applications Requested

Total Requested	30
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Applications Submitted

Total Submitted *	111
Submitted Online	5
Submitted via Vanguard not from Mass Mailing	92
Submitted via Vanguard from June Mass Mailing	0
Submitted via Vanguard from WRAP Recert Mass Mailing	14
Submitted via Vanguard from Senior Citizens Mass Mailing	0

Cumulative Totals (12:00 AM 7/1/2017 - 6:00 PM 3/1/2018)

Applications Generated (excluding Replacement Applications)

Total Generated	30,845
Generated through the June Mass Mailing	14,426
Generated through the WRAP Recert Mass Mailing	3,220
Generated through the Senior Citizens Mass Mailing	0
Generated not through Mass Mailings	13,199

Replacement Applications Generated

Total Generated	4,741
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Applications Submitted

Total Submitted *	15,329
Sub-Total Submitted from Mass Mailing	6,216
Submitted from June Mass Mailing	4,884
Submitted from WRAP Recert Mass Mailing	1,332
Submitted from Senior Citizens Mass Mailing	0
Sub-Total Submitted not from Mass Mailing	9,113
Submitted not from Mass Mailing (online)	1,048
Submitted not from Mass Mailing (print or mail)	8,065

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current application.

Applications Requested and Submitted Report

Filter	Value
Status Start Date	
Status End Date	
Hours	COB to COB

Performance Measures Report - 1/30/18 Part 1 of 3

Initial Decisions <= 30 Days		
Initial Decision	July 1- September 30	October 1- December 31
Approved	1,329	165
Denied	63	6
Incomplete	1,585	265
<i>Initial Decisions <= 30 Days</i>	2,977	436
<i>Total Submitted Applications</i>	8,702	4,310
<i>Initial Decisions <= 30 Days, as Percent of Total</i>	34.21%	10.12%

Initial Decisions Made in >30 and <= 60 Days		
Initial Decision	July 1- September 30	October 1- December 31
Approved	406	360
Denied	13	42
Incomplete	2,173	595
<i>Initial Decisions Made in >30 and <= 60 Days</i>	2,592	997
<i>Total Submitted Applications</i>	8,702	4,310
<i>Initial Decisions Made in >30 and <= 60 Days, as Percent of</i>	29.79%	23.13%

Initial Decisions Made in >60 and <= 90 Days		
Initial Decision	July 1- September 30	October 1- December 31
Approved	199	270
Denied	29	46
Incomplete	292	326
<i>Initial Decisions Made in >60 and <= 90 Days</i>	520	642
<i>Total Submitted Applications</i>	8,702	4,310
<i>Initial Decisions Made in >60 and <= 90 Days, as Percent of</i>	5.98%	14.90%

Initial Decisions Made in >90 and <= 120 Days		
Initial Decision	July 1- September 30	October 1- December 31
Approved	367	45
Denied	42	25
Incomplete	138	59
<i>Initial Decisions Made in >90 and <= 120 Days</i>	547	129
<i>Total Submitted Applications</i>	8,702	4,310
<i>Initial Decisions Made in >90 and <= 120 Days, as Percent of</i>	6.29%	2.99%

Performance Measures Report - 1/30/18 Part 2 of 3

Initial Decisions Made in >120 Days		
Initial Decision	July 1- September 30	October 1- December 31
Approved	1,231	0
Denied	181	0
Incomplete	406	0
<i>Initial Decisions Made in >120 Days</i>	1,818	0
<i>Total Submitted Applications</i>	8,702	4,310
<i>Initial Decisions Made in >120 Days, as Percent of Total</i>	20.89%	0.00%

Application Status Updates Summary

	July 1- September 30	October 1- December 31
For applications submitted		
This percent had an initial Status Update within 30 days:	34%	10%
This percent had an initial Status Update in 31-60 days:	30%	23%
This percent had an initial Status Update in 61-90 days:	6%	15%
This percent had an initial Status Update in 91-120 days:	6%	3%
This percent had an initial Status Update in 121+ days:	21%	0%
<i>This percent have yet to be decided as of this report (1/30/18):</i>	3%	49%

Status Updates Summary - Approvals

	July 1- September 30	October 1- December 31
For applications submitted		
This many were approved within 30 days:	1,329	165
This many were approved in 31-60 days:	406	360
This many were approved in 61-90 days:	199	270
This many were approved in 91-120 days:	367	45
This many were approved in 121+ days:	1,231	-
<i>This many have been approved, in total:</i>	3,532	840

Status Updates Summary - Denials

	July 1- September 30	October 1- December 31
For applications submitted		
This many were denied within 30 days:	63	6
This many were denied in 31-60 days:	13	42
This many were denied in 61-90 days:	29	46
This many were denied in 91-120 days:	42	25
This many were denied in 121+ days:	181	-
<i>This many have been denied, in total:</i>	328	119

Status Updates Summary - Incompletes

	July 1- September 30	October 1- December 31
For applications submitted		
This many were determined to be incomplete within 30 days:	1,585	265
This many were determined to be incomplete in 31-60 days:	2,173	595
This many were determined to be incomplete in 61-90 days:	292	326
This many were determined to be incomplete in 91-120 days:	138	59
This many were determined to be incomplete in 121+ days:	406	-
<i>This many have been determined to be incomplete, in total:</i>	<i>4,594</i>	<i>1,245</i>

Status Updates Summary - All Status Updates

	July 1- September 30	October 1- December 31
For applications submitted		
This many had initial status updates within 30 days:	2,977	436
This many had initial status updates in 31-60 days:	2,592	997
This many had initial status updates in 61-90 days:	520	642
This many had initial status updates in 91-120 days:	547	129
This many had initial status updates in 121+ days:	1,818	-
<i>This many have had an initial Status Update, in total:</i>	<i>8,454</i>	<i>2,204</i>
 This many remain In Progress, as of 1/30/18:	 248	 2,106

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 10/29/2017 and 11/4/2017

Total Submitted:	346
Pending -> In Progress	323
In Progress	23

Of Applications Submitted between 10/29/2017 and 11/4/2017, Status as of 11/4/2017 is:

In Progress:	346
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Section 2) Status Changes between 10/29/2017 and 11/4/2017 on Applications Submitted before 10/29/2017

In Progress:	79
Incomplete -> In Progress	75
Exception -> In Progress	4
Incomplete:	123
In Progress -> Incomplete	123
Denied:	199
In Progress -> Denied	4
Incomplete -> Denied	195
Exception:	31
In Progress -> Exception	31
Approved:	91
In Progress -> Approved	90
Incomplete -> Approved	1
Active:	153
In Progress -> Active	37
Approved -> Active	116
Closed:	2
Active -> Closed	2

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 11/4/2017

Total Submitted:	10,410
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Of All Applications, Status as of 11/4/2017 is:

In Progress:	6,227
Incomplete:	1,375
Expired:	9
Denied:	286
Exception:	145
Approved:	214
Active:	2,151
Closed:	3

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 11/12/2017 and 11/18/2017

Total Submitted:	341
Pending -> In Progress	319
In Progress	22

Of Applications Submitted between 11/12/2017 and 11/18/2017, Status as of 11/18/2017 is:

In Progress:	341
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Section 2) Status Changes between 11/12/2017 and 11/18/2017 on Applications Submitted before 11/12/2017

In Progress:	115
Incomplete -> In Progress	99
Exception -> In Progress	16
Incomplete:	98
In Progress -> Incomplete	98
Denied:	89
In Progress -> Denied	89
Exception:	23
In Progress -> Exception	22
Incomplete -> Exception	1
Approved:	139
In Progress -> Approved	138
Incomplete -> Approved	1
Active:	208
In Progress -> Active	61
Approved -> Active	147
Closed:	4
Approved -> Closed	1
Active -> Closed	3

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 11/18/2017

Total Submitted:	10962
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Of All Applications, Status as of 11/18/2017 is:

In Progress:	6052
Incomplete:	1498
Expired:	9
Denied:	402
Exception:	162
Approved:	353
Active:	2477
Closed:	9

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 11/19/2017 and 11/25/2017

Total Submitted: *	304
Pending -> In Progress	294
In Progress	10

Of Applications Submitted between 11/19/2017 and 11/25/2017, Status as of 11/25/2017

In Progress:	304
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Section 2) Status Changes between 11/19/2017 and 11/25/2017 on Applications Submitted before 11/19/2017

In Progress:	58
Incomplete -> In Progress	53
Exception -> In Progress	5
Incomplete:	47
In Progress -> Incomplete	47
Denied:	657
In Progress -> Denied	86
Incomplete -> Denied	571
Exception:	3
In Progress -> Exception	3
Approved:	85
In Progress -> Approved	84
Incomplete -> Approved	1
Active:	163
In Progress -> Active	31
Approved -> Active	132

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 11/25/2017

Total Submitted: *	11334
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Of All Applications, Status as of 11/25/2017 is:

In Progress:	6163
Incomplete:	920
Expired:	9
Denied:	1059
Exception:	160
Approved:	306
Active:	2640
Closed:	9
Transfer for Data Cleanup: **	68

* Count of Submitted Applications includes those updated from Pending to In Progress by

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 12/10/2017 and 12/16/2017

Total Submitted: *	344
Pending -> In Progress	323
In Progress	21

Of Applications Submitted between 12/10/2017 and 12/16/2017, Status as of 12/16/2017 is:

In Progress:	343
Active:	1

Section 2) Status Changes between 12/10/2017 and 12/16/2017 on Applications Submitted before 12/10/2017

In Progress:	54
Incomplete -> In Progress	53
Exception -> In Progress	1
Incomplete:	190
In Progress -> Incomplete	189
Exception -> Incomplete	1
Denied:	269
In Progress -> Denied	148
Incomplete -> Denied	119
Exception -> Denied	2
Exception:	4
In Progress -> Exception	4
Approved:	462
In Progress -> Approved	456
Incomplete -> Approved	5
Exception -> Approved	1
Active:	408
In Progress -> Active	199
Approved -> Active	209
Closed:	1
Active -> Closed	1

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 12/16/2017

Total Submitted: *	12476
--------------------	-------

Of All Applications, Status as of 12/16/2017 is:

In Progress:	5019
Incomplete:	579
Expired:	11
Denied:	2155
Exception:	151
Approved:	889
Active:	3590
Closed:	12
Transfer for Data Cleanup: **	70

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 12/31/2017 and 1/6/2018

Total Submitted: *	192
Pending -> In Progress	171
In Progress	21

Of Applications Submitted between 12/31/2017 and 1/6/2018, Status as of 1/6/2018 is:

In Progress:	191
Approved:	1

Section 2) Status Changes between 12/31/2017 and 1/6/2018 on Applications Submitted before 12/31/2017

In Progress:	29
Incomplete -> In Progress	27
Exception -> In Progress	2
Incomplete:	77
In Progress -> Incomplete	75
Exception -> Incomplete	2
Denied:	188
In Progress -> Denied	32
Incomplete -> Denied	154
Exception -> Denied	2
Exception:	10
In Progress -> Exception	10
Approved:	140
In Progress -> Approved	128
Incomplete -> Approved	8
Exception -> Approved	4
Active:	365
In Progress -> Active	42
Incomplete -> Active	9
Exception -> Active	2
Approved -> Active	312
Closed:	2
Active -> Closed	2

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 1/6/2018

Total Submitted: *	13202
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Of All Applications, Status as of 1/6/2018 is:

In Progress:	4676
Incomplete:	369
Expired:	11
Denied:	2652
Exception:	69
Approved:	518
Active:	4814
Closed:	20
Transfer for Data Cleanup: **	73

* Count of Submitted Applications includes those updated from Pending to In Progress by staff

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 1/7/2018 and 1/13/2018

Total Submitted: *	175
Pending -> In Progress	158
In Progress	17

Of Applications Submitted between 1/7/2018 and 1/13/2018, Status as of 1/13/2018 is:

In Progress:	168
Incomplete:	5
Active:	2

Section 2) Status Changes between 1/7/2018 and 1/13/2018 on Applications Submitted before 1/7/2018

In Progress:	46
Incomplete -> In Progress	31
Exception -> In Progress	15
Incomplete:	182
In Progress -> Incomplete	182
Denied:	295
In Progress -> Denied	152
Incomplete -> Denied	139
Exception -> Denied	4
Exception:	28
In Progress -> Exception	28
Approved:	312
In Progress -> Approved	306
Incomplete -> Approved	3
Exception -> Approved	3
Active:	381
In Progress -> Active	151
Incomplete -> Active	2
Exception -> Active	1
Approved -> Active	227
Closed:	1
Active -> Closed	1

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 1/13/2018

Total Submitted: *	13377
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Of All Applications, Status as of 1/13/2018 is:

In Progress:	4071
Incomplete:	381
Expired:	11
Denied:	2947
Exception:	74
Approved:	603
Active:	5196
Closed:	21
Transfer for Data Cleanup: **	73

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 1/14/2018 and 1/20/2018

Total Submitted: *	187
Pending -> In Progress	169
In Progress	18

Of Applications Submitted between 1/14/2018 and 1/20/2018, Status as of

In Progress:	182
Incomplete:	3
Approved:	1
Active:	1

Section 2) Status Changes between 1/14/2018 and 1/20/2018 on Applications Submitted before 1/14/2018

In Progress:	24
Incomplete -> In Progress	13
Exception -> In Progress	11
Incomplete:	164
In Progress -> Incomplete	163
Exception -> Incomplete	1
Denied:	313
In Progress -> Denied	122
Incomplete -> Denied	186
Exception -> Denied	5
Exception:	24
In Progress -> Exception	24
Approved:	265
In Progress -> Approved	259
Incomplete -> Approved	2
Exception -> Approved	4
Active:	276
In Progress -> Active	93
Incomplete -> Active	1
Exception -> Active	1
Approved -> Active	181
Closed:	2
Active -> Closed	2
Transfer for Data Cleanup: **	2
In Progress -> Transfer for Data Cleanup **	2

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 1/20/2018

Total Submitted: *	13,564
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Of All Applications, Status as of 1/20/2018 is:

In Progress:	3,614
Incomplete:	346
Expired:	11
Denied:	3,260
Exception:	76
Approved:	688
Active:	5,471
Closed:	23
Transfer for Data Cleanup: **	75

* Count of Submitted Applications includes those updated from Pending to

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 1/21/2018 and 1/27/2018

Total Submitted: *	235
Pending -> In Progress	203
In Progress	32

Of Applications Submitted between 1/21/2018 and 1/27/2018, Status as of 1/27/2018 is:

In Progress:	227
Incomplete:	6
Denied:	1
Active:	1

Section 2) Status Changes between 1/21/2018 and 1/27/2018 on Applications Submitted before 1/21/2018

In Progress:	22
Incomplete -> In Progress	19
Exception -> In Progress	3
Incomplete:	317
In Progress -> Incomplete	313
Exception -> Incomplete	4
Denied:	276
In Progress -> Denied	164
Incomplete -> Denied	108
Exception -> Denied	4
Exception:	32
In Progress -> Exception	32
Approved:	375
In Progress -> Approved	357
Incomplete -> Approved	6
Exception -> Approved	12
Active:	457
In Progress -> Active	130
Incomplete -> Active	3
Exception -> Active	1
Approved -> Active	323
Closed:	4
Active -> Closed	4

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 1/27/2018

Total Submitted: *	13799
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Of All Applications, Status as of 1/27/2018 is:

In Progress:	2867
Incomplete:	533
Expired:	11
Denied:	3537
Exception:	84
Approved:	740
Active:	5925
Closed:	27
Transfer for Data Cleanup: **	75

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support data transfer to current

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 1/28/2018 and 2/3/2018

Total Submitted: *	352
Pending -> In Progress	312
In Progress	40

Of Applications Submitted between 1/28/2018 and 2/3/2018, Status as of 2/3/2018 is:

In Progress:	336
Incomplete:	8
Denied:	2
Approved:	1
Active:	5

Section 2) Status Changes between 1/28/2018 and 2/3/2018 on Applications Submitted before

In Progress:	33
Incomplete -> In Progress	25
Exception -> In Progress	8
Incomplete:	321
In Progress -> Incomplete	319
Exception -> Incomplete	2
Denied:	128
In Progress -> Denied	81
Incomplete -> Denied	45
Exception -> Denied	2
Exception:	60
In Progress -> Exception	60
Approved:	306
In Progress -> Approved	286
Incomplete -> Approved	6
Exception -> Approved	14
Active:	350
In Progress -> Active	96
Incomplete -> Active	4
Exception -> Active	5
Approved -> Active	245
Active with a Recertify or COCA:	5
Active -> Active with a Recertify or COCA	5
Closed:	3
Active -> Closed	3

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 2/3/2018

Total Submitted: *	14,151
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Of All Applications, Status as of 2/3/2018 is:

In Progress:	2,394
Incomplete:	782
Expired:	11
Denied:	3,667
Exception:	113
Approved:	802
Active:	6,272
Active with a Recertify or COCA:	5
Closed:	30
Transfer for Data Cleanup: **	75

* Count of Submitted Applications includes those updated from Pending to In Progress by staff

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 2/4/2018 and 2/10/2018

Total Submitted: *	236
Pending -> In Progress	194
In Progress	42

Of Applications Submitted between 2/4/2018 and 2/10/2018, Status as of 2/10/2018 is:

In Progress:	234
Incomplete:	1
Approved:	1

Section 2) Status Changes between 2/4/2018 and 2/10/2018 on Applications Submitted before 2/4/2018

In Progress:	83
Incomplete -> In Progress	77
Exception -> In Progress	6
Incomplete:	176
In Progress -> Incomplete	175
Exception -> Incomplete	1
Denied:	147
In Progress -> Denied	39
Incomplete -> Denied	103
Exception -> Denied	5
Exception:	35
In Progress -> Exception	35
Approved:	169
In Progress -> Approved	147
Incomplete -> Approved	11
Exception -> Approved	11
Active:	373
In Progress -> Active	48
Incomplete -> Active	4
Exception -> Active	3
Approved -> Active	318
Active with a Recertify or COCA:	16
Active -> Active with a Recertify or COCA	16
Closed:	3
Approved -> Closed	1
Active -> Closed	2
Transfer for Data Cleanup: **	9
In Progress -> Transfer for Data Cleanup **	9

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 2/10/2018

Total Submitted: *	14387
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Of All Applications, Status as of 2/10/2018 is:

In Progress:	2258
Incomplete:	764
Expired:	11
Denied:	3,814
Exception:	122
Approved:	653
Active:	6,627
Active with a Recertify or COCA:	21
Closed:	33
Transfer for Data Cleanup: **	84

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 2/11/2018 and 2/17/2018

Total Submitted: *	327
Pending -> In Progress	281
In Progress	46

Of Applications Submitted between 2/11/2018 and 2/17/2018, Status as of 2/17/2018 is:

In Progress:	310
Incomplete:	7
Denied:	1
Exception:	3
Approved:	4
Active:	2

Section 2) Status Changes between 2/11/2018 and 2/17/2018 on Applications Submitted before 2/11/2018

In Progress:	89
Incomplete -> In Progress	70
Exception -> In Progress	19
Incomplete:	248
In Progress -> Incomplete	235
Exception -> Incomplete	13
Denied:	311
In Progress -> Denied	58
Incomplete -> Denied	237
Exception -> Denied	16
Exception:	33
In Progress -> Exception	27
Incomplete -> Exception	6
Approved:	213
In Progress -> Approved	186
Incomplete -> Approved	16
Exception -> Approved	11
Active:	372
In Progress -> Active	74
Incomplete -> Active	4
Exception -> Active	3
Approved -> Active	291
Active with a Recertify or COCA:	8
Active -> Active with a Recertify or COCA	8
Closed:	1
Active -> Closed	1
Transfer for Data Cleanup: **	3
Expired -> Transfer for Data Cleanup **	2
Exception -> Transfer for Data Cleanup **	1

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 2/17/2018

Total Submitted: *	14,714
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Of All Applications, Status as of 2/17/2018 is:

In Progress:	2,077
Incomplete:	686
Expired:	9
Denied:	4,125
Exception:	95
Approved:	579
Active:	6,992
Active with a Recertify or COCA:	29
Closed:	34
Transfer for Data Cleanup: **	88

Of Applications with Approved or Active Status as of 2/17/2018, Selected Programs are:

SENIOR CITIZEN'S DISC:	62
SENIOR CITIZEN'S DISC + LONG STD PA:	64
SENIOR CITIZEN'S DISC + STD PA:	158
TAP:	6,617
TYPICAL STD BILL + LONG STD PA:	491
WRBCC:	208

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not counted as Denied in this report.

Applications Submitted and Reviewed Report

Section 1) Activity on Applications Submitted between 2/18/2018 and 2/24/2018

Total Submitted: *	266
Pending -> In Progress	239
In Progress	27

Of Applications Submitted between 2/18/2018 and 2/24/2018, Status as of 2/24/2018 is:

In Progress:	262
Exception:	3
Approved:	1

Section 2) Status Changes between 2/18/2018 and 2/24/2018 on Applications Submitted before 2/18/2018

In Progress:	89
Incomplete -> In Progress	79
Exception -> In Progress	10
Incomplete:	105
In Progress -> Incomplete	105
Denied:	118
In Progress -> Denied	20
Incomplete -> Denied	98
Exception:	24
In Progress -> Exception	24
Approved:	89
In Progress -> Approved	75
Incomplete -> Approved	14
Active:	292
In Progress -> Active	33
Incomplete -> Active	3
Approved -> Active	256
Active with a Recertify or COCA:	10
Active -> Active with a Recertify or COCA	10
Closed:	3
Active -> Closed	2
Active with a Recertify or COCA -> Closed	1

Section 3) Applications Submitted Since 7/1/2017 in Each Status as of 2/24/2018

Total Submitted: *	14,980
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Of All Applications, Status as of 2/24/2018 is:

In Progress:	2,171
Incomplete:	597
Expired:	9
Denied:	4,242
Exception:	112
Approved:	413
Active:	7,272
Active with a Recertify or COCA:	38
Closed:	37
Transfer for Data Cleanup: **	89

Of Applications with Approved or Active Status as of 2/24/2018, Selected Programs are:

SENIOR CITIZEN'S DISC:	62
SENIOR CITIZEN'S DISC + LONG STD PA:	70
SENIOR CITIZEN'S DISC + STD PA:	159
TAP:	6,723
TYPICAL STD BILL + LONG STD PA:	498
WRBCC:	211

* Count of Submitted Applications includes those updated from Pending to In Progress by staff to support

** In CAMP, these are coded as Data Transfer reason code in the Denied category. These applications are not

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 11/4/17

	Income Relative to FPL			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
Account Balance at time of Approval				
less than or equal to \$0	18	72	6	0
more than \$0 but less than or equal to \$50	11	45	5	0
more than \$50 but less than or equal to \$100	34	85	15	0
more than \$100 but less than or equal to \$250	69	93	13	0
more than \$250 but less than or equal to \$500	91	101	14	0
more than \$500 but less than or equal to \$1,000	94	125	34	0
more than \$1,000 but less than or equal to \$2,500	140	274	61	3
more than \$2,500 but less than or equal to \$5,000	113	262	50	1
more than \$5,000 but less than or equal to \$10,000	73	208	30	1
more than \$10,000 but less than or equal to \$20,000	31	99	16	0
more than \$20,000	12	18	3	0
			TAP Total	2,320

Other Approvals - 7/1/2017 through 11/4/17

Program	Count
Long Standard Payment Agreement	29
Senior Citizen Discount	2
WRBCC	14
Other Approvals Total	45

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 10/29/17 through 11/4/17

	Income Relative to FPL			
		above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
Account Balance at time of Approval	less than or equal to 50%			
less than or equal to \$0	0	1	3	0
more than \$0 but less than or equal to \$50	0	1	0	0
more than \$50 but less than or equal to \$100	1	4	1	0
more than \$100 but less than or equal to \$250	1	3	3	0
more than \$250 but less than or equal to \$500	3	9	7	0
more than \$500 but less than or equal to \$1,000	3	7	5	0
more than \$1,000 but less than or equal to \$2,500	5	6	9	1
more than \$2,500 but less than or equal to \$5,000	2	10	4	0
more than \$5,000 but less than or equal to \$10,000	2	4	5	0
more than \$10,000 but less than or equal to \$20,000	2	7	3	0
more than \$20,000	1	1	0	0
TAP Total				114

Other Approvals - 10/29/17 through 11/4/17

Program	Count
Long Standard Payment Agreement	10
Senior Citizen Discount	1
WRBCC	3
Other Approvals Total	14

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 11/18/17

	Income Relative to FPL			
		above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
Account Balance at time of Approval	less than or equal to 50%			
less than or equal to \$0	23	77	8	0
more than \$0 but less than or equal to \$50	15	56	8	0
more than \$50 but less than or equal to \$100	37	106	19	0
more than \$100 but less than or equal to \$250	75	105	31	0
more than \$250 but less than or equal to \$500	101	131	32	0
more than \$500 but less than or equal to \$1,000	108	148	53	2
more than \$1,000 but less than or equal to \$2,500	157	313	101	4
more than \$2,500 but less than or equal to \$5,000	125	293	67	2
more than \$5,000 but less than or equal to \$10,000	79	233	42	2
more than \$10,000 but less than or equal to \$20,000	34	111	21	0
more than \$20,000	13	20	5	0
TAP Total				2,757

Other Approvals - 7/1/2017 through 11/18/17

Program	Count
Long Standard Payment Agreement	67
Senior Citizen Discount	6
WRBCC	47
Other Approvals Total	120

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 11/12/17 through 11/18/17

	Income Relative to FPL			
		above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
Account Balance at time of Approval	less than or equal to 50%			
less than or equal to \$0	1	2	1	0
more than \$0 but less than or equal to \$50	0	6	2	0
more than \$50 but less than or equal to \$100	2	10	2	0
more than \$100 but less than or equal to \$250	3	4	12	0
more than \$250 but less than or equal to \$500	2	14	9	0
more than \$500 but less than or equal to \$1,000	4	12	4	0
more than \$1,000 but less than or equal to \$2,500	5	12	16	0
more than \$2,500 but less than or equal to \$5,000	3	9	8	0
more than \$5,000 but less than or equal to \$10,000	1	9	6	1
more than \$10,000 but less than or equal to \$20,000	0	3	0	0
more than \$20,000	0	1	0	0
TAP Total				164

Other Approvals - 11/12/17 through 11/18/17

Program	Count
Long Standard Payment Agreement	11
Senior Citizen Discount	4
WRBCC	21
Other Approvals Total	36

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 11/25/17

	Income Relative to FPL			
		above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
Account Balance at time of Approval	less than or equal to 50%			
less than or equal to \$0	24	79	8	0
more than \$0 but less than or equal to \$50	15	57	8	0
more than \$50 but less than or equal to \$100	37	108	22	0
more than \$100 but less than or equal to \$250	75	107	32	0
more than \$250 but less than or equal to \$500	103	136	35	0
more than \$500 but less than or equal to \$1,000	110	154	56	2
more than \$1,000 but less than or equal to \$2,500	160	320	105	4
more than \$2,500 but less than or equal to \$5,000	126	304	70	2
more than \$5,000 but less than or equal to \$10,000	84	235	46	2
more than \$10,000 but less than or equal to \$20,000	36	114	22	0
more than \$20,000	14	20	6	0
TAP Total				2,838

Other Approvals - 7/1/2017 through 11/25/17

Program	Count
Long Standard Payment Agreement	71
Senior Citizen Discount	8
WRBCC	50
Other Approvals Total	129

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 11/19/17 through 11/25/17

Account Balance at time of Approval	Income Relative to FPL			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
less than or equal to \$0	2	2	0	0
more than \$0 but less than or equal to \$50	0	1	0	0
more than \$50 but less than or equal to \$100	0	2	4	0
more than \$100 but less than or equal to \$250	0	2	2	0
more than \$250 but less than or equal to \$500	2	7	3	0
more than \$500 but less than or equal to \$1,000	2	7	3	0
more than \$1,000 but less than or equal to \$2,500	3	11	8	0
more than \$2,500 but less than or equal to \$5,000	2	12	3	0
more than \$5,000 but less than or equal to \$10,000	6	4	4	0
more than \$10,000 but less than or equal to \$20,000	2	4	1	0
more than \$20,000	1	0	2	0
TAP Total				102

Other Approvals - 11/19/17 through 11/25/17

Program	Count
Long Standard Payment Agreement	6
Senior Citizen Discount	2
WRBCC	6
Other Approvals Total	14

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 12/16/2017

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	25	97	21	0
more than \$0 but less than or equal to \$50	20	77	14	0
more than \$50 but less than or equal to \$100	43	131	40	0
more than \$100 but less than or equal to \$250	90	139	56	1
more than \$250 but less than or equal to \$500	117	162	91	1
more than \$500 but less than or equal to \$1,000	143	220	131	7
more than \$1,000 but less than or equal to \$2,500	191	422	211	11
more than \$2,500 but less than or equal to \$5,000	144	400	166	10
more than \$5,000 but less than or equal to \$10,000	113	335	120	6
more than \$10,000 but less than or equal to \$20,000	47	155	49	1
more than \$20,000	18	30	10	1
Total				4,066

Other Approvals - 7/1/2017 through 12/16/2017

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	23
TYPICAL STD BILL + STD PA	132
SENIOR CITIZEN'S DISC	18
TYPICAL STD BILL + LONG STD PA	210
WRBCC	134
Total	561

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 12/10/2017 through 12/16/2017

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	1	8	3	0
more than \$0 but less than or equal to \$50	2	10	1	0
more than \$50 but less than or equal to \$100	2	8	11	0
more than \$100 but less than or equal to \$250	7	18	12	1
more than \$250 but less than or equal to \$500	5	11	23	0
more than \$500 but less than or equal to \$1,000	11	29	28	0
more than \$1,000 but less than or equal to \$2,500	11	51	56	4
more than \$2,500 but less than or equal to \$5,000	4	41	43	3
more than \$5,000 but less than or equal to \$10,000	16	45	31	1
more than \$10,000 but less than or equal to \$20,000	5	17	8	0
more than \$20,000	1	5	2	1
			Total	536

Other Approvals - 12/10/2017 through 12/16/2017

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	7
SENIOR CITIZEN'S DISC	3
SENIOR CITIZEN'S DISC + STD PA	15
TYPICAL STD BILL + LONG STD PA	62
WRBCC	39
Total	126

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 1/6/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	27	107	29	0
more than \$0 but less than or equal to \$50	20	79	19	0
more than \$50 but less than or equal to \$100	47	146	56	0
more than \$100 but less than or equal to \$250	94	161	75	1
more than \$250 but less than or equal to \$500	125	186	125	2
more than \$500 but less than or equal to \$1,000	166	264	171	9
more than \$1,000 but less than or equal to \$2,500	208	485	279	17
more than \$2,500 but less than or equal to \$5,000	159	456	209	15
more than \$5,000 but less than or equal to \$10,000	133	382	153	9
more than \$10,000 but less than or equal to \$20,000	57	171	67	1
more than \$20,000	18	35	11	2
			Total	4776

Other Approvals - 7/1/2017 through 1/6/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	36
SENIOR CITIZEN'S DISC	32
SENIOR CITIZEN'S DISC + STD PA	64
TYPICAL STD BILL + LONG STD PA	291
WRBCC	157
Total	580

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 12/31/2017 through 1/6/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	0	2	1	0
more than \$0 but less than or equal to \$50	0	1	1	0
more than \$50 but less than or equal to \$100	2	5	6	0
more than \$100 but less than or equal to \$250	1	7	4	0
more than \$250 but less than or equal to \$500	4	7	12	0
more than \$500 but less than or equal to \$1,000	8	9	11	1
more than \$1,000 but less than or equal to \$2,500	3	15	12	1
more than \$2,500 but less than or equal to \$5,000	2	9	10	1
more than \$5,000 but less than or equal to \$10,000	6	12	4	1
more than \$10,000 but less than or equal to \$20,000	1	3	2	0
more than \$20,000	0	1	1	0
Total				166

Other Approvals - 12/31/2017 through 1/6/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	1
SENIOR CITIZEN'S DISC	1
SENIOR CITIZEN'S DISC + STD PA	3
TYPICAL STD BILL + LONG STD PA	18
WRBCC	5
Total	28

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 1/13/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	28	115	34	0
more than \$0 but less than or equal to \$50	20	88	21	0
more than \$50 but less than or equal to \$100	48	161	65	0
more than \$100 but less than or equal to \$250	98	175	85	1
more than \$250 but less than or equal to \$500	128	199	139	2
more than \$500 but less than or equal to \$1,000	179	287	188	10
more than \$1,000 but less than or equal to \$2,500	222	514	312	17
more than \$2,500 but less than or equal to \$5,000	164	481	232	16
more than \$5,000 but less than or equal to \$10,000	137	396	166	11
more than \$10,000 but less than or equal to \$20,000	62	188	76	1
more than \$20,000	20	39	15	2
			Total	5142

Other Approvals - 7/1/2017 through 1/13/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	45
SENIOR CITIZEN'S DISC	37
SENIOR CITIZEN'S DISC + STD PA	89
TYPICAL STD BILL + LONG STD PA	344
WRBCC	167
Total	682

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 1/7/2018 through 1/13/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	1	8	5	0
more than \$0 but less than or equal to \$50	0	9	2	0
more than \$50 but less than or equal to \$100	1	15	9	0
more than \$100 but less than or equal to \$250	4	14	10	0
more than \$250 but less than or equal to \$500	3	13	14	0
more than \$500 but less than or equal to \$1,000	13	23	17	1
more than \$1,000 but less than or equal to \$2,500	14	29	33	0
more than \$2,500 but less than or equal to \$5,000	5	25	23	1
more than \$5,000 but less than or equal to \$10,000	4	14	13	2
more than \$10,000 but less than or equal to \$20,000	5	17	9	0
more than \$20,000	2	4	4	0
			Total	366

Other Approvals - 1/7/2018 through 1/13/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	9
SENIOR CITIZEN'S DISC	5
SENIOR CITIZEN'S DISC + STD PA	25
TYPICAL STD BILL + LONG STD PA	53
WRBCC	10
Total	102

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 1/20/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	28	128	36	0
more than \$0 but less than or equal to \$50	20	91	23	0
more than \$50 but less than or equal to \$100	50	166	74	0
more than \$100 but less than or equal to \$250	102	185	95	1
more than \$250 but less than or equal to \$500	134	207	146	2
more than \$500 but less than or equal to \$1,000	190	304	203	12
more than \$1,000 but less than or equal to \$2,500	233	535	333	18
more than \$2,500 but less than or equal to \$5,000	174	498	250	18
more than \$5,000 but less than or equal to \$10,000	144	417	177	13
more than \$10,000 but less than or equal to \$20,000	66	195	83	1
more than \$20,000	21	42	17	2
Totals	1,162	2,768	1,437	67
				Cumulative Total
				5,434

Other Approvals - 7/1/2017 through 1/20/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	54
SENIOR CITIZEN'S DISC	40
SENIOR CITIZEN'S DISC + STD PA	103
TYPICAL STD BILL + LONG STD PA	381
WRBCC	174
Total	752

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 1/14/2018 through 1/20/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	0	13	2	0
more than \$0 but less than or equal to \$50	0	3	2	0
more than \$50 but less than or equal to \$100	2	5	9	0
more than \$100 but less than or equal to \$250	4	10	10	0
more than \$250 but less than or equal to \$500	6	8	7	0
more than \$500 but less than or equal to \$1,000	11	17	15	2
more than \$1,000 but less than or equal to \$2,500	11	21	21	1
more than \$2,500 but less than or equal to \$5,000	10	17	18	2
more than \$5,000 but less than or equal to \$10,000	7	21	11	2
more than \$10,000 but less than or equal to \$20,000	4	7	7	0
more than \$20,000	1	3	2	0
		Total		292

Other Approvals - 1/14/2018 through 1/20/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	9
SENIOR CITIZEN'S DISC	3
SENIOR CITIZEN'S DISC + STD PA	14
TYPICAL STD BILL + LONG STD PA	37
WRBCC	7
Total	70

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 1/27/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	31	138	38	0
more than \$0 but less than or equal to \$50	20	95	28	0
more than \$50 but less than or equal to \$100	58	188	79	0
more than \$100 but less than or equal to \$250	107	204	104	1
more than \$250 but less than or equal to \$500	142	226	168	3
more than \$500 but less than or equal to \$1,000	202	325	224	13
more than \$1,000 but less than or equal to \$2,500	245	575	355	21
more than \$2,500 but less than or equal to \$5,000	185	522	278	19
more than \$5,000 but less than or equal to \$10,000	151	448	190	14
more than \$10,000 but less than or equal to \$20,000	70	212	90	1
more than \$20,000	23	42	20	2
Totals	1,234	2,975	1,574	74
			<i>Cumulative Total</i>	5,857

Other Approvals - 7/1/2017 through 1/27/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	58
SENIOR CITIZEN'S DISC	45
SENIOR CITIZEN'S DISC + STD PA	127
TYPICAL STD BILL + LONG STD PA	427
WRBCC	181
Total	838

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 1/21/2018 through 1/27/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	3	10	2	0
more than \$0 but less than or equal to \$50	0	5	5	0
more than \$50 but less than or equal to \$100	8	22	5	0
more than \$100 but less than or equal to \$250	5	19	9	0
more than \$250 but less than or equal to \$500	8	19	22	1
more than \$500 but less than or equal to \$1,000	12	21	21	1
more than \$1,000 but less than or equal to \$2,500	12	40	22	3
more than \$2,500 but less than or equal to \$5,000	11	24	28	1
more than \$5,000 but less than or equal to \$10,000	7	31	13	1
more than \$10,000 but less than or equal to \$20,000	4	17	7	0
more than \$20,000	2	0	3	0
Totals	72	208	137	7
Cumulative Total				424

Other Approvals - 1/21/2018 through 1/27/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	4
SENIOR CITIZEN'S DISC	5
SENIOR CITIZEN'S DISC + STD PA	24
TYPICAL STD BILL + LONG STD PA	46
WRBCC	7
Total	86

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 2/3/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	32	145	41	0
more than \$0 but less than or equal to \$50	25	99	28	0
more than \$50 but less than or equal to \$100	63	196	80	0
more than \$100 but less than or equal to \$250	110	213	110	1
more than \$250 but less than or equal to \$500	147	244	182	3
more than \$500 but less than or equal to \$1,000	211	351	241	15
more than \$1,000 but less than or equal to \$2,500	259	605	391	23
more than \$2,500 but less than or equal to \$5,000	198	548	301	19
more than \$5,000 but less than or equal to \$10,000	158	472	208	16
more than \$10,000 but less than or equal to \$20,000	71	216	94	1
more than \$20,000	24	45	20	2
Totals	1,298	3,134	1,696	80
			<i>Cumulative Total</i>	6,208

Other Approvals - 7/1/2017 through 2/3/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	63
SENIOR CITIZEN'S DISC	50
SENIOR CITIZEN'S DISC + STD PA	138
TYPICAL STD BILL + LONG STD PA	457
WRBCC	196
TAP INCOME	3
Total	907

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 1/28/2018 through 2/3/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	1	7	3	0
more than \$0 but less than or equal to \$50	5	4	0	0
more than \$50 but less than or equal to \$100	5	8	1	0
more than \$100 but less than or equal to \$250	3	9	6	0
more than \$250 but less than or equal to \$500	5	18	14	0
more than \$500 but less than or equal to \$1,000	9	26	17	2
more than \$1,000 but less than or equal to \$2,500	14	30	36	2
more than \$2,500 but less than or equal to \$5,000	13	26	23	0
more than \$5,000 but less than or equal to \$10,000	7	24	18	2
more than \$10,000 but less than or equal to \$20,000	1	4	4	0
more than \$20,000	1	3	0	0
Totals	64	159	122	6
Cumulative Total				351

Other Approvals - 1/28/2018 through 2/3/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	5
SENIOR CITIZEN'S DISC	5
SENIOR CITIZEN'S DISC + STD PA	11
TYPICAL STD BILL + LONG STD PA	30
WRBCC	15
TAP INCOME	3
Total	69

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 2/10/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
less than or equal to \$0	33	150	43	-
more than \$0 but less than or equal to \$50	25	101	29	-
more than \$50 but less than or equal to \$100	63	198	81	-
more than \$100 but less than or equal to \$250	111	225	112	1
more than \$250 but less than or equal to \$500	151	258	187	3
more than \$500 but less than or equal to \$1,000	216	361	244	15
more than \$1,000 but less than or equal to \$2,500	264	629	401	23
more than \$2,500 but less than or equal to \$5,000	203	570	308	20
more than \$5,000 but less than or equal to \$10,000	164	485	219	18
more than \$10,000 but less than or equal to \$20,000	74	223	97	1
more than \$20,000	25	49	21	2
Totals	1,329	3,249	1,742	83
			<i>Cumulative Total</i>	<i>6,403</i>

Other Approvals - 7/1/2017 through 2/10/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	63
SENIOR CITIZEN'S DISC	51
SENIOR CITIZEN'S DISC + STD PA	146
TYPICAL STD BILL + LONG STD PA	475
WRBCC	200
TAP INCOME	3
Total	938

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 2/4/2018 through 2/10/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	less than or equal to 50%	above 50% and less than or equal to 100%	above 100% and less than or equal to 150%	above 150%
less than or equal to \$0	1	5	2	-
more than \$0 but less than or equal to \$50	-	2	1	-
more than \$50 but less than or equal to \$100	-	2	1	-
more than \$100 but less than or equal to \$250	1	12	2	-
more than \$250 but less than or equal to \$500	4	14	5	-
more than \$500 but less than or equal to \$1,000	5	10	3	-
more than \$1,000 but less than or equal to \$2,500	5	24	10	-
more than \$2,500 but less than or equal to \$5,000	5	22	7	1
more than \$5,000 but less than or equal to \$10,000	6	13	11	2
more than \$10,000 but less than or equal to \$20,000	3	7	3	-
more than \$20,000	1	4	1	-
Totals	31	115	46	3
			<i>Cumulative Total</i>	<i>195</i>

Other Approvals - 2/4/2018 through 2/10/2018

Program	Count
SENIOR CITIZEN'S DISC	1
SENIOR CITIZEN'S DISC + STD PA	8
TYPICAL STD BILL + LONG STD PA	18
WRBCC	4
Total	31

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 2/17/2018

Account Balance at Time of Approval	Less Than or Equal To 50%	Income Relative to Federal Poverty Level		
		Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	35	156	45	-
more than \$0 but less than or equal to \$50	28	104	29	-
more than \$50 but less than or equal to \$100	67	207	84	-
more than \$100 but less than or equal to \$250	114	232	120	1
more than \$250 but less than or equal to \$500	154	267	192	3
more than \$500 but less than or equal to \$1,000	224	376	250	16
more than \$1,000 but less than or equal to \$2,500	273	660	416	24
more than \$2,500 but less than or equal to \$5,000	210	583	326	22
more than \$5,000 but less than or equal to \$10,000	171	508	225	19
more than \$10,000 but less than or equal to \$20,000	79	232	101	1
more than \$20,000	28	50	24	2
Totals	1,383	3,375	1,812	88
Cumulative Total				6,658

Other Approvals - 7/1/2017 through 2/17/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	64
SENIOR CITIZEN'S DISC	62
SENIOR CITIZEN'S DISC + STD PA	158
TYPICAL STD BILL + LONG STD PA	491
WRBCC	208
Total	986

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 2/11/2018 through 2/17/2018

Account Balance at Time of Approval	Less Than or Equal To 50%	Income Relative to Federal Poverty Level		
		Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	2	6	2	-
more than \$0 but less than or equal to \$50	3	3	-	-
more than \$50 but less than or equal to \$100	3	9	3	-
more than \$100 but less than or equal to \$250	3	7	8	-
more than \$250 but less than or equal to \$500	3	9	5	-
more than \$500 but less than or equal to \$1,000	8	15	6	1
more than \$1,000 but less than or equal to \$2,500	9	31	14	1
more than \$2,500 but less than or equal to \$5,000	7	13	17	2
more than \$5,000 but less than or equal to \$10,000	7	23	6	1
more than \$10,000 but less than or equal to \$20,000	5	9	4	-
more than \$20,000	3	1	3	-
Totals	53	126	68	5
Cumulative Total				252

Other Approvals - 2/11/2018 through 2/17/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	1
SENIOR CITIZEN'S DISC	11
SENIOR CITIZEN'S DISC + STD PA	12
TYPICAL STD BILL + LONG STD PA	16
WRBCC	8
Total	48

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 7/1/2017 through 2/24/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	36	158	45	0
more than \$0 but less than or equal to \$50	28	104	32	0
more than \$50 but less than or equal to \$100	67	212	87	0
more than \$100 but less than or equal to \$250	115	236	121	1
more than \$250 but less than or equal to \$500	156	273	196	3
more than \$500 but less than or equal to \$1,000	228	380	253	16
more than \$1,000 but less than or equal to \$2,500	277	673	421	24
more than \$2,500 but less than or equal to \$5,000	211	595	328	22
more than \$5,000 but less than or equal to \$10,000	172	524	226	19
more than \$10,000 but less than or equal to \$20,000	80	234	103	1
more than \$20,000	28	53	24	2
Totals	1,398	3,442	1,836	88
		Total	6,764	

Other Approvals - 7/1/2017 through 2/24/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	70
SENIOR CITIZEN'S DISC	62
SENIOR CITIZEN'S DISC + STD PA	159
TYPICAL STD BILL + LONG STD PA	498
WRBCC	211
Total	1,000

TAP Approvals by Percent of FPL and Arrears Report

TAP Approvals - 2/18/2018 through 2/24/2018

Account Balance at Time of Approval	Income Relative to Federal Poverty Level			
	Less Than or Equal To 50%	Above 50% and Less Than or Equal To 100%	Above 100% and Less Than or Equal To 150%	Above 150%
less than or equal to \$0	1	2	0	0
more than \$0 but less than or equal to \$50	0	0	3	0
more than \$50 but less than or equal to \$100	1	5	3	0
more than \$100 but less than or equal to \$250	1	4	1	0
more than \$250 but less than or equal to \$500	2	6	4	0
more than \$500 but less than or equal to \$1,000	4	4	3	0
more than \$1,000 but less than or equal to \$2,500	4	13	6	0
more than \$2,500 but less than or equal to \$5,000	1	12	3	0
more than \$5,000 but less than or equal to \$10,000	1	16	1	0
more than \$10,000 but less than or equal to \$20,000	1	2	2	0
more than \$20,000	0	3	0	0
Totals	16	67	26	0
			Cumulative Total	109

Other Approvals - 2/18/2018 through 2/24/2018

Program	Count
SENIOR CITIZEN'S DISC + LONG STD PA	6
SENIOR CITIZEN'S DISC + STD PA	1
TYPICAL STD BILL + LONG STD PA	7
WRBCC	3
Total	17